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10
11 **IN THE SUPERIOR COURT OF THE STATE OF ARIZONA**
12 **IN AND FOR THE COUNTY OF MARICOPA**

13 STATE OF ARIZONA

14 Plaintiff,

15 vs.

16 RAFAEL(A) VASQUEZ

17 Defendant.

Case No: CR2020-001853-001

**DEFENDANT'S MOTION TO
REMAND FOR A NEW
DETERMINATION OF PROBABLE
CAUSE PURSUANT TO RULE 12.9
ARIZONA RULES OF CRIMINAL
PROCEDURE**

(ORAL ARGUMENT REQUESTED)

18
19
20 Rafael(a) Vasquez, through Counsels undersigned (Counsels), moves to remand this
21 case for a new finding of probable cause under Rule 12.9, *Arizona Rules of Criminal*
22 *Procedure*. This motion should be granted because Ms. Vasquez was denied her right to
23 have the State present evidence to the Grand Jury in a fair and impartial manner, thus
24 violating substantial constitutional rights afforded to her under the Fifth, Sixth, Eighth, and
25

1 Fourteenth Amendments to the United States Constitution and her parallel rights under the
2 Arizona State Constitution. The indictment was returned against her without the benefit of
3 the grand jury being presented with clearly exculpatory evidence and the presentation was so
4 tainted that this Court must remand this matter back to the grand jury.

5 **I. INTRODUCTION**

6 On March 18, 2018, Elaine Herzberg, impaired by methamphetamine and dressed in
7 dark clothing, started across a darkened section of Mill Avenue, mid-block, while pushing a
8 bicycle that lacked proper reflectors and a front headlight, when she was struck by an Uber
9 automated test vehicle. The State asserts that the collision occurred because Ms. Vasquez,
10 the operator of the Uber automated vehicle, was watching a television program on her phone,
11 rather than watching the road. As a result, the State asserts that she is guilty of negligent
12 homicide. That assertion is demonstrably false. The reality is that Ms. Vasquez was doing
13 exactly what her employer had instructed her to do. Tragically for Ms. Herzberg Uber not
14 particularly interested in safety.
15

16 *We can afford to make mistakes. We can't afford to slow down.*

17
18 Email from Dara Khosrowshahi, CEO Uber to C Suite
19 March 19, 2018, one day after fatal collision

20 Such was the culture at Uber. Arizona wasn't much interested in safety either.

21 *Arizona welcomes Uber self-driving cars with open arms and*
22 *wide-open roads. While California puts the brakes on innovation*
23 *and change with more bureaucracy and more regulation,*
24 *Arizona is paving the way for new technology and new*
25 *businesses. In 2015, I signed an executive order supporting the*
testing and operation of self-driving cars in Arizona with an
emphasis on innovation, economic growth, and most importantly,
public safety. This is about economic development, but it's also
about changing the way we live and work. Arizona is proud to be
open for business. California may not want you, but we do.

1
2 Office of the Governor, Doug Ducey
3 News Release December 22, 2016
4 *Emphasis Added.*

5 On December 16, 2016, California's Attorney General threatened to take legal action
6 against Uber if the company did not immediately remove its self-driving cars from the streets
7 of San Francisco. Consumer Watchdog, a non-profit organization led the charge, contacting
8 the Attorney General's Office to report that Uber's automated vehicles had been spotted
9 running red lights. While California had authorized some companies to test self-driving
10 vehicles on its roadways, Uber was not one of those companies. Not only had Uber failed to
11 seek permission from the state to do so, it had also failed to meet the necessary requirements
12 required by law, like reporting failures with self-driving technology, and refusing to follow
13 California's safety regulations which were designed to protect the public.
14

15 Arizona Governor Doug Ducey ("The Governor"), motivated by self-interest,
16 seemingly unconcerned with public safety and either ignorant of, or untroubled by, Uber's
17 well-established reputation as a poor corporate citizen, leapt at the opportunity to bring Uber
18 to Arizona.¹ The lure for Uber was the promise of minimal regulation. The Governor had
19 established a relationship with the company in 2015. The two shared a common philosophy -
20 profits over people. This union was advantageous to Uber and The Governor but not so for
21 Uber employees and the citizens of Arizona.
22
23
24

25 ¹ <https://money.cnn.com/2016/08/11/technology/uber-lawsuits/index.html>

1 Emails between The Governor and Uber obtained through a public records request by
2 *The Guardian* detail Uber’s efforts to inveigle The Governor by heaping praise on him,
3 offering him the use of the company’s luxury office spaces and by vowing to bring both
4 money and jobs to Arizona.² In exchange, The Governor and his staff, massaged local
5 officials in order to get favorable treatment for Uber, promoted the company by tweeting
6 advertisements from The Governor’s Twitter page at the company’s request, and most
7 importantly issued decrees that provided the company with the opportunity to test its
8 autonomous vehicles on Arizona’s roadways *sans* regulation.
9

10 In June of 2015 Uber opened a customer service center in Phoenix. Two months after
11 that, at a joint press conference, The Governor announced that Uber was going to gift
12 \$25,000 to the University of Arizona. Later that day, The Governor issued Executive Order
13 2015-09 (“The Order”) authorizing the use of self-driving vehicles, with or without a pilot or
14 operator in the vehicle, to drive on the campuses of Arizona universities, without any
15 evidence that Uber had a safety plan or was concerned with safety in any way.³ The Order
16 received minimal coverage in the press.
17

18 Then, in August of 2016, without much fanfare, The Governor quietly approved
19 Uber’s testing program. The public would not learn of the program until The Governor’s
20 public pronouncement in December of 2016, four months after the vehicles had already hit
21 the roads. However, it wasn’t only The Governor who failed to protect the public. No
22

23 ² <https://www.theguardian.com/technology/2018/mar/28/uber-arizona-secret-self-driving-program-governor-doug-ducey>

24 ³ <https://azgovernor.gov/executive-orders>

1 person or entity tasked with protecting the citizens of Arizona seemed even remotely
2 concerned with the safety of the public. Shortly after The Governor’s announcement, the
3 Arizona Department of Transportation (“ADOT”) echoed The Governor’s promise of
4 minimal regulation.

5 *Part of what makes Arizona an ideal place for Uber and other*
6 *companies to test autonomous vehicle technology is that there*
7 *are no special permits or licensing required.*

8 To Uber, Arizona was an unregulated Shangri-La, a paradise for a company who put
9 profits over people. Uber wasted no time getting more of its autonomous vehicles out on the
10 streets of Arizona.

11 The Governor’s and ADOT’s failure to impose any meaningful preconditions on Uber
12 demonstrated a blatant disregard for the safety of the operators of the vehicles, and
13 endangered the safety of pedestrians, cyclists and other motorists too.⁴ Other states that
14 authorized the testing of automated vehicles on public roadways, required developers to
15 submit applications and risk management plans specifying the manner in which the
16 developer intended to manage the known risks associated with automation complacency, a
17 predictable and typical consequence of automation. Arizona did not. Uber provided Arizona
18 with nothing - which is exactly what Arizona asked of Uber.
19

20 The vehicles that Uber put on the road, like the Volvo involved in the March 18, 2018
21 crash, were equipped with an automated driving system “(ADS)”, a program designed by
22 Uber software engineers which prioritized passenger comfort over the public’s safety. In
23

24
25 ⁴ Uber operators were required to possess a driver’s license and the company needed to provide proof of financial responsibility.

1 ADS mode, it was the car’s systems, not the humans in those cars, that performed all driving
2 tasks, including changing lanes, overtaking slow-moving or stopped vehicles, turning, and
3 stopping at traffic lights and stop signs. Although the system was designed to be fully
4 automated, a human operator inside the vehicle was tasked with overseeing the system’s
5 operation, monitoring the driving environment, documenting issues with the car, and if
6 necessary, taking control of the vehicle and intervening in an emergency.
7

8 If The Governor’s true motivation for putting Uber’s vehicles on the streets of
9 Arizona was his concern for public safety, as he claimed in his press release announcing the
10 rollout, there was no evidence to support the premise that automated vehicles were any safer
11 than those driven by human beings. Had safety been a priority, surely someone in The
12 Governor’s office would have asked Uber for a copy of the company’s safety policy. Had
13 anyone done so they would have learned the company had no safety policies. In 2017
14 Arizona was already the most dangerous state in the nation for pedestrians.⁵ Circumstances
15 were about to get much more dangerous for Arizonans.
16

17 The National Transportation Safety Board (“NTSB”), an independent governmental
18 agency, and arguably the nation’s preeminent accident investigative body, thoroughly
19 investigated the March 18, 2018 collision involving Uber’s automated vehicle and Elaine
20 Herzberg, a jaywalking pedestrian attempting to cross the road mid-block.⁶ The NTSB
21 issued its final report on November 19, 2019, concluding that there was plenty of blame to
22 go around and everyone involved in the incident was culpable in some way. (The NTSB
23

24 ⁵ <https://onezero.medium.com/who-killed-elaine-herzberg-ea01fb14fc5>

25 ⁶ The Tempe Police Department also conducted its own, separate accident scene reconstruction, that was flawed in numerous aspects, as will be discussed below.

1 Final Report is attached as Exhibit B. The exhibits to The NTSB Final Report were not
2 attached but can be provided to the Court upon request). And, while the NTSB determined
3 that the “probable cause” of the accident was Ms. Vasquez’s inattention to the roadway, it
4 made clear that that finding was not a legal conclusion. Importantly, the NTSB also
5 concluded that any inattention was a direct consequence of Uber’s negligence.⁷ The State
6 was aware of the report and the findings of the NTSB.

7
8 But for Uber’s many and varied failures, the collision and Ms. Herzberg’s death
9 would likely have never happened. In fact, Ms. Vasquez’s conduct barely cracked NTSB’s
10 top ten concerns, ranking below Ms. Hertzberg’s negligence and a series of bad decisions by
11 Uber.

12 The NTSB made the following findings in this order:⁸

- 13 1. None of the following were factors in the crash: (a) driver
14 licensing, experience, or knowledge of the automated driving
15 system operation; (b) vehicle operator substance impairment or
16 fatigue; or (c) mechanical condition of the vehicle.
- 17 2. The emergency response to the crash was timely and adequate.
- 18 3. The pedestrian’s unsafe behavior in crossing the street in front
19 of the approaching vehicle at night and at a location without a
20 crosswalk violated Arizona statutes and was possibly due to
diminished perception and judgment resulting from drug use.

21 ⁷ The NTSB does not assign fault or blame for an accident or incident; rather, as specified by NTSB regulation,
22 “accident/incident investigations are fact-finding proceedings with no formal issues and no adverse parties ... and are not
23 conducted for the purpose of determining the rights or liabilities of any person” (Title 49 *Code of Federal Regulations*
24 section 831.4). Assignment of fault or legal liability is not relevant to the NTSB’s statutory mission to improve
transportation safety by investigating accidents and incidents and issuing safety recommendations. In addition, statutory
language prohibits the admission into evidence or use of any part of an NTSB report related to an accident in a civil
action for damages resulting from a matter mentioned in the report (Title 49 *United States Code* section 1154(b)). The
point is that it’s a false equivalency to compare NTSB’s finding of probable cause with the legal standard necessary to
obtain an indictment.

25 ⁸ NTSB Final Report, pgs. 57-58.

1 4. The Uber Advanced Technologies Group did not adequately
2 manage the anticipated safety risk of its automated driving
3 system's functional limitations, including the system's inability
4 in this crash to correctly classify and predict the path of the
5 pedestrian crossing the road midblock.

6 5. The aspect of the automated driving system's design that
7 precluded braking in emergency situations only when a crash was
8 unavoidable increased the safety risks associated with testing
9 automated driving systems on public roads.

10 6. Because the Uber Advanced Technologies Group's automated
11 driving system was developmental, with associated limitations
12 and expectations of failure, the extent to which those limitations
13 pose a safety risk depends on safety redundancies and mitigation
14 strategies designed to reduce the safety risk associated with
15 testing automated driving systems on public roads.

16 7. The Uber Advanced Technologies Group's deactivation of the
17 Volvo forward collision warning and automatic emergency
18 braking systems without replacing their full capabilities removed
19 a layer of safety redundancy and increased the risks associated
20 with testing automated driving systems on public roads.

21 8. Post-crash changes by the Uber Advanced Technologies
22 Group, such as making Volvo's forward collision warning and
23 automatic emergency braking available during operation of the
24 automated driving system (ADS), added a layer of safety
25 redundancy that reduces the safety risks associated with testing
ADSs on public roads.

9. Had the vehicle operator been attentive, she would likely have
had sufficient time to detect and react to the crossing pedestrian
to avoid the crash or mitigate the impact.

10. The vehicle operator's prolonged visual distraction, a typical
effect of automation complacency, led to her failure to detect the
pedestrian in time to avoid the collision.

11. The Uber Advanced Technologies Group did not adequately
recognize the risk of automation complacency and develop
effective countermeasures to control the risk of vehicle operator
disengagement, which contributed to the crash.

1 12. Although the installation of a human-machine interface in the
2 Uber Advanced Technologies Group test vehicles reduced the
3 complexity of the automation-monitoring task, the decision to
4 remove the second vehicle operator increased the task demands
5 on the sole operator and also reduced the safety redundancies that
6 would have minimized the risks associated with testing
7 automated driving systems on public roads.

8 13. Although the Uber Advanced Technologies Group had the
9 means to retroactively monitor the behavior of vehicle operators
10 and their adherence to operational procedures, it rarely did so;
11 and the detrimental effect of the company's ineffective oversight
12 was exacerbated by its decision to remove the second vehicle
13 operator during testing of the automated driving system.

14 14. The Uber Advanced Technologies Group's post-crash
15 inclusion of a second vehicle operator during testing of the
16 automated driving system, along with real-time monitoring of
17 operator attentiveness, begins to address the oversight
18 deficiencies that contributed to the crash.

19 15. The Uber Advanced Technologies Group's inadequate safety
20 culture created conditions—including inadequate oversight of
21 vehicle operators—that contributed to the circumstances of the
22 crash and specifically to the vehicle operator's extended
23 distraction during the crash trip.

24 16. The Uber Advanced Technologies Group's plan for
25 implementing a safety management system, as well as post-crash
changes in the company's oversight of vehicle operators, begins
to address the deficiencies in safety risk management that
contributed to the crash.

17. Mandatory submission of safety self-assessment reports -
which are currently voluntary - and their evaluation by the
National Highway Traffic Safety Administration would provide a
uniform, minimal level of assessment that could aid states with
legislation pertaining to the testing of automated vehicles.

18. Arizona's lack of a safety-focused application-approval
process for automated driving system (ADS) testing at the time
of the crash, and its inaction in developing such a process since
the crash, demonstrate the state's shortcomings in improving the
safety of ADS testing and safeguarding the public.

1
2 19. Considering the lack of federal safety standards and
3 assessment protocols for automated driving systems, as well as
4 the National Highway Traffic Safety Administration’s inadequate
5 safety self-assessment process, states that have no, or only
6 minimal, requirements related to automated vehicle testing can
7 improve the safety of such testing by implementing a thorough
8 application and review process before granting testing permits.

