IN THE CIRCUIT COURT FOR SUMNER COUNTY, TENNESSEE AT GALLATIN

DEBBIE ANN BOLTON, surviving child) of Decedent Ruth Clara Summers,)	HEALTH CARE LIABILITY
Plaintiff,	
v.)	CASE NO. <u>83CC1-2020-</u> CV-613
GALLATIN CENTER FOR) REHABILITATION & HEALING, LLC,)	FILED 1:47 PM
Defendant.	JURY DEMAND JUL 08 2020
	INTERVAL STOOMS OF ERK

COMPLAINT

Plaintiff, Debbie Ann Bolton, brings this Complaint against Defendant, Gallatin Center For Rehabilitation & Healing, LLC, for the wrongful death of her mother, Ruth Clara Summers, and states to this Court the following facts in support of her claim:

- 1. Plaintiff resides at 154 Ralls Street, Gallatin, Tennessee. She is the surviving daughter of Ruth Clara Summers. Ms. Summers was a resident at Defendant's nursing home when she was exposed to COVID-19. On March 29, 2020, Ms. Summers died from COVID-19 infection while she was a patient at Sumner Regional Medical Center. She was 89 years old.
- 2. Defendant is a for-profit corporation that owns and operates a nursing home with 207 licensed beds at 438 North Water Avenue in Gallatin, Tennessee. Defendant has a corporate office in New Jersey. It may be served

through Registered Agent, Corporate Creations Network, Inc., located at 205 Powell Place, Brentwood, Tennessee 37027-7522.

- 3. Jurisdiction and venue are proper in this Court because the cause of action accrued in Sumner County.
- 4. Plaintiff complied with Tenn. Code Ann. § 29-26-121. She mailed Pre-Suit Notice to Defendant at least sixty (60) days prior to filing this Complaint. A copy of the Affidavit of P. Michele Mize, Certificate of Mailing, and Pre-Suit Notice are attached collectively as Exhibit A. Plaintiff filed a Certificate of Good Faith with this Complaint in conformity with Tenn. Code Ann. § 29-26-122.
- 5. On April 19, 2019, Defendant admitted Ms. Summers to its nursing home for provision of long-term health care. Ms. Summers required care for chronic obstructive pulmonary disease and mild dementia.
- 6. On July 30, 2019, Dr. Hooper performs rounds and does not chart any new problems for Ms. Summers.
- 7. On October 26, 2019, Dr. Hooper performs rounds at Defendant's nursing home and notes that Ms. Summers was treated for upper respiratory infection, but he does not chart any additional problems.
- 8. On January 21, 2020, Dr. Hooper performs rounds at Defendant's nursing home and notes that Ms. Summers had bronchitis.

- 9. On January 31, 2020, Secretary Azar of Health and Human Services declares a public health emergency in response to COVID-19.
- 10. On March 1, 2020, Governor Bill Lee publicly confirms the first case of COVID-19 in Tennessee.
- 11. On March 12, 2020, Governor Bill Lee declares a state of emergency to deal with COVID-19. Defendant then closes its nursing home to visitors.
- 12. On March 21, 2020, Ms. Summers tells Ms. Bolton over the phone that she is not feeling well and worries that Defendant's staff is not taking her respiratory symptoms seriously.
- 13. On March 23, 2020 around 13:25, Ms. Summers is found lying on the floor between the wheelchair and bed. Ms. Summers is put back in bed. Around 20:00, Ms. Summers is found lying on floor again with her head on a pillow. Bactrim DS is ordered for upper respiratory infection.
- 14. Between March 23rd to March 25th, staff move Ms. Summers from Room 214A to Room 419. Ms. Summers' roommate in Room 214A was Ms. Dorothy Craighead who later tests positive for COVID-19.
- 15. On March 24, 2020 at 11:17, Nurse Willis calls Avalon Hospice to verify Bactrim DS for upper respiratory infection. At 17:49, a nurse with Avalon Hospice examines Ms. Summers at Defendant's nursing home. The nurse then phones Ms. Bolton to inform her that Ms. Summers has a severe

upper respiratory infection and that her lungs sound horrible. Ms. Bolton calls Defendant's staff to inquire whether Ms. Summers needs testing for COVID-19.

- 16. On March 25, 2020 at 14:32, Defendant's staff call 911 because Ms. Summers is experiencing fever, cough, and shortness of breath. EMS arrives at 14:55. Ms. Summers is taken by ambulance to the ER at Sumner Regional Medical Center.
- 17. While in the ER, Dr. John Pinkston notes that Ms. Summers has complaints consistent with COVID-19, and isolation precautions are started.

 Ms. Summers has severe respiratory symptoms and is transferred to CCU.
- 18. On March 26, 2020, Ms. Summers has shallow respirations and difficulty breathing.
- 19. On March 27, 2020, lab tests in the hospital confirm that Ms. Summers has COVID-19. Dr. King has to put a tube down Ms. Summers' throat and into her windpipe to get more air in her lungs (intubation) and places her on a ventilator.
- 20. On March 28, 2020, Ms. Summers' respiratory condition deteriorates further.
- 21. On March 29, 2020, Dr. Donovan informs Ms. Bolton that the prognosis for Ms. Summers is grim. Ms. Summers is pronounced dead in the hospital at 16:29 due to COVID-19 infection. She dies without any family

present because she was in quarantine. The Death Certificate is attached as Exhibit B.