9 The Tempe Police Department (“TPD”), relying largely on the same evidence that the
10 NTSB relied upon, reached a very different conclusion regarding who or what was
11 responsible for Ms. Herzberg’s death. But TPD, unlike the NTSB, was not exactly neutral.
12 The City of Tempe, the state of Arizona and Uber all shared a common goal of avoiding
13 legal liability for Ms. Herzberg’s death.

14 Beginning on the night of the accident, Uber worked hand-in-glove with TPD to
15 “investigate” the accident. TPD delegated much of the investigation to Uber and the
16 company’s influence colored TPD’s conclusions. The agency’s determination that Ms.
17 Vasquez was to blame for the accident was a natural consequence of TPD allowing Uber’s
18 upper-management to play a significant role in the investigation. It was folly to rely on
19 unverified claims made by a company with deep pockets and an interest in minimizing its
20 liability, even after being warned by an Uber whistleblower that the company was not
21 trustworthy.

22 Ten days after the accident, Uber settled with Ms. Herzberg’s family. One might
23 wonder why a company with such deep pockets would settle so quickly, particularly given
24 Ms. Herzberg’s own apparent contribution to the collision. It’s difficult to escape the
25

1 conclusion that Uber hoped to avoid the legal discovery process associated with a civil
2 lawsuit that was guaranteed to unearth even more damning information. By assisting the
3 police in the investigation, the company could steer the investigation, enabling it to offload
4 its liability to Ms. Vasquez. By paying Ms. Herzberg's family a large enough sum, Uber
5 ensured that proof of its own culpability would remain hidden.

6
7 In August of 2020, almost two and a half years after the fatal accident, and close to a
8 year after the NTSB issued its final report, the Maricopa County Attorney's Office
9 ("MCAO") convinced a grand jury that Ms. Vasquez's conduct was a gross deviation from
10 the standard of care a reasonable person would have exercised in the same situation, and as a
11 result, she was guilty of negligent homicide. It did so by failing to present clearly
12 exculpatory evidence, by presenting false and misleading testimony and by improperly
13 comparing Ms. Vasquez's conduct to that of the driver of a non-automated car.

14
15 In order to determine whether Ms. Vasquez's conduct was actually a gross deviation
16 from the standard of care a reasonable person would have exercised in the same situation,
17 MCAO should have compared Ms. Vasquez's actions while operating a fully automated
18 vehicle to the conduct of another person tasked with monitoring a fully automated vehicle.
19 Instead, MCAO allowed the grand jury to compare Ms. Vasquez's conduct to that of a
20 person driving a non-automated vehicle. Those two standards are legally and factually
21 distinct. MCAO allowed its witness, Detective Kasey Marsland ("Marsland"), to testify
22 falsely before the Grand Jury, and it made no effort to correct the officer's patently false
23 claims, and misleading testimony.

1 MCAO specifically withheld from the Grand Jury: (1) clearly exculpatory evidence,
2 including evidence that Ms. Vasquez was not watching *The Voice* on a Hulu streaming
3 application during her route that night as TPD had claimed. This specific evidence directly
4 contradicts MCAO's theory that Ms. Vasquez was criminally culpable because she was
5 unjustifiably distracted at the time of the collision; (2) statements made to the case agent Det.
6 Hauboldt ("Hauboldt") by an Uber-employed whistleblower who warned him the company
7 could not be trusted to be forthcoming; and (3) critical findings made by the NTSB that we
8 inconsistent with TPD's conclusions.⁹

10 The Grand Jurors asked numerous, highly relevant questions touching on many of
11 these topics. Each time, the State was given a chance to present known evidence that would
12 have addressed the issues raised, the State failed to honor its obligations to Ms. Vasquez. In
13 so doing, it slanted the presentation and rendered a finding of probable cause meaningless.
14 Even with this skewed presentation the State obtained an indictment only by the slimmest of
15 margins. MCAO failed to fairly present evidence in the following ways:

- 16 • Withheld clearly exculpatory evidence that Ms. Vasquez was
17 NOT watching *The Voice* on a Hulu application on her phone
18 during her route and at the time of the collision. This
19 evidence directly contradicts its theory of culpability;
- 20 • Failed to advise the grand jury that an Uber Whistleblower
21 spoke with the police and warned them that Uber's safety
22 practices and technology were faulty and the company should
23 not be trusted to be forthcoming;

24 ⁹<https://www.azcentral.com/story/money/business/tech/2019/11/19/driver-fatal-arizona-uber-crash-mostly-blame-ntsb-report-finds/4232936002/> Jennifer Liewer, communications director for MCAO stated the office was considering all findings, including those in the NTSB report.

- 1 • Failed to advise the grand jury that Uber never programmed
2 its vehicles to account for jaywalking pedestrians;
- 3 • Failed to advise the grand jury that Volvo concluded the
4 collision would not have occurred had its City Safety forward
5 collision system not been deactivated;
- 6 • Failed to advise the grand jury that Ms. Vasquez was unaware
7 the City Safety forward collision system had been
8 deactivated;
- 9 • Failed to advise the grand jury that Uber had recently
10 removed the second vehicle operator from its cars and how
11 that removal created a greater safety risk to the public;
- 12 • Provided false and/or misleading testimony regarding the
13 Tempe Police Department’s accident scene reconstruction
14 including understating the speed Ms. Herzberg was travelling
15 as she crossed into the path of the SUV, overstating the
16 distance at which Ms. Vasquez would have first seen Ms.
17 Herzberg, and falsely testifying that it used a “conservative”
18 reaction time to account for Ms. Vasquez’ ability to stop in
19 time to avoid the collision.
- 20 • Failed to properly instruct the grand jury on the law of
21 causation and failed to apply the appropriate reasonable
22 person standard;
- 23 • Concealed from the grand jury critical findings contained in
24 the final NTSB report by knowingly overstating the distance
25 at which Ms. Vasquez would have first seen Ms. Herzberg,
skewing the lighting situation as the collision scene, falsely
testifying to the grand jury that the collision occurred in a
“high traffic” pedestrian area, and understanding the number
of warning signs advising pedestrians not to cross the street
where Ms. Herzberg crossed;
- Failing to properly instruct the grand jury on laws relevant to
pedestrian legal obligations;
- Downplayed/ignored the effects Ms. Herzberg’s
methamphetamine abuse had on causation:

- Failed to advise the Grand Jury that Ms. Vasquez’s alleged inattentiveness was a predictable consequence of automation fatigue. A problem well known in the industry and well documented in numerous studies.

A. The Collision

Shortly before 10:00 p.m. on the evening of March 18, 2018, Rafaela Vasquez, the sole occupant of an automated test vehicle, was monitoring the functions of a modified Volvo XC90, when the car struck and killed Elaine Herzberg. To be clear, Ms. Vasquez was not driving the Volvo. The SUV was fully automated. Ms. Vasquez’s responsibilities were to monitor the vehicle, watch for mapping errors and input data into an I-Pad-like device called a Human-Machine Interface (“HMI”) located in the center console. It was a monotonous and tedious task. Ms. Vasquez had already completed this loop 73 times on other occasions- each time without incident and without ever encountering a jaywalker.

Moments prior to the collision, Ms. Herzberg, dressed in dark clothing, was standing in a darkened portion of the median separating northbound and southbound traffic on North Mill Avenue. On both sides of that median were signs warning pedestrians against crossing outside of the crosswalk, which was 380 feet to the north. Rather than heed those warnings, Ms. Hertzberg, who’s perceptions were likely significantly impaired by methamphetamine abuse, stepped off the median, and began pushing her bicycle across a darkened portion of the street.¹⁰ She was not in a crosswalk and her bike was not properly equipped with

¹⁰ NTSB Final Report, Pg. 36.

1 reflectors, or a forward-facing headlamp, as required by law.¹¹ She did not yield the right-of-
2 way to oncoming traffic or use the sidewalk as required by law.¹² A video of the incident
3 taken by the SUV's forward-facing camera reveals that Ms. Herzberg, who was in a much
4 better position to see the Volvo than Ms. Vasquez was to see her, was either unaware of, or
5 unconcerned with, oncoming traffic and made no effort to avoid the collision. Ms. Herzberg
6 didn't seem to notice the approaching vehicle until the instant prior to the collision.
7

8 In an effort to analyze how an attentive driver would have responded to the situation,
9 NTSB investigators, utilizing data independently obtained by the TPD and information
10 obtained through Uber, as well as various studies, concluded that the average attentive driver
11 would have had 2 to 4 seconds to detect someone in the roadway and begin to react.
12 According to TPD, it would have taken a driver 2.1 seconds to stop the Volvo after
13 recognizing that a person was in the roadway.
14

15 ¹¹ A.R.S. §28-817(a) A bicycle that is used at nighttime shall have a lamp on the front that emits a white light visible
16 from a distance of at least five hundred feet to the front and a red reflector on the rear of a type that is approved by the
17 department and that is visible from all distances from fifty feet to three hundred feet to the rear when the reflector is
18 directly in front of lawful upper beams of headlamps on a motor vehicle. A bicycle may have a lamp that emits a red
19 light visible from a distance of five hundred feet to the rear in addition to the red reflector.

20 ¹² A.R.S. §28-793

21 A. A pedestrian crossing a roadway at any point other than within a marked crosswalk or within an
22 unmarked crosswalk at an intersection shall yield the right-of-way to all vehicles on the roadway.

23 B. A pedestrian crossing a roadway at a point where a pedestrian tunnel or overhead pedestrian
24 crossing has been provided shall yield the right-of-way to all vehicles on the roadway.

25 C. Between adjacent intersections at which traffic control signals are in operation, pedestrians shall not
cross at any place except in a marked crosswalk.

A.R.S. §28-796 addresses pedestrians on a roadway:

A. If sidewalks are provided, a pedestrian shall not walk along and on an adjacent roadway.

B. If sidewalks are not provided, a pedestrian walking along and on a highway shall walk when
practicable only on the left side of the roadway or its shoulder facing traffic that may approach from
the opposite direction.

C. A person shall not stand in a roadway for the purpose of soliciting a ride from the driver of a
vehicle.

1 The NTSB theorized that had Ms. Vasquez been more attentive, the accident might
2 have been avoided, not that it would have been avoided. Relying upon existing research, the
3 NTSB investigators concluded that Ms. Herzberg should have been visible to Ms. Vasquez
4 3.9 seconds before the collision. TPD determined, based on the initial vehicle speed of 44
5 mph and the maximum braking, the SUV would have taken 2.1 seconds to come to a
6 complete stop, that left Ms. Vasquez with only 1.8 seconds to see Ms. Herzberg, process the
7 information and react accordingly. The NTSB concluded that had Ms. Vasquez noticed Ms.
8 Herzberg 3.9 seconds before impact, “she likely would have had sufficient time to detect and
9 react to the crossing pedestrian to avoid the crash or mitigate the impact.”¹³ This allows for
10 the possibility that even if Ms. Vasquez had seen Ms. Hertzberg sooner, the accident might
11 still have happened. MCAO did not present that information to the grand jury, instead it
12 allowed Marsland to testify exclusively about TPD’s findings and conclusions, omitting the
13 exculpatory findings of the NTSB, as will be discussed in greater detail below.
14

15 NTSB investigators learned that Uber eliminated Volvo’s safety system and replaced
16 it with their own inferior programming. Uber’s ADS system failed to identify Ms. Herzberg
17 until 1.2 seconds before impact and once it finally did make that identification, it failed to
18 alert Ms. Vasquez to her presence in the roadway. In contrast, the safety systems the Volvo
19 was originally equipped with called City Safety program and Forward Collision Warning
20 (“FCW”) but which Uber disabled, would have detected Ms. Herzberg on the roadway and
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¹³ NTSB Report Pg. 43. *Emphasis added.*

1 alerted Ms. Vasquez to her presence.¹⁴ If the Volvo systems detected an impending
2 collision, and Ms. Vasquez failed to brake, those system would have automatically braked
3 for her. The pedestrian/bicyclist-detection component of the City Safety program could avoid
4 or mitigate collisions with pedestrians or bicyclists when the vehicle was traveling up to 43
5 mph. Unbeknownst to Ms. Vasquez, Uber had recently deactivated Volvo’s City Safety and
6 FCW systems. Instead, the system Uber relied on was inferior, in that it was unable to
7 identify jaywalkers and would not brake at all if by its own internal calculations, full braking
8 would not prevent a collision – regardless at whatever reduced speed that collision would
9 occur at. In other words, Uber’s system would make no effort to mitigate the impending
10 impact.
11

12 The ADS system that Uber designed, and which controlled the Volvo at the time of
13 the crash, was flawed by design. Uber knew this but Ms. Vasquez did not. The ADS was
14 comprised of multiple systems working in concert. Each system had hardware components
15 and software analysis and data-recording elements and included (1) a lidar (light detection
16 and ranging) system, (2) a radar system, (3) a camera system, and (4) telemetry, positioning,
17 monitoring, and telecommunication systems. Those systems should have detected Ms.
18 Herzberg, but didn’t because Uber failed to program the systems to recognize jaywalkers.
19 Uber knew that. Ms. Vasquez did not.
20

21 ¹⁴ City Safety helps to protect people inside and outside the car by spotting potential danger and helping you avoid it.
22 Volvo Cars was the first to introduce this type of safety system as standard in every new Volvo car. City Safety uses
23 radar and camera technology to identify other vehicles, cyclists, pedestrians and large animals, such a moose, elk or
24 horses, day or night. It warns you if it detects an imminent collision and, if you don’t react in time, it can automatically
25 apply the brakes to help avoid or mitigate a collision. <https://www.volvocars.com>

1 Objects detected by the lidar, radar and cameras are subsequently identified and
2 categorized by the ADS as either a vehicle, a pedestrian, a cyclist or other, the objects path of
3 travel and velocity were also calculated by ADS. If the predicted path of the object resulted
4 in an intersection or collision, the ADS was supposed to modify the vehicle's actions or
5 initiate action to prevent a collision. That did not happen here.

6 In the final seconds preceding the collision, Uber's ADS first detected something in
7 the roadway 5.6 seconds before impact. However, it never classified the object as a
8 pedestrian, or correctly predicted Ms. Herzberg's path because she was crossing at a location
9 without a crosswalk, and the system design did not include consideration for jaywalking
10 pedestrians. Ms. Vasquez did not know that. Uber did.

11 The ADS changed Ms. Herzberg's classification multiple times, never identifying her
12 as a pedestrian. It failed to predict her course of travel until 1.2 seconds before impact, when
13 it determined that a bicycle was in the path of the Volvo and that a collision was imminent.
14 It's possible, but not likely, that slamming on the brakes would have prevented the accident
15 or mitigated the damage, but slamming on the brakes wasn't possible. Trading comfort for
16 safety, Uber intentionally disabled Volvo's safety systems that allowed for emergency
17 braking, and replaced it with a less safe alternative that would provide the passenger with a
18 smoother ride. When the replacement system detected an emergency situation, rather than
19 stopping immediately and risking a "false alarm," it initiated an "action suppression" a one
20 second pause during which the ADS prevented braking so that the system could verify
21 whether in fact an emergency existed and then initiated a plan. If after the "action
22 suppression" the system concluded the collision could be avoided by hard braking, the
23
24
25

1 system braked. If, on the other hand, the system concluded a collision was unavoidable, it
2 initiated a gradual slowdown. Significantly, it did not alert the operator, (who might be
3 involved in another task that their job as operator required), that an “action suppression” had
4 been initiated because Uber did not expect the operator to intervene unless a collision was
5 truly imminent.¹⁵ The operator did not receive an auditory alert until two-tenths of a second
6 before impact, leaving Ms. Vasquez helpless to protect themselves or others. Uber
7 programmed the SUV to behave that way. Ms. Vasquez did not know that, but Uber did.
8

9 People intimately involved in the development of the technology understood that
10 Uber consciously ignored known risks. MCAO did not present any of that evidence to the
11 grand jury.

12 *The misidentification of Herzberg was partly the result of a*
13 *conscious choice about how safe the technology needed to be*
14 *in order to be safe enough. One engineer at Uber later told a*
15 *journalist that the company had “refused to take responsibility.*
16 *They blamed it on the homeless lady [Herzberg], the Latina*
17 *with a criminal record driving the car [Vasquez], even though*
18 *we all knew Perception [Uber’s software] was broken.”*

19 *The companies that had built the hardware also blamed Uber.*
20 *The president of Velodyne, manufacturers of the car’s main*
21 *sensors, told Bloomberg, “Certainly, our lidar is capable of*
22 *clearly imaging Elaine and her bicycle in this situation.*
23 *However, our lidar doesn’t make the decision to put on the*
24 *brakes or get out of her way.” Volvo made clear that they were*
25 *not part of the testing. They provided the body of the car, not*
its brain. An automatic braking system that was built into the
Volvo — using well-established technology — would almost
certainly have saved Herzberg’s life, but this had been
switched off by Uber engineers, who were testing their own
*technology and didn’t want interference from another system.*¹⁶

15 NTSB Final Report, Page 14, fn 34.

16 <https://onezero.medium.com/who-killed-elaine-herzberg-ea01fb14fc5e>

1 All of this information was known, or should have been known, to MCAO and
2 Marsland at the time the case was presented to the grand jury. It was in the NTSB final
3 report that MCAO claimed it was evaluating prior to making a charging decision.

4 After the collision, Ms. Vasquez promptly called 911 and also reported the incident to
5 her supervisors at Uber. Uber representatives, including the company's law enforcement
6 liaison, arrived on scene, as did members of TPD, as well as a representative for the City of
7 Tempe. TPD considered Uber's assistance essential to the investigation, as the company's
8 technology was both proprietary and novel, so members of law enforcement agreed to work
9 with Uber, without considering whether the company itself was a reliable source of
10 information and potentially liable for the collision. Uber was deeply involved in framing the
11 inquiry for TPD and worked hand-in-glove with the company which afforded Uber the
12 means and opportunity to shift culpability to Ms. Vasquez. The Whistleblower's statements
13 to Detective Hauboldt, which are discussed in detail below, put MCAO and TPD on notice
14 that there were serious issues to be considered and evaluated.

15
16 Ms. Vasquez cooperated with both Uber and the police. After the initial investigation
17 was concluded, and after having had an opportunity to review the video footage of the
18 incident, Tempe Police Chief Sylvia Moir told the San Francisco Chronicle that after
19 studying videos inside and outside the self-driving car, it would have been difficult to avoid a
20 collision with either a robotic or human driver:
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1 *It's very clear it would have been difficult to avoid this collision*
2 *in any kind of mode (autonomous or human-driven) based on*
3 *how she came from the shadows right into the roadway.* ¹⁷

4 This was similar to the conclusion reached by the NTSB. Nevertheless, on March 28,
5 2018, only ten days after the collision, Uber settled with Ms. Herzberg's family - likely to
6 avoid additional scrutiny, litigation and discovery. Uber was reckless. The NTSB said as
7 much, as did The Whistleblower, yet the State and Marsland withheld that information from
8 the grand jury.

9 **Marsland Got The Cell Phones Wrong. Ms. Vasquez Was Not Watching**
10 **The Voice**

11 The State's theory is that Ms. Vasquez was distracted by watching *The Voice* on her
12 cell phone while she was driving and immediately prior to the collision. However, Marsland
13 got it wrong. As will be discussed in detail below, had TPD conducted a thorough
14 investigation, it would have been obvious to him that the phone Marsland claimed Ms.
15 Vasquez was watching when she kept glancing downward towards her right knee was not the
16 phone that was streaming *The Voice*. All the evidence necessary to inform him that his
17 theory was flawed was available to him prior to testifying before the grand jury. Somehow,
18 he either ignored the information, never properly analyzed it or deliberately chose not to
19 present it.

21 ¹⁷<https://www.washingtonpost.com/news/tripping/wp/2018/03/22/fatal-crash-with-self-driving-car-was-a-first-like-bridget-driscolls-was-121-years-ago-with-one-of-the-first-cars/#:~:text=The%20driver%20said%20it%20was%20a%20like%20a%20flash%2C%20the%20person%20walked%20out%20in%20front%20of%20them%2C%2E2%80%9D%20Temp%20Police%20Chief%20Sylvia%20Moir%20was%20quoted%20by%20the%20San%20Fra%20ncisco%20Chronicle%20as%20saying.%20The%20Uber%20vehicle%2C%20which%20had%20a%20human%20chaperon%20inside%2C%20was%20traveling%20about%2038%20mph%20in%20a%2035%20mph%20and%20made%20no%20attempt%20to%20brake.>
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1 **C. The NTSB Final Report Contained Information And Conclusions That**
2 **Contradicted Marsland’s Testimony But The Grand Jury Was Never**
3 **Provided That Information**

4 On November 19, 2019, the NTSB formally adopted its findings and issued its final
5 accident report. The grand jury knew nothing about those findings because MCAO and
6 Marsland failed to inform them that the report existed, what its findings were and how the
7 nation’s preeminent accident investigation team, reached different conclusions than
8 Marsland. For example, the NTSB Final Report stated:

9 *At the time of the crash, ATG did not have a corporate safety*
10 *plan—a standardized operations procedure that outlines the*
11 *roles and assigns safety-related responsibilities to departments*
12 *and personnel to effectively assess risk. ATG did not have a*
13 *safety division or a dedicated safety manager responsible for risk*
14 *assessment and mitigation. Although lacking experience in safety*
15 *management, the ATG head of operations was tasked with the*
16 *additional responsibility of being the safety manager. Without a*
17 *safety framework—a safety plan and specialized departments and*
18 *personnel—an organization cannot implement a safety program*
19 *that (1) embodies the fundamental principles of safety culture*
20 *and (2) contains comprehensive guidance for the development of*
21 *safety countermeasures. The consequences of a lack of such a*
22 *safety framework are seen in the events that led to the Tempe*
23 *crash.*

24 *A good safety culture is supported by policies and rules that*
25 *ensure oversight of and adherence to the policies, and by*
 personnel with experience in safety management and risk
 mitigation. At the time of the crash, many of these elements were
 inadequate or missing at ATG— specifically, oversight and risk
 assessment mechanisms and personnel with backgrounds in
 safety management. The consequences were exhibited in the
 inadequate oversight of vehicle operators and the failure to
 *implement company policies, such as drug testing.*¹⁸

¹⁸ NTSB Final Report, Pg. 46.

1 The media was certainly following the story and developing additional information.

2 *In the weeks before the crash, Uber made the fateful decision to*
3 *reduce the number of safety drivers in each vehicle from two to*
4 *one. That decision removed important redundancy that could*
5 *have helped prevent Herzberg's death.*¹⁹

6 While TPD elected to blame Ms. Vasquez for the collision, the NTSB determined that
7 Uber's failures to take reasonable measures to appreciate and prevent the risk of automation
8 complacency, were largely to blame for the accident.²⁰

9 The NTSB made the following findings:

10 A. Uber's technology was unable to correctly classify and
11 predict Ms. Hertzberg's path of travel. Uber was aware that its
12 software suffered from this flaw, yet the company failed to take
13 steps to adequately manage the risk.

14 B. Uber's automated driving technology precluded braking in an
15 emergency situation whenever a collision was determined by the
16 system to be **unavoidable** based on the speed of the vehicle and
17 distance to the object in its path, the system prevented itself from
18 applying the brakes regardless and mitigating the collision by
19 slowing the car down as much as possible. (*Emphasis added.*)

20 C. Uber's deactivation of the Volvo forward collision warning
21 and automatic braking system enhanced the risks associated with
22 testing automated vehicles on public roads.

23 D. Ms. Hertzberg behavior was unsafe. Crossing the street in
24 front of an approaching car at night and without a crosswalk
25 violated the law.

E. Had Ms. Vasquez been (more) attentive, it is likely that she
would have had sufficient time to detect and react to Ms.
Hertzberg, thereby avoiding the crash or mitigating the impact.

¹⁹ <https://www.theverge.com/2019/11/20/20973971/uber-self-driving-car-crash-investigation-human-error-results>

²⁰ NTSB Final Report, pg. vi

1 F. Ms. Hertzberg's failure to notice the oncoming car or to take
2 evasive action to avoid the accident was likely the result of
impairment for methamphetamine.

3 G. Ms. Vasquez's prolonged visual distraction was a **typical**
4 effect of automation complacency. Uber should have predicted
5 that people tasked with monitoring automated vehicles on a loop
6 would experience automation fatigue. Uber failed to recognize
the risk of automation complacency and failed to develop
countermeasures to ameliorate that risk. (*Emphasis added*).

7 H. Uber's decision to remove the co-pilot from the vehicle,
8 increased the demands on the sole occupant and removed a
9 second set of eyes from the road, thereby increasing the risks
associated with testing automated vehicles on public roads.

10 I. Uber had the means to monitor the behavior of vehicle
11 operators but rarely did so. The company's failure to exercise
proper oversight was exacerbated by the removal of the co-pilot.

12 J. Uber's inadequate safety culture created conditions that
13 contributed to the circumstances of the crash and to Ms.
Vasquez's distraction.

14 K. But for Uber's decision to deactivate Volvo's safety systems,
15 the accident would have either been avoided or been much less
16 serious. After the accident, Volvo ran simulations to see how the
17 vehicle would have responded had Uber not elected to remove
18 the company's advanced driver assistance system. In 17 out of 20
19 scenarios, Volvo's advanced driver's assistance system would
have prevented the collision. In the remaining 3 scenarios,
Volvo's automated emergency braking would have reduced the
speed at the time of impact to 10 miles per hour, thereby
reducing the likelihood of death or serious injury.

20 The grand jury was not provided with any of this exculpatory information in spite of
21 the fact that the State was aware of the findings.
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1 *also removed a layer of safety redundancy. The second operator*
2 *can be viewed as a mechanism for detecting a potentially*
3 *hazardous situation and acting to prevent a crash, as well as a*
4 *reminder of the vehicle operator’s responsibilities. The*
5 *consolidation of responsibilities also increased the task demands*
6 *on the now-sole operator. Even though the HMI had simplified*
7 *the notation task, a single vehicle operator was required to do*
8 *more than before. Specifically, an operator now had to look*
9 *away from the road to manipulate the HMI, even if*
10 *infrequently.*²¹

11 When Uber was pressed to justify its decision to remove the co-pilot, the company
12 refused to acknowledge that the pair system was safer:

13 *... Uber moved from two employees in every car to one. The*
14 *paired employees had been splitting duties — one ready to take*
15 *over if the autonomous system failed, and another to keep an eye*
16 *on what the computers were detecting. The second person was*
17 *responsible for keeping track of system performance as well as*
18 *labeling data on a laptop computer. Mr. Kallman, the Uber*
19 *spokesman, said the second person was in the car for purely data*
20 *related tasks, not safety.*²²

21 **E. The Whistleblower Provided The TPD With An Extremely Critical**
22 **Account Of Uber’s Indifference To Safety And Flawed Vehicle**
23 **Technology**

24 One of the items disclosed to Ms. Vasquez by MCAO was a whistleblower call. Shortly
25 after the accident, an Uber employee who worked as a Technical Program Manager, contacted
26 TPD Detective Hauboldt, the case agent responsible for the investigation, to discuss his
27 concerns about the incident and Uber’s conduct. The Whistleblower advised the detective that

28 _____

29 ²¹ NTSB Final Report, pg. 45.

30 ²²<https://www.nytimes.com/2018/03/23/technology/uber-self-driving-cars-arizona.html?action=click&module=RelatedCoverage&pgtype=Article®ion=Footer>

1 he had already shared his concerns with the NTSB. While he was reluctant to come forward
2 publicly, he did provide the detective with his name and phone number.

3 During a 48-minute recorded, but undated telephone call, The Whistleblower told
4 Hauboldt that while he was reluctant to come forward publicly, he felt compelled to do so after
5 hearing how this case was being handled in the press. It was clear to The Whistleblower that
6 the public did not understand that it was Uber's non-existent safety culture that caused the
7 accident. He cautioned the detective not to trust Uber and proceeded to provide him with a
8 damning account of Uber's utter disregard for the safety of the public or its employees and
9 Uber's culpability in the instant case. The Whistleblower also claimed to have access to
10 documents that would corroborate his claims, documents that the detective never requested or
11 sought to obtain, despite the fact that he knew them to be exculpatory.

13 According to The Whistleblower, focusing on Ms. Vasquez and her conduct ignored
14 the larger problem. Greed drove Uber to ignore known risks. Doing the right thing
15 interfered with the company's desire to get as many automated cars on the road as quickly as
16 possible. It is evident from the substance of the conversation that The Whistleblower was a
17 high-level employee with a thorough understanding of Uber's technology. It is also evident
18 from that conversation that the detective understood that the information shared with him
19 was exculpatory. The Whistleblower provided Hauboldt with the name of an expert in the
20 area of automation complacency. Hauboldt never contacted the expert.

22 It appears that NTSB investigators incorporated in its final report information
23 obtained through The Whistleblower. TPD, however, did not. Nor did Marsland even
24 mention the call to the grand jury. The grand jury heard none of the exculpatory evidence
25

1 provided to TPD by The Whistleblower, despite being aware of it. MCAO made no effort to
2 see that this information was presented to the grand jury. TPD’s failure to consider the
3 information offered to them by The Whistleblower explains the disparate conclusions.

4 **F. Automation Complacency Was Well Known And Well Documented And**
5 **MCAO’s And Marsland’s Failure To Inform The Grand Jury Of Its**
6 **Effects Deprived Ms. Vasquez Of Her Right To A Fair Presentation**

7 The requisite mental state for Negligent Homicide is criminal negligence. Criminal
8 negligence requires a gross deviation from the standard of care that reasonable person would
9 observe in the same situation. MCAO and Marsland omitted from its presentation a critical
10 detail- the NTSB found that Ms. Vasquez’s alleged inattention or distraction was a natural
11 and typical consequence of monitoring an automated system and as such, cannot be viewed
12 as a gross deviation from the standard of care.

13 *When it comes to the human capacity to monitor an automation*
14 *system for its failures, research findings are consistent—humans*
15 *are very poor at this task. **The NTSB concludes that the vehicle***
16 ***operator’s prolonged visual distraction, a typical effect of***
17 ***automation complacency, led to her failure to detect the***
18 ***pedestrian in time to avoid the collision. The NTSB further***
19 ***concludes that the Uber ATG did not adequately recognize the***
20 ***risk of automation complacency and develop effective***
21 ***countermeasures to control the risk of vehicle operator***
22 ***disengagement, which contributed to the crash.***²³

23 MCAO and Marsland were aware of the NTSB’s findings. The term “automation
24 complacency” is mentioned 18 times in the NTSB’s final report. The Whistleblower spoke
25 with Det. Hauboldt about it at length and made clear that “Uber’s design failed to recognize
basic human nature and how attention/inattention works.” The Whistleblower even provided

²³ NTSB Report, Page 44 (emphasis added).

1 Det. Hauboldt with the name of an expert who specializes in the area, adding that there were
2 a number of studies that show the higher the level of automation, the less engaged the human
3 becomes. That is how human beings operate, yet neither the term “automation complacency”
4 or the general concept appear anywhere in the transcript of the grand jury proceeding.

5 If inattention or distraction is a typical consequence of automation complacency then
6 by definition that inattention or distraction does not constitute gross negligence. The grand
7 jurors were entitled to be advised of that fact. By failing to advise them of that, both MCAO
8 and Marsland failed to present clearly exculpatory evidence to the grand jury and denied Ms.
9 Vasquez her rights to a fair presentation of the evidence.
10

11 **II. ARGUMENT**

12
13 The defendant’s due process rights are violated where the grand jury is presented with
14 incomplete or misleading testimony.²⁴ “The defendant has no effective means of cross
15 examination or rebutting the testimony given before the grand jury. Therefore, it is
16 particularly incumbent upon the prosecutor, upon witnessing the use of misleading
17 testimony, to correct the record before that body.”²⁵
18

19 “Grand jurors have the right to hear all relevant non-protected evidence that bears on
20 the case. Thus, if the grand jurors have reasonable grounds to believe that other available
21 evidence ‘will explain away the contemplated charge they may require the evidence to be
22

23 ²⁴ *Crimmins v. Superior Court*, 137 Ariz. at 43; *Maretick v. Jarrett*. 204 Ariz. at 198.

24 ²⁵ *Nelson v. Royston*, 137 Ariz. 272, 277 (1983).

1 produced.”²⁶ It is axiomatic that if the grand jury is never made aware of certain evidence,
2 they would never know to ask for it.

3 The defendant has a substantial procedural right in the jury being properly instructed
4 on the law, and the court must determine whether that has taken place.²⁷ The prosecutor has
5 a duty during grand jury presentations to act as the legal advisor to the grand jury.²⁸ Further,
6 the State is obligated to present “clearly exculpatory” evidence to the grand jury.²⁹ “Clearly
7 exculpatory evidence is evidence of such weight that it would deter the grand jury from
8 finding the existence of probable cause.”³⁰ Withholding evidence that directly supports a
9 valid defense to a charge would, by definition, be exculpatory.
10

11 The official record of the grand jury proceedings is the reporter’s transcript. It is the
12 source document from which the defendant determines if his rights have been violated.
13 There is no parallel mechanism by which the defendant must guess if the record is complete,
14 and if he believes it is not, then question the prosecutor and grand jurors to discover what
15 was omitted. In fact, this procedure has been specifically condemned.³¹ “Such rights
16 [substantial procedural rights] should not be made to depend on the memories of
17 disinterested persons or on their willingness to admit what may be their own errors.”³²
18

19 Our Supreme Court has noted:

20 ²⁶ *Maretick v. Jarrett*, 204 Ariz. at 197 (internal citations omitted).

21 ²⁷ *State v. Fields*, 232 Ariz. 265, 268 (2013).

22 ²⁸ *Id.*

23 ²⁹ *State v. Coconino County Superior Court (Mauro)*, 139 Ariz. 422, 425 (1984).

24 ³⁰ *Id.*

25 ³¹ *Wilkey v. Superior Court*, 115 Ariz. at 528

³² *Id.*

1 *I fail to understand why any conscientious prosecutor would ever*
2 *take a chance with potentially insufficient jury instructions.*
3 *Given a prosecutor's special ethical responsibility as a 'minister*
4 *of justice,' ...it should be incumbent upon him or her to exercise*
5 *the utmost care and caution in grand jury proceedings. A few*
6 *extra minutes to repeat legal definitions should not create an*
7 *unreasonable burden and would seem to be a better practice.*³³

8 Although a defendant may not attack the grand jury's finding of probable cause based
9 on the sufficiency of the evidence, a defendant is denied a substantive due process right
10 when *no* evidence is presented in support of a criminal charge and the grand jury finds
11 probable cause anyway. To illustrate the point, if the State was presenting on a charge of
12 Aggravated DUI, pursuant to A.R.S §28-1383(A)(1) (the "aggravator" being a suspended
13 driver's license), but failed to present any evidence that the defendant had a suspended
14 license, due process would permit a defendant to contest the probable cause finding on the
15 grounds that no evidence was present as to an element of the offense.

16 A. **The State's Entire Theory Of Culpability In This Case Is Based On The**
17 **Demonstrably False Conclusion That Ms. Vasquez Was Distracted**
18 **Because She Was Watching *The Voice* On Her Cell Phone While She Was**
19 **Piloting The Car**

20 The State's theory is that Ms. Vasquez is guilty of Negligent Homicide because she
21 was a distracted driver who, during critical moments of her trip, was watching *The Voice* on
22 a cell phone placed in an area between the bottom of the dashboard and the center console
23 near her right knee and not paying attention to the roadway. Had Marsland bothered to do a
24 thorough review of the evidence, he would have concluded that that premise was false. His

25 _____
³³ *O'Meara v. Gottsfield*, 174 Ariz. 576, 579 (1993) (internal citations omitted).

1 failure not only made his entire presentation to the grand jury an exercise in concealing
2 clearly exculpatory evidence, it also fundamentally tainted the NTSB report because that
3 report relied on many of his findings regarding Ms. Vasquez' alleged distracted driving.

4 Ms. Vasquez was not watching *The Voice*, or any other program, on a cell phone
5 during any part of the SUV's route that night. In fact, she was merely listening to the show
6 on the vehicle's Bluetooth through her personal phone - an activity Uber had authorized its
7 drivers to do. (See Exhibit C, Bates Uber_NTSB_0000530). This was easily verifiable had
8 Marsland taken the time to properly review the evidence. Perhaps if he had spoken with
9 someone other than Uber upper-management he would have discovered this basic fact.

10 TPD conducted Cellebrite cell phone extractions from the two cell phones seized from
11 Ms. Vasquez pursuant to a search warrant. (See Exhibit D, Bates 000035) Ms. Vasquez had
12 those phones with her in the vehicle on the night of the collision. The two phones were
13 identified as:

- 14 • LG MS550 Stylo 2 Plus (602-332-7958) (**Black Case**) (“**Stylo 2**”)
- 15 • LG MP450 Stylo 3 Plus (510-363-8080) (**Gold Case**) (“**Stylo 3**”)

16 The cases for those two phones are distinctively different in that the **Stylo 2** phone –
17 the one Ms. Vasquez used to communicate with headquarters while she was out on her route
18 - had a black outer case. (See Exhibit E, Bates 000119). The **Stylo 3** phone, which was her
19 personal-use phone, had a bright metallic gold outer case and was easily distinguishable from
20 the **Stylo 2**. (See Exhibit E, Bates 000111). This distinction is critical when reviewing the
21 rear facing cockpit camera video showing Ms. Vasquez inside the vehicle during her route.
22
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1 Marsland relied on this video during his faulty and mistaken analysis of the evidence.
2 He concluded that:

3 *Given the findings from Hulu regarding the driver's personal*
4 *phone streaming video during the time of the crash, as well as*
5 *the video of the driver pulling her phone out of her purse at the*
6 *beginning of the dashcam footage of her shift at around the time*
7 *the Hulu streaming began, it is likely that the driver was focused*
8 *on the streaming media on her phone instead of her duties*
9 *related to the operation and oversight of the vehicle.*³⁴

10 Marsland noted that when Ms. Vasquez first started her shift, she removed a cell
11 phone with a black case. (See Exhibit G, Bates 000054). This is the Stylo 2. Although
12 Marsland fails to note this in his report, the video shows that this is the phone Ms. Vasquez
13 places down by her right knee. This is the location Marsland notes Ms. Vasquez was
14 continually looking towards throughout the trip. The fatal flaw with Marsland's conclusion,
15 however, is that the Stylo 2 is NOT the phone that is streaming Hulu. (See Exhibit D, Bates
16 000140-000145). This Attachment confirms that the phone streaming Hulu is the
17 "LGMP450." This is the Stylo 3, the phone with the gold case. The Cellebrite extraction
18 found that the Hulu video application was located on the Stylo 3 phone. (See Exhibit E,
19 Bates 000108). In contrast, YouTube was the only installed media application that was
20 found on the Stylo 2. (See Exhibit E, Bates 000108). The evidence confirms Ms. Vasquez
21 was not looking at the phone streaming Hulu (the Stylo 3).

22 There was additional evidence in the video footage that should have given Marsland
23 pause. After the crash, Marsland noted that he observed her making a phone call after the

24 ³⁴ See Exhibit F, Bates 000150

1 accident while she was still seated in the vehicle. (See Exhibit H, Bates 000053). What he
2 failed to either observe, or did observe but failed to note, was that the phone she used was the
3 **Stylo 3**. The shiny metallic cover is clearly visible in the video. The video also shows Ms.
4 Vasquez retrieve that phone from a distinctively different location in the car. She turns to
5 her right and takes the **Stylo 3** from what appears to be the front passenger seat. Further
6 confirmation is that the Cellebrite extraction report shows that the calls she made after the
7 accident were made on the **Stylo 3**, the phone she can be seen using after the collision. (See
8 Exhibit I).

10 In addition, what Marsland would have also discovered had he fully investigated Uber
11 operator responsibilities was that Ms. Vasquez was required to track, in real time, all “Slack”
12 communications between headquarters and all the other operators on the road during her
13 shift. Slack® was an application that was used by Uber to send and receive messages to and
14 from its operators.³⁵ All Operators were required to continually monitor their “Uber” phones
15 while out on their shift and respond promptly or be reprimanded. Continued violations could
16 result in termination. The placement of the **Stylo 2** near her right knee down by the center
17 console and Uber’s requirement that she continually monitor the Slack communications
18 explains why Ms. Vasquez averted her eyes from the road.

20 Because Ms. Vasquez was fulfilling her duties as an operator, she was operating the
21 SUV in the manner required by Uber. In other words, by monitoring the Slack
22 communications, Ms. Vasquez was doing her job. Given the representations Uber was

24
25 ³⁵ The Slack application was loaded on both the Stylo 2 and the Stylo 3. Counsel is informed and believes that the 2018 version of Cellebrite was unable to detect Slack communications on a cell phone.

1 making to its operators about the SUV’s safety systems, Ms. Vasquez had every expectation
2 that looking at the phone to track Slack messages, as she was required to do, was safe. All
3 this could have been easily discovered had Marsland bothered to investigate it.

4 Marsland explained none of this to the grand jury. Instead, all they were told was the
5 Ms. Vasquez was a distracted driver because she was watching Hulu while she was operating
6 the vehicle and that her distraction caused Ms. Herzberg’s death. The evidence discussed
7 above was clearly exculpatory and MCAO’s and Marsland’s failure to present it to the grand
8 jury denied Ms. Vasquez her due process rights.

10 **B. The State’s Failure To Advise The Grand Jury Of The Content Of The**
11 **Whistleblower’s Allegations Fundamentally Skewed The Presentation**
12 **Because It Deprived Them Of Access To Clearly Exculpatory Evidence**

13 The import of The Whistleblower’s statements to Det. Hauboldt are undeniable. The
14 withholding of those statements from the grand jury is especially prejudicial to Ms. Vasquez
15 in that The Whistleblower put TPD on notice Uber upper-management could not be trusted,
16 yet Marsland admitted to the grand jury that he [Marsland] only met with upper-management
17 but never with the Uber engineers.³⁶ What follows is but a sample of the clearly exculpatory
18 evidence disclosed by The Whistleblower to TPD. This evidence was withheld from the
19 grand jury.

20 A. To the public, to law enforcement and to the NTSB, Uber did
21 its best to appear contrite and cooperative. The day after the
22 accident, Uber’s CEO, Dara Khosrowshani tweeted, "Some
23 incredibly sad news out of Arizona. We're thinking of the
24 victim's family as we work with local law enforcement to
25 understand what happened." While Mr. Khosrowshani claimed
that Uber would “do the right thing”, behind the scenes he was

³⁶ (RT 27:16 – 28:5).

1 singing a different tune. The day after Ms. Herzberg was killed,
2 The Whistleblower received an email from Khosrowshani, in
3 which he stated, “we can afford to make mistakes, we can’t
4 afford to slow down.” When the whistleblower confronted the
5 CEO about the language and tone of the email and cautioned him
6 against utilizing that philosophy to justify Uber’s decisions,
7 Khosrowshani made it clear that he believed that the ends
8 justified the means, explaining that, “safety isn’t something I
9 aspire to. Safety means staying home.”

10 B. The Whistleblower advised Det. Hauboldt that the company
11 could not be trusted to be fully forthcoming with either the police
12 or the NTSB if it was not in the company’s interest to do so—
13 which in this case, it wasn’t Uber could not be trusted to make
14 the right decisions. He had seen no evidence to suggest that the
15 company had learned anything from the accident. (Ms. Vasquez
16 had no reason to believe that she could not trust her employer.
17 TPD did.)

18 C. The Whistleblower described Uber as, “very clever about
19 liability as opposed to being smart about responsibility.”

20 D. It was The Whistleblower’s opinion, that while there may be
21 some culpability for the operator, it was Uber’s failures that
22 created the danger to the operators, pedestrian’s and the public at
23 large. He was motivated to call the detective out of concern that
24 Ms. Vasquez would be blamed disproportionately and that Uber
25 would undeservedly evade liability. TPD elected to ignore the
warning and relied heavily on Uber personnel in its investigation.
The State withheld that information from the Grand Jury despite
questions pertaining to Uber’s conduct.

E. After the accident, The Whistleblower began to look for
Uber’s safety documents, but he was unable to find them. There
were no internal records reflecting Uber’s safety standards,
because Uber was only concerned with the vehicles and not
people. That claim was corroborated by the NTSB investigation.

F. In support of that claim, The Whistleblower described a video
that was played for Uber management which featured software
that was developed which caused the automated vehicles to “gun
it” through yellow lights. At one point, Uber had instructed the
software developers to ensure that the vehicles always traveled

1 five miles over the speed limit. (Ms. Vasquez had no idea that
2 her employer was making decisions that would imperil her life.)

3 G. Ms. Vasquez may have been behind the wheel, but had Uber
4 done a better job at training, overseeing the training, building the
5 systems correctly and leaving the second operator in the vehicle,
6 the accident likely would not have happened.

7 H. Uber was not ready to move to a single operator and it was
8 reasonable for Uber to know it was not ready for a single driver.
9 The transition was driven entirely by the company's desire to get
10 more miles faster. (Ms. Vasquez did not know that but Uber did.)

11 I. Uber transitioned to a single operator without an approved
12 safety assessment. The information the company had at the time
13 it made that choice to transition to a single operator, indicated
14 that what it was doing was not working. Ms. Vasquez was
15 unaware that she and the other operators were guinea pigs. Uber
16 knew exactly what it was doing, but withheld that information
17 from TPD and the NTSB.

18 J. The decision to go to a single operator, failed to anticipate an
19 easily recognizable failure mode- automation complacency- and
20 did not take appropriate precautions to minimize the risk. Ms.
21 Vasquez was unaware that automation fatigue was a typical
22 consequence of operating an autonomous car. Uber did, but
23 elected to do nothing to minimize a predictable consequence.

24 K. The second operator's presence in the vehicle served as an
25 enormous safeguard. In addition to being a second set of eyes on
the road, the second operator also monitored what the vehicle
was seeing, and was tasked with logging information into the
car's HMI and protected against automation complacency. When
Uber removed the second operator, it created the need for the
sole occupant to have eyes on the road, monitor what the vehicle
was seeing and input data into the iPad. The decision to go to a
sole occupant was never approved for safety. The enhanced
demands on the sole operator were distracting. Ms. Vasquez was
unaware that the situation Uber placed her in had never passed a
safety audit. Uber did.

L. Uber's belief that the human would always catch the robots'
mistakes was irresponsibly flawed. Particularly, since Uber was
repeatedly reminded of operator fallibility. The company

1 routinely created new policies and procedures to address human
2 error. Those policies and procedures were designed to protect the
3 company's property and improve the customers' experience.
4 "We had all these precautions to account for the fallibility of our
5 operators except when they were on public roads with people
6 who had nothing to do with us as a company and weren't
7 customers. It's always been about the miles, but also about our
8 customers. ...The bicyclists are not our customers. The people
9 driving their own cars that are not self-driving are not our
10 customers. Our customers are the people in the car."

11 M. Removal of the second occupant meant that the operator
12 would do her job plus the job of the second operator and
13 recognize when the system failed in sufficient time to intervene
14 and prevent a problem. The Whistleblower told the detective that
15 that calculation was irresponsibly flawed.

16 N. Uber's safety manual stated that the person behind the wheel's
17 sole responsibility was the safe operation of the vehicle, but Uber
18 added to that person's responsibility. The decision to remove the
19 second operator was flawed in that it relied on one person to do
20 everything. Uber understood that no person could be 100% all of
21 the time. The decision to remove the second driver was
22 irresponsibly flawed. Uber was aware of those risks and
23 consciously disregarded them.

24 O. The Whistleblower sent an email to his superiors two years
25 before the accident, addressing ways to avoid driver
inattentiveness, including technical and procedural mechanisms
that could be utilized to address the problem, but Uber rejected
those recommendations based on concerns about perception.
Over the years, The Whistleblower repeatedly raised concerns
about inattentiveness and automation complacency which the
company ignored. (Ms. Vasquez was unaware of the risk. Uber
had all of the information and disregarded it.)

P. Uber was aware that automation complacency was a real risk.
Other operators had fallen asleep while monitoring a vehicle. Ms.
Vasquez was unaware of other instances of automation
complacency.

Q. Uber had insufficient systems to confirm one driver system
was safe. The company elected to trade efficiency for safety.

1 R. Uber's claim that the operator was required to hover her hands
2 above the steering wheel was inconsistent with internal
3 documents. Bosch, the manufacturer of the steering system,
4 concerned with the possibility that an operator might lose
5 consciousness or be inattentive while behind the wheel, required
6 Uber to create software that would issue an alert if the operator
7 took her hands off the wheel. Uber built the software and then
8 removed it - despite being aware of how unsafe that choice was.

9 S. Any evaluation Uber did with respect to single operator looked
10 at the quality of the passenger experience and not safety.

11 T. Shift leaders were responsible for spot checking drivers but
12 they were vastly outnumbered by operators.

13 U. The decision to move to a sole operator failed to recognize a
14 basic fact of human nature and how attention works. The
15 Whistleblower advised Det. Hauboldt that there were a number
16 of studies published on the issue. He even provided him with the
17 name of a professor who he had spoken with about human
18 factors. The Whistleblower explained that Uber's system created
19 complacency. Placing the operator in a fully automated car, alone
20 at night, on the exact loop the car had travelled many times
21 before was another failure. Det. Hauboldt acknowledged that the
22 operator was essentially a passenger in the car with nothing to
23 do.

24 What Det. Hauboldt did with the information provided to him by The Whistleblower
25 is unclear. Despite his assurances to The Whistleblower regarding his duty to investigate the
claims, to contact the prosecutor, and to write a report documenting the conversation and his
subsequent efforts, it does not appear that Det. Hauboldt did any of those things. There is no
evidence to suggest he investigated The Whistleblower's claims, nor did he prepare a report
documenting the call. What is clear is that the grand jury was never provided with any of The
Whistleblower's statements. Instead, everyone involved in the presentation of evidence to
the grand jury remained silent. By doing so they all failed in their duty to present clearly
exculpatory evidence. That failure violated Ms. Vasquez' due process rights.

1 **C. MCAO and Marsland Concealed From The Grand Jury Numerous Flaws**
2 **Present In Uber’s Automated Driving System And Failed To Explain The**
3 **Impact Of Uber Disengaging Volvo’s Forward Collision Warning**
4 **Systems**

5 Uber made a conscious choice to deactivate Volvo’s safety system. Instead, Marsland
6 told the grand jury that Volvo’s automated driving system (“ADS”) could not co-exist with
7 the Volvo safety system (“City Safety”) and Forward Collision Warning (“FCW”) and
8 therefore, both were deactivated. (RT 8:7-13) That claim is not accurate.

9 Marsland’s first mistake was that he relied on Uber’s upper management, not its
10 engineers, to explain the technology to him. This fact was not lost on one of the grand
11 jurors.³⁷ Uber had a vested interest in burying this collision in order to keep the ATG
12 program moving forward.³⁸ Because of TPD’s failure to fully investigate and to blindly rely
13 on the information being fed to it by Uber upper-management – and not its engineers, the
14 investigation was fundamentally flawed and the presentation to the grand jury was
15 fundamentally unfair.

16 **1. Marsland Either Failed To Explain, Or Simply Did Not**
17 **Understand, The Fatal Flaw In Uber’s ADS System Which Uber**
18 **Never Programmed To Account For Jaywalking Pedestrians**

19 Marsland told the grand jury that Uber upper- management had explained to him that
20 “there was no good way to recreate in a lab the conditions that a vehicle will find every day
21 on the street.”³⁹ He further testified that he was told that the best way to collect data and
22 then write the software was to allow the vehicles to be presented with these situations that a

23 ³⁷ (RT 27:12 – 28:5)

24 ³⁸ This is evidenced by the fact that Uber paid a sizeable settlement to Ms. Herzberg’s family only ten days after the
25 collision. This was unprecedented.

25 ³⁹ (RT 29:16-19).

1 normal driver encounters on the roadway.⁴⁰ While in theory this made sense, in practice it
2 was deadly. Marsland made no real effort to fully explain to the grand jury the technology
3 being employed by Uber. The explanation that he did provide was cursory, at best.⁴¹ His
4 utter failure to inform this grand jury of the fundamental problems with Uber’s technology
5 was either intentional or negligent. His report, and other evidence produced through
6 discovery, suggests he knew about this information. Either way, his failures so compromised
7 the fact-finding process that it made the presentation to the grand jury fundamentally unfair.
8

9 Marsland should have explained the following to the grand jury. Objects in the
10 roadway were detected primarily by the lidar (light detection and ranging), radar and camera
11 systems. When an object was detected, it was tracked, its heading and velocity were
12 calculated, and it was “classified” by the ADS. Detected objects could be classified as
13 “vehicles,” “pedestrians” or “bicyclists.” A detected object could also be classified as
14 “other,” indicating it was “unidentified.” Once the system classified a detected object it
15 generated multiple possible trajectories (predictions on the path of travel or goal of the
16 object). The programming had to make assumptions. For example, if the program identified
17 an object as a “vehicle,” it would generally assume that the object was travelling in the
18 direction of travel in that lane of the roadway. However, if the program changed the
19 classification of the object it had been tracking, it no longer considered the tracking history
20 of the object it had been generating, but instead started anew in generating a new trajectory.
21 In other words, it essentially abandoned the trajectory (path of travel) information it was
22

23
24 ⁴⁰ (RT 29:19-23).

25 ⁴¹ (RT 8:7-13 / 9:8 – 10:21 / 32:24 – 33:5).

1 accumulating and started to attempt to determine a new trajectory path. This new trajectory
2 path would again be based on assumptions the system was making depending on whether the
3 object was now classified as a “vehicle,” “pedestrian,” “bicyclist,” or other, and predict
4 where it thought the object would go based on assumptions programmed into the software by
5 the Uber engineers.⁴²

6
7 However, when an object was classified as “other” it was never assigned a goal. What
8 that meant was that as long an object remained classified as “other” the program would not
9 predict the general direction of travel, nor make assumptions about its trajectory or goal.
10 That’s precisely what happened here.

11 *As the ADS detected, classified and tracked objects, it modulated*
12 *the vehicle dynamics – steering and throttle – to maintain smooth*
13 *movement, without abrupt changes in motion. In certain*
14 *situations, such as the sudden hard braking of a vehicle ahead or*
15 *an initially obscured pedestrian darting in front of the test*
16 *vehicle, gradual changes in vehicle trajectory might be*
17 *insufficient to avoid a collision.*⁴³

18 The system prioritized smoothness of the ride over caution. That programming turned
19 out to be fatal in this case. When the program did detect an emergency situation, it initiated
20 “action suppression” which was a one-second delay period where the vehicle attempted to
21 determine what action, if any, it would take. During this process the program issued no alert
22 to the driver. Uber programmed the SUV to do this because Uber was worried about false
23 alarms and the vehicle engaging in unnecessarily extreme maneuvers. Again, Uber
24 prioritized smoothness over caution. To further compound the danger, if the program

24 ⁴² NTSB Final Report, pg. 13

25 ⁴³NTSB Final Report pg. 13.

1 determined that a collision was imminent, but maximum braking could not avoid it, it didn't
2 apply the brakes at all.⁴⁴

3 Ultimately, Uber's total reliance on the operator to avoid a collision was unrealistic,
4 given the effects of automation complacency and Uber's lack of internal controls and faulty
5 safety culture necessary to properly monitor those effects. MCAO and Marsland failed to
6 explain the fatal flaw that significantly contributed to the collision in this case. Ubers' ADS
7 design **did not include consideration for jaywalking pedestrians** – the precise dynamic
8 present here.⁴⁵

9
10 Had Marsland been forthcoming in his testimony, the grand jury would have known
11 the following critical information:

- 12 1. 5.6 seconds from impact: the lidar first detected the object
13 (Ms. Herzberg), **classified it as "vehicle"** and determined
14 that the object was not in the path of the car but estimated its
15 speed;
- 16 2. 5.2 seconds from impact: **reclassified it as "other,"** which
17 meant it treated it as a new, previously unidentified object,
18 determined that it was not in the path of the car, and predicted
19 it as being static;
- 20 3. 4.2 second from impact: **reclassified it as "vehicle"** which
21 meant it treated it as a new, previously unidentified object,
22 determined it was not in the path of the car, and predicted it
23 as being static;
- 24 4. 3.9 seconds from impact: **retained classification as**
25 **"vehicle"** predicted its path as traveling in the left through
lane (one lane left of the lane the car was traveling in);
5. 3-8 to 2.7 seconds from impact: **alternates classification**
between "vehicle" and "other." Each time it alternates

23 ⁴⁴ Volvo's City Safety and FCW programming, which Uber deactivated, did just the opposite. Its functioning is
discussed in the section below.

24 ⁴⁵ The fact that Marsland falsely asserted during his testimony that the location of the collision was a high traffic area
25 for pedestrians only further tainted his presentation and prejudiced Ms. Vasquez. His misleading testimony about
pedestrian activity around the collision scene is addressed in below.

- 1 classification, it does not retain the tracking history. During
2 the periods when it's classified as "vehicle" it predicts the
3 path of travel is in the left through lane. When it's classified
4 as "other" is shows as static and not in the path of the car;
- 5 6. 2.6 seconds from impact: **reclassified as bicycle**. Again, the
6 object is now without a tracking history. The predicted path
7 of travel is static and not in the path of the car;
 - 8 7. 2.5 seconds from impact: **retains classification as bicycle**.
9 Predicts object is traveling in the left through lane and not in
10 the path of the car.
 - 11 8. 1.5 seconds from impact: **reclassified as "other."** It again
12 lacks a tracking history and is not assigned a goal.
13 Determined to be partially in the path of the car. ADS
14 generated a plan to maneuver to the right to avoid the object.
 - 15 9. 1.2 second from impact: **reclassified as "bicycle."** Although
16 there is again no tracking history, the object is assigned a goal
17 and predicts the bike is on the car's path. The plan developed
18 at 1.5 seconds to steer around the object to the right is no
19 longer possible. Action suppression begins.
 - 20 10. .2 seconds from impact: **retains classification as "bicycle."**
21 Action suppression ends. Auditory alert indicates ADS
22 engaging in a controlled slowdown (not braking);
 - 23 11. .02 seconds from impact: Operator grabs the steering wheel.

14
15 Because the program changed the classification of the object several times, and never
16 classified it for what it was – a jaywalking pedestrian - it was unable to predict Ms.
17 Herzberg's path and respond accordingly.⁴⁶ The grand jury needed to know this information
18 because it is critical for them to be able to understand how the vehicle was responding/not
19 responding to its environment. By understanding that, they would been in a better position
20 to evaluate the "reasonable person" standard and causation. By failing to present this
21 evidence to the grand jury, MCAO and Marsland denied Ms. Vasquez her due process rights
22 and made the presentation fundamentally unfair.

24
25 ⁴⁶ Post-crash, ADS was updated. If the system now detects a pedestrian outside a crosswalk, it can consider jaywalking as a possible pedestrian goal, that is, it can consider that the pedestrian will cross into the street.

1 2. **Marsland Failed To Advise The Grand Jury That He Was Told By**
2 **Volvo That Had Uber Not Deactivated The City Safety And FCW**
3 **Systems The SUV Would Not Have Collided With Ms. Herzberg**

4 Had Uber not deactivated the City Safety and FCW programs, this collision may
5 never have occurred, but even if it had occurred, it would have been at a much slower speed
6 because the impact would have been significantly mitigated by the system's braking
7 capabilities. Ms. Herzberg's death would have been unlikely.⁴⁷ After the accident, Volvo
8 conducted a series of test to determine if its system would have detected a pedestrian under
9 the circumstances present the night of the collision and to determine if the vehicle would
10 have avoided her. It concluded that its system would have detected the pedestrian as being
11 on a collision course with the car.⁴⁸ It also concluded that City Safety would have alerted
12 the driver 2.5 seconds before impact and activated braking 1.4 seconds before impact. In 17-
13 of-20 test scenarios, the Volvo avoided the collision. ⁴⁹ In the other 3-of-20 tested scenarios,
14 the collision occurred but the impact speed was only 10 mph.⁵⁰ It's likely Ms. Herzberg
15 would not have been killed, even if she was hit by the car.

16 Marsland was told by Volvo that had their City Safety and FCW systems been
17 engaged, it would likely have prevented this collision. Marsland never bothered to review
18 Volvo's data.⁵¹ Even worse, Marsland apparently never bothered to determine if the Uber

21 ⁴⁷ The system alerts a driver when approaching a slow-moving or stopped vehicle. If the driver does not respond by
22 braking or steering away, the system automatically brakes to prevent or mitigate a rear-end crash. The version of City
23 Safety installed on the SUV could detect pedestrians, bicyclist or large animals. If the system detected an impending
24 collision, it would alert the driver or automatically brake. NTSB Final Report pg. 20

23 ⁴⁸ NTSB Final Report pg. 21

24 ⁴⁹ *Id.*

24 ⁵⁰ NTSB Final Report pg. 22

25 ⁵¹ (RT 28:11-20).

1 drivers were aware that the City Safety and FCW systems had been disengaged. Had he
2 done so, he would have found out that they were not aware. Deactivation of City Safety and
3 FCW was a checklist-item for the operators. Prior to leaving the parking garage, the
4 operator had to manually deactivate the system temporarily. However, that protocol
5 changed. Due to an excessive number of minor accidents occurring as drivers were leaving
6 the parking garage to begin their shifts, Uber told the drivers that City Safety and FCW were
7 activated full time. As the post-accident investigation revealed, however, both systems had
8 been deactivated. This fact was not known to Ms. Vasquez.

10 Uber sent its operators out onto the streets of Tempe unaware City Safety and FCW
11 were deactivated and cloaked them in a false sense of security. That combined with the
12 typical effects of automation complacency proved a lethal combination. As the NTSB report
13 stated:

14 *The Uber Advanced Technologies Group's deactivation of the*
15 *Volvo forward collision warning and automatic emergency*
16 *braking systems without replacing their full capabilities removed*
17 *a layer of safety redundancy and increased the risks associated*
18 *with testing automated driving systems on public roads.*⁵²

18 As an investigative body, the grand jury needed to know this information. However,
19 it was deprived of essential facts relevant to its inquiry. As a result, Ms. Vasquez' due
20 process rights were violated because the presentation to the grand jury was misleading, did
21 not include clearly exculpatory evidence and was fundamentally unfair.

25 ⁵² NTSB Final Report pg. 57

1 **D. Marsland’s Accident Scene Reconstruction Testimony Was False And/Or**
2 **Misleading**

3 Marsland told the grand jury that he completed a comprehensive accident scene
4 reconstruction investigation.⁵³ He advised the grand jury the TPD had employed the services
5 of an expert to recreate the exact lighting conditions from the night of the collision.⁵⁴ Based
6 on what he touted as being a thorough investigation, he told the grand jury that, had Ms.
7 Vasquez been paying a “reasonable amount of attention,” the collision would not have
8 occurred⁵⁵and that “the findings of this analysis is that an average person would have been
9 able to stop in time to avoid the crash”⁵⁶ and that the crash “should have been easily
10 avoided.”⁵⁷ However, what he told the grand jury contradicted his own findings. He
11 intentionally withheld this information from the grand jury. Had he been truthful, the grand
12 jury would have heard that even a reasonably alert driver could still have hit Ms. Herzberg.

13 **1. Marsland Deliberately Misled The Grand Jury By Misstating The**
14 **Amount Of Reaction Time He Used In His Accident Scene**
15 **Calculations And MCA) Failed To Correct His Misstatements**

16 Marsland also falsely testified that, after “correcting for all the statistical differences
17 between people in the population” the distance from which he did his analysis to determine if
18 an alert driver could stop in time to prevent the collision was the point where the travelling
19 SUV was 143 feet from the point of the collision.⁵⁸ Using the 143-feet-from-the-collision-

20 _____
21 ⁵³ (RT 14:6-16:12; 43:13-22).

22 ⁵⁴ (RT 23:10-24:10).

23 ⁵⁵ (RT 15:20-25)

24 ⁵⁶ (RT 16:9-12)

25 ⁵⁷ (RT 25:21-24).

⁵⁸ (RT 43:14-22).

1 spot as a starting point, in his report Marsland calculated two critical factors – braking
2 distance and reaction time. He evaluated those factors under two separate scenarios, one
3 involving a driver reaction time of .5 seconds, the other involving a driver reaction time of
4 1.25 seconds.

5 The first factor, braking distance, is a constant. In other words, regardless of a
6 specific individual’s reaction time, from a travel speed of 43.5 mph this SUV required a set
7 amount of time to come to a rest once full braking was applied.⁵⁹ Marsland calculated that
8 distance to be 68.54 feet.

9
10 The second factor, reaction time, is variable. Here, Marsland misled the grand jury in
11 a critical way. He testified to the following:

12 *And then we established a reaction time, and that comes from*
13 *published data as well. There’s generally a range. I always use*
14 *the upper-most or – sorry – upper most value to try to encompass*
*as many people as possible.*⁶⁰

15 He implied that he was giving Ms. Vasquez every possible advantage because by
16 increasing her reaction time he was allowing her more time to react the circumstances
17 present that night. More time to react equates to less distance left to actually stop. However,
18 according to his own report, he indicated the published studies reflected a reaction time
19 range of .6 seconds to 1.25 seconds for the average person. Even though he testified he
20

21 _____
22
23 ⁵⁹ Marsland used a travel speed of 43.5 mph. The data collected by Uber from the SUV’s software and depicted in the
24 NTSB report shows the SUV traveling at 44.6 – 44.8 mph within the 5.6 seconds-to-impact time frame. Based on a
conversion factor of 1.467, to convert miles per hour to feet per second, the difference between the two speeds is
minimal but still significant in a quantitative sense. This discrepancy may demonstrate Marsland general inattention or
indifference to detail.

25 ⁶⁰ (RT 15:11-15) (emphasis added)

1 applied the “upper-most value” (1.25 seconds), in reality, the opinion he gave to the grand
2 jury was based on his calculations using a .5 second reaction time, a value below the
3 published range he had just described to the grand jury.⁶¹ He never told them that he had
4 used that below-the-low-end value to reach his opinion. Unbeknownst to the grand jury,
5 Marsland had also calculated a driving scenario predicated on a driver reaction time of 1.25
6 seconds (the “upper most value” that he told the grand jury that he used). His own
7 calculations showed that the SUV would not have stopped in time, but instead would have
8 hit Ms. Herzberg.⁶² He deliberately omitted this from his grand jury testimony because he
9 knew the impact that information would have had on the grand jury’s probable cause
10 analysis. This false and misleading testimony is sufficient alone to warrant remanding this
11 matter.
12

13 However, Ms. Vasquez’s actual reaction time was irrelevant to the grand jury’s
14 analysis of the “reasonable person standard.” In other words, he replaced the objective
15 standard required by law, the “reasonable person standard” with a subjective standard - Ms.
16 Vasquez’ alleged reaction time. This is yet another example of MCAO allowing the grand
17 jury to hear improper evidence and failing to correct it. To use Ms. Vasquez’ alleged
18 reaction time that is represented to be “quicker” than the standard range is no more
19 appropriate than it would be to use a defendant’s slower than standard reaction time.
20

21
22
23 ⁶¹ In his report, Marsland asserts he used a 0.5 second reaction time because during his observations of Ms. Vasquez’
eye movement in the critical seconds just prior to the collision, his observations suggested a reaction time of 0.5 seconds.

24 ⁶² Marsland calculated that the SUV would have hit Ms. Herzberg at 12 mph. There was no testimony before the grand
25 jury about the specifics of Ms. Herzberg’s injuries, or even which specific injury(s) caused her death other than the cause
of death was “blunt force trauma.” (RT 13:14-16). There was no evidence presented to the grand jury that that a 12 mph
collision between an SUV and a pedestrian would be fatal.

1 2. **Marsland Recklessly Or Intentionally Misstated The Speed At**
2 **Which Ms. Herzberg Was Traveling Across The Street And Simply**
3 **Assumed She Was Walking At A Constant Rate Of Speed**

4 Marsland’s testimony was fundamentally flawed in other ways. First, he assumed that
5 Ms. Herzberg moved at a constant rate of speed from the west curb of the road to the
6 collision point. While it might have made his mathematical calculations easier, it certainly
7 didn’t take into account a range of readily identifiable scenarios that could have been
8 analyzed, quantified, and also then presented to the grand jury. In fact, he did nothing more
9 than present testimony that fit his theory of the case instead of giving the grand jurors
10 sufficient facts upon which to make their own decision on probable cause.

11 In support of his testimony, he told the grand jury about the various cameras in the
12 vehicle.⁶³ He later testified to the following:

13 *The video which captures the lead up of the crash provides*
14 *some data as to how quickly the pedestrian was traversing the*
15 *lane.⁶⁴*

16 He went on to say:

17 *[M]y calculation showed that the pedestrian was crossing the*
18 *roadway laterally at a speed of about three and a half miles an*
19 *hour, which is about normal for a pedestrian.⁶⁵*

20 During his testimony, he acknowledged that his opinion of Ms. Herzberg’s speed was
21 based on an assumption that she was walking directly perpendicular to the path of the SUV
22 and acknowledged the possibility that she may have been moving faster, but “certainly not

23 _____
⁶³ (RT 16:14-25).

24 ⁶⁴ (RT 40:17-19)

25 ⁶⁵ (RT 41: 3-5)

1 less than that.”⁶⁶ Even the diagrams he relied on that showed her path of travel revealed that
2 she was not moving perpendicular to the SUV.

3 However, Marsland’s testimony was false and misleading. For example, in his report
4 he concluded that Ms. Herzberg was 43.5 feet from the west curb when she was struck.⁶⁷
5 According to the downloaded vehicle data, Ms. Herzberg was first spotted as an “object” on
6 the systems radar approximately 5.6 second before impact, at which time she was 10 feet
7 east of the west curb. That means that Ms. Herzberg covered 33.5 feet (43.5 – 10.0) in 5.6
8 seconds. Contrary to Marsland’s testimony that, assuming she was moving at a constant rate
9 of speed, she was walking at 4.67 fps or 3.18 mph, simple math confirms she was moving
10 considerably faster. According to Marsland’s own calculations, she would have had to cover
11 the 33.5 feet in 5.6 seconds. That equates to 5.98 fps, or 4.1 mph, not the 3.18 he testified to.
12 Using that math, she would have covered the first 10 feet of her path in 3.7 seconds, which is
13 2.7fps or 1.8 mph. If nothing else, his own calculations would show that she increased her
14 speed (from 1.8 mph to 4.1 mph) as she approached the collision site, which might suggest
15 that she sped up in an effort to “beat the car”, a very common practice of jaywalkers. The
16 grand jury should have been provided with that information, instead it was concealed from
17 them.
18
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24 ⁶⁶ (RT 41:8-10).

25 ⁶⁷ Ms. Herzberg was moving west-to-east, from the west curb of the street to the east curb.

1 **E. Marsland Concealed Critical Information From The Grand Jury**
2 **Regarding The NTSB’s Accident Scene Investigation And Its Findings**

3 As discussed above, neither Marsland nor the State made any effort to advise the
4 grand jurors that NTSB had authored a report of its findings. That report contradicted
5 Marsland’s testimony in several key areas. Failing to inform the grand jury about the
6 operation of the vehicle, its technical limitations and the surrounding circumstances of the
7 collision violated Ms. Vasquez’ due process rights. Evidence that was concealed from the
8 grand jury, includes, but is not limited to the following:

9 **1. Marsland Provided Inaccurate Distances Regarding How Far From**
10 **The Impact Area The Street Lights Were, Thus Skewing The**
11 **Grand Juries Perception Of The Lighting Conditions**

12 Marsland testified the roadway was well lit at the location of the collision. (RT
13 23:23-24:6). He described the area as “very, very well lit.” That was not accurate.

14 A grand juror asked Marsland a specific question about the lighting at the scene.⁶⁸ It
15 appears at least one grand juror was familiar with that area. Marsland answered that the
16 nearest light was about 30 feet away but could have been as close as 20 feet. That was false.
17 The NTSB findings, which he concealed from the grand jury, measured the closest light to
18 be 47 feet south of the impact area on the right side of the street, and 57 feet south of the
19 impact area on the left side of the street – the direction from which Ms. Herzberg came. In
20 addition, the street light 157 feet north of the impact scene was not working. None of this
21 information was provided to the grand jury.

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⁶⁸ (RT 31:21 – 32:10).

1 2. **Marsland Gave The Grand Jury The False Impression That The**
2 **Location Of The Collision Was A High-Traffic Pedestrian Area**

3 Marsland also mischaracterized the area where the accident occurred. In response to
4 grand juror’s question about whether the area where the accident occurred was heavily
5 trafficked, the detective testified that the impact area was a “high pedestrian area.”⁶⁹ This
6 echoed the misrepresentation he had made earlier when he told the grand jury that there were
7 pedestrians in this area at “all times of day or night”.⁷⁰ This testimony was false and
8 misleading and Marsland knew it.

9 One this topic, the NTSB relied on information produced by the City of Tempe
10 pursuant to a pedestrian traffic survey.⁷¹ In its report it noted “[A]t the request of NTSB
11 investigators, the city of Tempe obtained a daily count of pedestrians (66) and bicyclist (12)
12 in June 19, 2018. In footnote 8 of the NTSB report, it went on to say:

13 *The pedestrian and bicyclist count was conducted during a 24-*
14 *hour period on a Tuesday, along N. Mill Avenue between the SR-*
15 *202 overpass and about 175 feet south of Curry Road, covering a*
16 *distance of about 500 feet. No sidewalks are present along this*
17 *segment of N. Mill Avenue. A musical event occurred at a*
18 *nearby business [The Marquee] during the count, which suggest*
19 *that the average daily count was smaller, possibly considerably*
20 *smaller.*

21 In fact, the concert that occurred on the night of the collision had a substantially
22 smaller attendance than the concert that occurred on the night the survey was conducted.
23 Marsland knew this but never fully explained it to the grand jury. The pedestrian survey he

24 ⁶⁹ (RT 31:19-20).

25 ⁷⁰ (RT 11:17-20).

⁷¹ (NTSB Final Report pg. 3).

1 relied on to support his opinion was conducted on a night when The Marquee sold 1418
2 tickets to the concert. The survey broke down the pedestrian traffic (which reflected
3 pedestrian traffic on June 19, 2018) and showed a total of 69 pedestrians from Noon to
4 Midnight. However, that was a misleading total because of the 69, 63 were from 6:45 pm to
5 Midnight (91%), a time period that corresponds with the concert that was going on the night
6 of June 19, 2018. In contrast, the Marquee sold only 113 tickets for the concert on the night
7 of the collision – 8% of the June 19, 2018 total. Applying the same percentages, that would
8 mean there were approximately five (5) concert-related pedestrians spread out over a several-
9 hour period – hardly a “high pedestrian area.” Even worse, there is NO evidence that any of
10 those who attended either concert jaywalked in the area of the collision.
11

12 Marsland left the grand jury with the totally false impression that it was common for
13 pedestrians to be in this area at this time of night, doing the things that Ms. Herzberg was
14 doing – crossing the street in a prohibited area. Given that the grand jury was aware that Ms.
15 Vasquez drove the same route every time, the grand jury was led to believe that she would
16 have encountered pedestrians in this area on a frequent basis, thus putting her on notice of
17 the dangers and making her alleged behavior appear criminal.
18

19 More problematic was MCAO’s and Marsland’s failure to advise the grand jury of
20 some basic, but highly relevant statistics. For example, the NTSB noted that nearly 75% of
21 pedestrian fatalities occur when its dark out. And over 70% occur between intersections,
22 away from crosswalks. This collision occurred at night and away from a crosswalk. The
23 grand jury should have been advised of this because MCAO was claiming Ms. Vasquez’
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1 conduct constituted a gross deviation from a reasonable standard of care. These statistics say
2 otherwise and Marsland knew that.

3 Marsland clearly understood the danger of pedestrian-vehicle accidents. In April of
4 2021, the detective appeared in a public safety video entitled See Me AZ. During that
5 appearance the detective reflected on horrific accidents he had been called upon to
6 investigate and spoke of the never being able to forget some of the things he has witnessed.
7 He cautioned that when in the role of a pedestrian or cyclist, it is dangerous to believe that
8 seeing a car coming means that the driver of the car can see the pedestrian or cyclist.
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10 *... There is no such thing as a fender bender when being struck*
11 *by a car when you are a pedestrian or cyclist, and the stakes are*
12 *extremely high for those people, and so extra care and simply not*
13 *confidence in others being able to see you, but extra care to be*
14 *sure that you make eye contact with the driver before stepping*
15 *into a crosswalk to make sure that they see you. ... One of the*
16 *most prominent commonalities between the cyclist and*
17 *pedestrian crashes is simply a misunderstanding of the*
18 *requirements in operations. A line-of-sight issue is one of the*
19 *things that can contribute to a crash. Um, I think at night,*
20 *visibility and sight lines and sight distances can be very*
21 *misleading, especially for cyclists and pedestrians and so we see*
22 *pedestrians often observe a car on the road and have the*
23 *mentality that if I can see that car then they should be able to*
24 *see me, and um, so they begin to cross the street and assume the*
25 *car will see them and stop see them.*⁷²

3. **Marsland Never Fully Disclosed That There Were Numerous
Warning Signs Telling Pedestrians Not To Cross At The Location
Ms. Herzberg Did And That There Was A Designated Pedestrian
Crosswalk 380 Feet North Of The Impact Area**

22 When asked about the presence, or absence of a crosswalk at the impact location,
23 Marsland said “[T]here was not a marked crosswalk there or an unmarked cross walk for that
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25 ⁷² <https://www.youtube.com/watch?v=VPGGJtpJUY>

1 matter.”⁷³ Nor did he mention any of the dangers he discussed in the video. His answer to
2 the grand juror’s question was vague and misleading because the grand jury should have
3 been told about numerous other facts known to Marsland. For example, he should have told
4 them: (1) at the location where Ms. Herzberg illegally crossed the street, there were four
5 signs prohibiting pedestrian crossing. Marsden testified only to the fact that there were
6 “some signs” signaling to pedestrians not to cross at that location and to use the crosswalks
7 that are near the intersection)⁷⁴; (2) no one could determine how Ms. Herzberg arrived on the
8 median strip; (3) post-crash, the City of Tempe added four (4) additional signs warning
9 pedestrians against crossing at that location; (4) post-crash, the City of Tempe re-landscaped
10 the median that Ms. Herzberg traversed to get to the west curb of the street and made that
11 terrain unsuitable for walking.⁷⁵

13 For a typical driver passing through here on a regular basis (such as Ms. Vasquez,
14 who had completed seventy-three loops on this route) there would be an expectation to see
15 pedestrians at the crosswalk 380 feet north of the impact scene, not where Ms. Herzberg was
16 crossing. The grand jury, some of whom asked questions about the jaywalking, should have
17 been given this information to consider. Instead, they again received a false impression of
18 pedestrian activity at, or near, the collision sight.

23 ⁷³ (RT 30:24 – 31:3).

24 ⁷⁴ (RT 31:13-18)

25 ⁷⁵ Counsel is unaware of any prohibition against presenting subsequent remedial measures in a criminal case.

1 4. **Marsland’s Visibility Analysis Was Based On Facts That Did Not**
2 **Fairly And Accurately Reflect The Situation On The Night Of The**
3 **Collision**

4 Marsland failed to consider the information that he offered to the public in the safety
5 video. He testified repeatedly that he had conducted a visibility study to determine at what
6 distance a “normal, average driver” would be able to see a pedestrian crossing at the location
7 of the collision under similar lighting conditions.⁷⁶ (each time he described how at certain
8 distances his visibility analysis showed that a driver could see the pedestrian and vice-versa).
9 Ultimately, he testified that, based on his analysis, the critical visibility distance was 143 feet
10 (after factoring several variables) from the collision spot.⁷⁷ However, the calculations he
11 used to arrive at the critical visibility distance of 143 feet were based on faulty assumptions
12 that he knew, or should have known were unreliable.

13 For example, his tests concluded that Ms. Herzberg would have been visible from a
14 distance of 637 feet (before factoring in that the driver in his survey knew he was looking for
15 a pedestrian at that location in the street and to adjust the numbers to the driving mean – the
16 expectancy factor). However, where the pedestrian was standing when sighted at the 637-
17 foot mark could not have been her actual location at the time Ms. Vasquez was at that
18 distance that night. Marsland placed the “mock” pedestrian at least 10 feet further out into
19 the road than Ms. Herzberg would have been that night. This is significant given the location
20 10 feet closer to the west curb would have obscured Ms. Herzberg from Ms. Vasquez’ view
21 because of vegetation. More significantly, the NTSB report noted that because drivers don’t
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24 ⁷⁶ RT 14:8 - 15:25 / 23:21 – 24:10 / 33:8 – 15 / 42:4 – 43:22).

25 ⁷⁷ (RT 43: 13-21)

1 typically scan outside a roadway’s travel lane while negotiating a curve, Ms. Vasquez would
2 not have first noticed someone in the road until 3.9 seconds, or 243 feet, before impact.⁷⁸
3 Applying Marsland’s own calculations to that 243-foot distance would have resulted in a
4 completely different conclusion – one that the grand jury was never made aware of.

5 **F. Marsland And MCAO Concealed From The Grand Jury The Fact That**
6 **Uber Recently Removed the Co-Pilot From All Its Automated Vehicles**

7 No evidence was presented to this grand jury that explained the fact that these
8 vehicles were designed to be operated during the testing phase by two people, not just one.
9 Marsland knew this, but kept it to himself. He described to the grand jury the general
10 concept of Uber using an employee in the driver’s seat to monitor the vehicle performance.⁷⁹
11 Later in his presentation when he had an opportunity to provide the second-driver
12 information to the grand jury, but deliberately chose not to. When he was asked a follow-up
13 question by a grand juror about his testimony concerning the mobility of the HMI in the
14 center console, he elected to mislead them.⁸⁰ He testified that the HMI pivoted away from
15 the person in the driver’s seat in order to allow access to a compartment in the vehicle. In
16 truth, the HMI pivoted because it was installed that way to allow the second operator in the
17 passenger seat to interact more easily with the HMI.
18

19 The NTSB also knew the significance of removing the second operator from the car.
20 In September-October of 2017 the ATG vehicles switched to a single operator.⁸¹ (as The
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22 ⁷⁸ NTSB Final Report at pg. 43.

23 ⁷⁹ (RT 6:22 – 7:12).

24 ⁸⁰ (RT 38: 9-20).

25 ⁸¹ (RT 38: 9-20).

1 Whistleblower had explained to Hauboldt, Uber did this because it needed to accelerate the
2 approval for fully autonomous driving, not because it was then safe to do so. Marsland knew
3 this also. As the NTSB stated, “by removing the second operator, ATG also removed a layer
4 of safety redundancy.”⁸² The NTSB concluded the following:

5 *Technical complexities influenced the design of the ADS,*
6 *resulting in the removal of diminished use of layers of safety*
7 *redundancy. In that light, ATG’s decision to remove the second*
8 *vehicle operator from its vehicles – and rely on only one*
9 *operator as a monitoring mechanism was even more significant.*
10 *The unintended adverse consequences of removing the second*
11 *operator were exacerbated by ATG’s inadequate oversight of*
12 *vehicle operators. The NTSB concludes that although the*
13 *installation of the HMI in the Uber ATG test vehicles reduced the*
14 *complexity of the automation-monitoring task, the decision to*
15 *remove the second vehicle operator increased the task demands*
16 *on the sole operator and also reduced the safety redundancies*
that would have minimized the risk associated with testing the
ADSs on public roads. The NTSB further concludes that
although the Uber ATG had the means to retroactively monitor
the behavior of vehicle operators and their adherence to
operational procedures, it rarely did so; and the detrimental
effect of the company’s ineffective oversight was exacerbated by
its decision to remove the second vehicle operator during testing
of the ADS.

17 In other words, Uber’s removal of the second operator created more danger to the
18 public, not less. Marsland deliberately omitted this information in his testimony. That
19 information would have assisted the grand jury in understanding the actions taken by Uber
20 that placed more responsibilities on Ms. Vasquez and made functioning as a solo operator
21 more dangerous.

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25 ⁸² NTSB Final Report pg. 45

1 **G. Marsland And MCAO Failed To Explain The Known Effects Of**
2 **“Automation Complacency” And The Impact It Had On Ms. Vasquez’**
3 **Alertness**

4 The NTSB report noted that:

5 *Automation complacency occurs when the operator becomes very*
6 *comfortable with the technology and relaxes the oversight that*
7 *they are supposed to provide. It’s present in many crashes and*
8 *seen in all modes of transportation. Automation performs*
9 *remarkably well most of the time and therein lies the problem.*
10 *Human attention span is limited, and we are notoriously poor*
11 *monitors*⁸³

12 The issue of Ms. Vasquez being distracted because of possible driver fatigue was
13 raised by the grand jury.⁸⁴ In particular, Marsland was asked if he “had any reason to believe
14 their [Ms. Vasquez’] reaction time would have been compromised in any way.”⁸⁵ Dodging
15 the issue, the detective responded that there was “no indication that fatigue was really any
16 issue.”⁸⁶

17 Marsland knew, or should have known, about the effects of automation complacency
18 and should have explained to the grand jury its documented effects. The NTSB had
19 mentioned it 18 times in its final report. Ms. Vasquez had been an operator on this same
20 loop 73 times previously, without incident. The repetitive nature of the task, coupled with the
21 false sense of security provided by Uber’s touting of the vehicle’s technology, had a
22 profound effect on her, and any other operator piloting such a car. The State’s entire theory

23 ⁸³ NTSB Final Report pg. 62

24 ⁸⁴ (RT 38: 9-20).

25 ⁸⁵ (RT 27:1-2).

⁸⁶ (RT 27:8-10).

1 of criminal culpability in this case is based on the claim that Ms. Vasquez was a distracted
2 driver because she was watching streaming content on her cell phone while she was the
3 operator in the SUV.⁸⁷ Marsland testified numerous times that Ms. Vasquez continuously
4 looked down during her shift.⁸⁸ Marsland testified that Ms. Vasquez was looking down just
5 prior to the collision.⁸⁹ However, the amount of time he testified she was looking down was
6 not accurate. She started looking down approximately six seconds before the collision but
7 looked up approximately one second before impact. That means she was not focused on the
8 roadway for approximately 5 out of the six seconds before the collision – not the seven
9 seconds Marsland claimed.⁹⁰ Further, according to the NTSB, the only relevant period of
10 distraction was the 3.9 second period prior to impact.⁹¹ That’s the time period when the SUV
11 exited the curve in the road. Had Marsland been interested in an accurate and fair
12 presentation of evidence he would have told the grand jury the relevant period of
13 inattentiveness was only 2.9 seconds, not 7 seconds. This made his testimony highly
14 misleading.
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21 ⁸⁷ As was discussed above, this fundamental premise is false and Marsland could have easily figured that out had he had
22 simply done his job and pursued information he was aware existed or that was easily available to him.

23 ⁸⁸ (RT 17:22 – 18:3 / 20:9 – 22:22 / 33:20 – 34:10).

24 ⁸⁹ (RT 26:3-6).

25 ⁹⁰ Uber had instructed its drivers that they could look away from the road for up to 5 second intervals to administer to
task required of them as operators of the vehicle.

⁹¹ (NTSB Final Report pg. 43).

1 Further, Uber did not have a dedicated fatigue risk management policy.⁹² (The
2 negative effects of automation complacency have been documented in industrial monitoring,
3 air traffic control, aviation crashes and passenger ship groundings. The NTSB wrote:

4 *When it comes to the human capacity to monitor an automation*
5 *system for its failures, research findings are consistent – humans*
6 *are very poor at this task. The NTSB concludes that the vehicle*
7 *operator’s prolonged visual distraction, a typical effect of*
8 *automation complacency, led to her failure to detect the*
9 *pedestrian in time to avoid the collision. The NTSB further*
10 *concludes that the Uber ATG did not adequately recognize the*
11 *risk of automation complacency and develop effective*
12 *countermeasures to control the risk of vehicle operator*
13 *disengagement, which contributed to the crash.*⁹³

14 Ms. Vasquez was not acting negligently by looking down during this critical period.
15 Instead, she was fulfilling an operator task required by Uber and was a victim to automation
16 complacency, just as any other “reasonable” operator of an automated Uber SUV would have
17 been. All this relevant information was known, or should have been known, to MCAO and
18 Marsland, and should have been presented to the grand jury. Automation complacency is
19 clearly exculpatory evidence because it explains Ms. Vasquez’ inattention during the critical
20 moments before the collision. More importantly, automation complacency was not unique to
21 her. Everyone person operating such a SUV falls prey to it. When being asked to determine
22 if her inattention constituted “a gross deviation from what a reasonable person would
23 observe in the situation” the grand jury needed to evaluate her actions in the context of an

24 ⁹² NTSB Final Report pg. 27

25 ⁹³ NTSB Final Report pg. 44

1 operator of an automated vehicle, not from the perspective of your average non-automated
2 vehicle driver.

3 If Marsland was unaware of the documented phenomena, he had no business
4 testifying in a case where the grand jury was being asked to make a finding based on a
5 “reasonable person” standard. To further compound the problem, Marsland testified that
6 Uber operators were strictly prohibited from using their cell phones.⁹⁴ This was false. The
7 operators were instructed not to touch their phones while in the car, however, the “chat app”
8 Slack, that was on Ms. Vasquez’ operator phone (but not her “personal” phone that was
9 streaming Hulu) was used by all the Uber operators to communicate with the company while
10 on the road. They were allowed to stream content on their phones and through ear pieces as
11 long as they were not watching the screen of the phone as was discussed above. (See Exhibit
12 C).

14 **H. The State Failed In Its Obligation To Properly Instruct The Grand Jury**
15 **On Causation, Which Was Critical To Its Probable Cause Analysis In**
16 **This Case**

17 Causation is an element of Negligent Homicide.

18 *Conduct is the cause of the result when both of the following exist:*

19 *But for the conduct the result in question would not have*
20 *occurred.*

21 *The relationship between the conduct and the result satisfies any*
22 *additional causal results imposed by the statute defining the*
23 *offense.⁹⁵*

24 ⁹⁴ NTSB Final Report pg. 27

25 ⁹⁵ A.R.S. §13-203(A)(1)-(2)

1 There is no evidence in the grand jury transcript that this grand jury was provided that
2 statute.⁹⁶ Given the issues discussed in this motion, and all the information that was withheld
3 from this grand jury that related directly to causation, the MCAO’s failure to properly
4 instruct on the law is sufficient, standing alone, to warrant a remand.

5 **I. The State And Marsden Failed To Explain The Role Automated Driving**
6 **Technology Played In Determining The Appropriate Reasonable Person**
7 **Standard**

8 The grand jury needed to evaluate Ms. Vasquez’ conduct relative to the standard of
9 care of a “reasonable person in that situation.”⁹⁷ The grand jury needed to determine if Ms.
10 Vasquez failed to perceive the risk that constituted a gross deviation from that standard of
11 care. Marsden consciously decided to ignore the real-world implications of operators seated
12 in an automated vehicle. For example, he told the grand jury, that he never really considered
13 the effect of automation on an operator.

14 *What I’m mostly concerned with in my investigation is what we*
15 *expect of most people. So since most people don’t have that*
16 *technology, I didn’t really end up looking into what technology*
 *may have been available.*⁹⁸

17 The NTSB understood the significant role technology played in this case and
18 Marsland knew, or should have known that. If he didn’t, he had no business doing an
19 accident scene analysis involving and automated vehicle. Either way, his testimony was
20 false and misleading and violated Ms. Vasquez’ due process rights.

23 ⁹⁶ (RT 3:14-17) (See *Wilkey v. Superior Court* at 528).

24 ⁹⁷ (See RAJI 11.02, emphasis added).

25 ⁹⁸ Marsden was referring specifically to Volvo’s technology. (RT 28:15-20).

1 **J. Marsland Deliberately Downplayed The Impact Ms. Herzberg’s Use Of**
2 **Methamphetamine Had On Her Perceptions, The Collision And Issues**
3 **Relating To Causation**

4 Marsland told the grand jury that Ms. Herzberg’s blood contained methamphetamine,
5 but failed to explain its significance.⁹⁹ When given an opportunity to explain the possible
6 role that her methamphetamine use played in the accident, he downplayed it, saying only
7 “[I]t’s one the [sic] facts as part of the whole investigation.”¹⁰⁰ In contrast, the NTSB
8 concluded that the level of methamphetamine in Ms. Herzberg’s system “strongly indicates
9 impairment and chronic misuse.”¹⁰¹ However, Marsland never accounted for Ms. Herzberg’s
10 drug use in any quantitative way in his accident scene analysis and he certainly never
11 considered this factor in his causation analysis. This is especially telling given he also told
12 the grand jury that Ms. Herzberg would have seen the car lights and identified them as
13 such.¹⁰² He testified that it was normal for a pedestrian to have seen the incoming car. Of
14 course, Ms. Herzberg was not a “normal” pedestrian, given the level of methamphetamine in
15 her system and the impact the drug likely had on her ability to perceive. In fact, it was much
16 more than that because it actually played a significant role in the causation analysis –
17 something the grand jury should have been told. Her methamphetamine use played a role in
18 her ability to see the approaching vehicle, her decision to cross the street in an unmarked
19 area and her failure to take any mitigating steps to avoid the collision. All this information
20 was known to Marsland, yet he shared none of it.

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23 ⁹⁹ Ms. Herzberg also had THC in her system. This was not disclosed to the grand jury. (NTSB pg. 22) (RT 13:17-18).

24 ¹⁰⁰ (RT 36: 6-11).

25 ¹⁰¹ NTSB Final Report pg. 36.

¹⁰² (RT 30:10-23; RT 33:12-19).

1 According to the NTSB analysis, Ms. Herzberg had ten-times (10x) the therapeutic
2 dosage in her system. Per its findings, that level strongly indicates that she was a chronic
3 abuser of methamphetamine and that she was impaired and that methamphetamine
4 particularly can severely affect perception and judgement. The NTSB concluded the
5 following:

6 *Therefore, the pedestrian's decision to cross the street, and her*
7 *failure to take evasive action before the collision, could be*
8 *attributed to the impairing levels of methamphetamine found in*
9 *her body. The NTSB concludes that the pedestrian's unsafe*
10 *behavior in crossing the street in front of the approaching*
11 *vehicle at night and at a location without a crosswalk violated*
12 *Arizona statutes and was possibly due to diminished perception*
13 *and judgement from drug use.*¹⁰³

14 Marsland also told the grand jury that Ms. Herzberg needed only another “foot and a
15 half to get past the fender of vehicle.”¹⁰⁴ Ms. Herzberg’s impairment was relevant to the
16 grand jury’s analysis, yet Marsland purposefully downplayed it. The detective is a seasoned
17 accident scene investigator who understands the effects methamphetamine and marijuana
18 would have on a person’s perceptions and judgements. Marsland chose to withhold that
19 information from the grand jury. By concealing this highly relevant information he denied
20 the grand jury the opportunity to fully understand what role Ms. Herzberg’s impairment had
21 on the collision and to ask relevant follow-up questions related to causation. Ms. Vasquez
22 had a legal right to have the grand jury know this information. Failing to present it denied
23 Ms. Vasquez her due process rights.

24 ¹⁰³ NTSB Final Report pg. 37

25 ¹⁰⁴ (RT 12:18-22).

1 **K. The State And Marsland Failed To Properly Advise The Grand Jury On**
2 **Statutes Applicable to Ms. Helzberg’s Legal Obligations Thereby Denying**
3 **The Grand Jury Clearly Exculpatory Evidence It Needed To Evaluate An**
4 **Element Of The Offense – Causation**

5 *It’s important to note that pedestrians and cyclists and cars all*
6 *use the roadways together and they all have a part to play in*
7 *making sure that traffic flows smoothly and naturally. We all*
8 *share responsibility getting home safely regardless of what form*
9 *of transportation we use.*¹⁰⁵

10 In an effort to understand if Ms. Vasquez caused the accident, the grand jurors asked
11 Marsland numerous questions. In particular, he was asked a question about a driver’s legal
12 obligation to avoid running over a pedestrian. Prosecutor Wendell allowed Marsland to
13 answer that question and provide testimony about Title 28.¹⁰⁶ The question was related to
14 pedestrian responsibilities, but Marsland only testified about a driver’s duties. Based on the
15 public safety video the detective appeared in, and his experience as a member of the
16 vehicular unit, Marsland understood that pedestrians have legal obligations. However, he
17 refused to acknowledge that when asked by a member of the grand jury. Later, a grand juror
18 asked another question relating to pedestrian responsibilities.¹⁰⁷ Here, however, Prosecutor
19 Wendell interjected and obstructed the inquiry by telling the grand jury that that was an issue
20 they needed to discuss among themselves in private.¹⁰⁸ Why? Marsland should have
21 discussed his understanding of Title 28 as it relates to pedestrians, just as he was allowed

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¹⁰⁵ See Me AZ with Marsland.

24 ¹⁰⁶ (RT 39:10 – 40:10).

25 ¹⁰⁷ (RT 45:2-4).

¹⁰⁸ (RT 45:5-6).

1 earlier to opine earlier about Title 28 as it related to the driver. At a minimum, MCAO as a
2 minister of justice, should have provide the grand jury with A.R.S. §28-793 which states:

3 *A pedestrian crossing a roadway at any point other than within a*
4 *marked crosswalk or within an unmarked crosswalk at an*
5 *intersection shall yield the right-of-way to all vehicles on the*
roadway.

6 The grand jury should also have been advised about A.R.S. §28-79, which states:

7 *Between adjacent intersections at which traffic control signals*
8 *are in operation, pedestrians shall not cross at any place except*
9 *in a marked crosswalk.*

10 In contrast, the NTSB was aware of the significance of these statutes and the role Ms.
11 Herzberg’s violation of these statutes played in this collision.¹⁰⁹ These statutes would have
12 given the jury assistance in helping decide/debate the causation issues that are at the heart of
13 this case. Prosecutor Wendell improperly interfered with the grand jury’s fact-finding
14 mission, failed to instruct them on the applicable law in violation of his duties and thereby
15 denied Ms. Vasquez her due process rights.

16 As discussed previously, Marsland also testified that the average driver should have
17 seen Ms. Herzberg crossing the street. Ms. Vasquez told the police that the pedestrian “came
18 out of nowhere.”¹¹⁰ What was known to Marsland, but what he withheld from the grand
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¹⁰⁹NTSB Final Report pgs. 25-26.

25 ¹¹⁰ (RT 34:16-18).

1 jury, was the fact that Ms. Herzberg’s bike had no headlight, as was required by law and no
2 side reflectors that would have been illuminated by the approaching Volvo.¹¹¹

3 *A bicycle that is used at nighttime shall have a lamp on the front*
4 *that emits a white light visible from a distance of at least five*
5 *hundred feet to the front and a red reflector on the rear of a type*
6 *that is approved by the department and that is visible from all*
7 *distances from fifty feet to three hundred feet to the rear when the*
8 *reflector is directly in front of lawful upper beams of head lamps*
9 *on a motor vehicle. A bicycle may have a lamp that emits a red*
10 *light visible from a distance of five hundred feet to the rear in*
11 *addition to the red reflector.*¹¹²

12 Both MCAO and Marsland failed to inform the grand jury of the facts and the law,
13 and in so doing, abrogated their responsibilities to deliver a fair presentation of the evidence.
14 In contrast, the NTSB made numerous references to these facts and the law during its
15 analysis of the collision. It concluded that Ms. Herzberg’s impairment, and her crossing the
16 street outside the crosswalk contributed to the collision.¹¹³ This grand jury was told none of
17 this information.

18 **III. CONCLUSION**

19 The State’s presentation to the grand jury violated Ms. Vasquez’s right to due process
20 by allowing the introduction of false or misleading testimony and by withholding clearly
21 exculpatory evidence from the grand jury. Specifically, the State:

22 _____
23 ¹¹¹ The NTSB report noted that pursuant to CFR 1512.16, newly sold bicycles for roadway use require reflectors on the
24 front, rear and pedals, and to have side reflectors on the sidewall of the wheel spokes. Ms. Herzberg’s bike was not new
25 and NTSB was unable to determine when she obtained the bike.

¹¹² A.R.S §28-817(A)

¹¹³ (NTSB Final Report, pgs. v-vi).

- 1 • Withheld clearly exculpatory evidence that Ms. Vasquez was
2 NOT watching *The Voice* on her phone during her route and at
3 the time of the collision, as Detective Marsland claimed;
- 4 • Failed to advise the grand jury that an Uber Whistleblower spoke
5 with the police and warned them that Uber’s safety practices and
6 technology were faulty and the company should not be trusted to
7 be forthcoming;
- 8 • Failed to advise the grand jury that Uber was aware of
9 automation complacency and elected to do nothing to combat a
10 typical and predictable consequence of automation;
- 11 • Failed to advise the grand jury that the NTSB, this country’s
12 preeminent investigative agency, reached different conclusion
13 than TPD;
- 14 • Failed to advise the grand jury that Uber never programmed its
15 vehicles to account for jaywalking pedestrians;
- 16 • Failed to advise the grand jury that Volvo conducted independent
17 testing after the accident occurred which found that the collision
18 would not have occurred had its City Safety forward collision
19 system not been deactivated;
- 20 • Failed to advise the grand jury that Ms. Vasquez was unaware
21 the City Safety forward collision system had been deactivated;
- 22 • Failed to advise the grand jury that Uber had recently removed
23 the second vehicle operator from its cars and how that removal
24 created a greater safety risk to the public;
- 25 • Provided false and/or misleading testimony regarding the Tempe
Police Department’s accident scene reconstruction including
understating the speed Ms. Herzberg was travelling as she
crossed into the path of the SUV, overstating the distance at
which Ms. Vasquez would have first seen Ms. Herzberg, and
falsely testifying that it used a “conservative” reaction time to
account for Ms. Vasquez’ ability to stop in time to avoid the
collision;

- 1 • Failed to properly instruct the grand jury on the law of causation
2 and failed to apply the appropriate reasonable person standard;
- 3 • Concealed from the grand jury critical findings contained in the
4 final NTSB report by knowingly overstating the distance at
5 which Ms. Vasquez would have first seen Ms. Herzberg, skewing
6 the lighting situation as the collision scene;
- 7 • Allowed the witness to falsely testify to the grand jury that the
8 collision occurred in a “high traffic” pedestrian area;
- 9 • Allowed the witness to misrepresent the number of warning
10 signs advising pedestrians not to cross the street where Ms.
11 Herzberg crossed;
- 12 • Failed to properly instruct the grand jury on laws relevant to Ms.
13 Herzberg’s legal obligations;
- 14 • Downplayed/ignored the effects Ms. Herzberg’s
15 methamphetamine abuse had on causation, and,
- 16 • Failed to advise the Grand Jury that Ms. Vasquez’s alleged
17 inattentiveness was a predictable consequence of automation
18 fatigue. A problem well known in the industry and well
19 documented in numerous studies.

20 By allowing those misrepresentations to stand without correction, the State failed to
21 uphold its obligation to “not take advantage of his or her role as the *ex parte* representative of
22 the state before the grand jury to unduly or unfairly influence it.”¹¹⁴

23 The prosecutor’s obligations before a grand jury include:

- 24 • Assuring that a fair and impartial presentation of the evidence occurs during the
25 grand jury proceedings;¹¹⁵

¹¹⁴ *Maretick v. Jarrett*, 204 Ariz. 194, 198, ¶ 10, 62 P.3d 120, 123 (Ariz. 2003).

- Correcting misstatements and misrepresentations provided by a witness;¹¹⁶
- An absolute duty to present any evidence that might deter the grand jury from returning a true bill;¹¹⁷
- Adequately instructing the grand jury on all relevant law and applicable defenses.¹¹⁸

In Arizona, a criminal defendant has a due process right to a fair and impartial presentation of the evidence to the grand jury. That right is violated when the prosecutor presents evidence that misleads the grand jury, fails to present exculpatory evidence, or fails to present evidence that might deter the grand jury from returning a true bill. For the reasons discussed above, this Court must remand this case for a new determination of probable cause and order the State to advise the grand jury of the issues raised in this motion.

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¹¹⁵ *Crimmins v. Superior Court*, 137 Ariz. 39, 40, 668 P.2d 882, 884 (1983).

¹¹⁶ *Maretick*, 62 P.3d at 124; *Nelson v. Royalston*, 137 Ariz. 272, 279, 669 P.2d 1349, 1354 (Ct. App. 1983).

¹¹⁷ *Trebus v. Davis*, 189 Ariz. 621, 625, 944 P.2d 1235, 1239 (1997); *State v. Superior Court* (Mauro), 139 Ariz. 422, 425, 678 P.2d 1386, 1389 (1984).

¹¹⁸ *Maretick*, 62 P.3d at 123-124, *Crimmins v. Superior Court*, 137 Ariz. 39, 42-43, 668 P.2d 882, 885- 886 (1993).

1 RESPECTFULLY SUBMITTED this 5th day of July, 2021.

2
3 **THE LAW OFFICES OF ALBERT J. MORRISON**

4 By /s/ Marci Kratter
5 Marci Kratter
6 *Attorney for Defendant*

7 By /s/ Al Morrison
8 Albert J. Morrison
9 *Attorney for Defendant*

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1 **Original** of this motion
2 e-filed this 5th day of
3 July, 2021 with:

4 Clerk of the Court
5 Maricopa County Superior Court
6 175 W. Madison
7 Phoenix, AZ 85003

8 Non-Conformed Copies of the Original
9 Emailed this 5th day of
10 July, 2021 to:

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EXHIBIT A

TO BE HAND-DELIVERED TO THE
COURT

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EXHIBIT B

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EXHIBIT C

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EXHIBIT D

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EXHIBIT E

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EXHIBIT F

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EXHIBIT G

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EXHIBIT H

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EXHIBIT I