COUNT I – GROSS NEGLIGENCE

- 22. Defendant's staff negligently moved residents who had symptoms consistent with COVID-19 from room to room throughout the nursing home. Ms. Summers was one of those residents who was moved. Defendant should have left those residents in their room and thereby making it an isolation room.
- 23. Defendant's staff negligently moved residents whose symptoms were consistent with COVID-19 in close proximity to other residents who had no symptoms.
- 24. Defendant's staff negligently failed to place masks on residents while they were moved from room to room. Ms. Summers was one of those residents.
- 25. Defendant's staff negligently failed to keep the doors to isolation rooms closed. Approximately 90% of the doors to isolation rooms were left open.
- 26. Defendant's staff negligently failed to mandate that its staff keep their masks covered over nose and mouth.
- 27. Defendant's staff negligently failed to place the residents, who needed dialysis three times per week, on a 14-day quarantine after they had returned to the nursing home. Defendant knew or should have known these

residents who needed dialysis were exposed to other patients outside of the nursing home who may be infected with COVID-19.

- 28. Defendant negligently failed to require fit testing before use of N95 masks. A fit test tests the seal between the N95 mask and face. The purpose of the fit test is to assure that the mask fits and seals properly so contaminated air cannot leak in or out of the mask. About 15-20 minutes are needed to complete the fit test and should be performed when the N95 mask is first used.
- 29. Defendant owed Ms. Summers a direct independent duty to provide the care, protection, and attention provided by other nursing homes in similar communities. Defendant breached that duty in multiple ways which led to COVID-19 infection and death of Ms. Summers.
- 30. Defendant negligently allowed its nurses to eat on top of the medication cart in the hallway. Defendant knew or should have known eating on medication carts can spread COVID-19.
- 31. Defendant negligently failed to treat the premises for cockroaches in the kitchen and hallways.
- 32. Defendant negligently allowed several staff to work who had symptoms consistent with COVID-19. Defendant knew or should have known allowing staff to work who had symptoms consistent with COVID-19 can spread the virus.

- 33. Defendant negligently failed to require staff to wash their hands after caring for each resident. Staff were observed not using hand sanitizer when they would come out of resident's rooms. Defendant knew or should have known this could spread COVID-19.
- 34. Defendant knew their activity director and another member of the staff member had traveled to New York City on March 2, 2020, but negligently failed to place them on 14-day quarantine before allowing them to return to work. At that time, Defendant knew or should have known that New York City was the epicenter of the COVID-19 infection in America.
- 35. Defendant negligently failed to procure and supply appropriate personal protective equipment ("PPE") for all its staff to use in the nursing home. Defendant knew or should have known proper PPE can prevent the spread of COVID-19. Moreover, Defendant had sufficient time in advance to obtain adequate supplies of PPE.
- 36. Defendant negligently failed to enforce consistent use of proper PPE by all its staff. Defendant knew or should have known proper PPE can prevent the spread of COVID-19. Furthermore, Defendant knew or should have known that enforcement was the key to consistent use of PPE.
- 37. Defendant negligently failed to suspend the admission of residents from Sumner Regional Medical Center who had pneumonia of unknown origin.

 These residents were not tested for COVID-19 prior to their admission to

Defendant's nursing home. Defendant knew or should have known patients with pneumonia of unknown origin risk exposure of COVID-19 in the nursing home.

- 38. Defendant negligently failed to require completion of questionnaires at the front desk by all of its staff and all family members. Defendant knew or should have known that completion of questionnaires was integral to discovering whether asymptomatic staff and families were potential sources of COVID-19 exposure prior to contact with residents.
- 39. Defendant failed to have an infrared forehead thermometer that worked properly. This thermometer was used to check for elevated temperatures of the staff. Several staff reported that this thermometer was erroneously recording temperatures below their true body temperature. Nevertheless, Defendant continued to use the same thermometer. Defendant relied heavily on this defective thermometer to detect elevated temperatures. Defendant knew or should have known that their thermometer had to be accurate at all times.
- 40. Defendant negligently allowed continued use of a biometric time clock without enforcement of sanitary measures. According to the Centers for Disease Control and Prevention, a person can be exposed to COVID-19 by touching a surface that has the virus on it. Use of the biometric clock requires all staff to place their fingers on a contaminated surface twice per day

in order to record the times they checked in and checked out from work. Defendant's management knew the surface of the biometric time clock was a potential source of COVID-19 exposure and was not being cleaned after each use.

- 41. Defendant's administrator negligently held daily departmental staff meetings where there was no social distancing. Defendant knew or should have known lack of social distancing during these meetings could spread COVID-19.
- 42. Defendant's conduct in whole or in part constitutes gross negligence which led to COVID-19 infection and death of Ms. Summers.

II. RECKLESSNESS

- 43. This is an egregious case. Defendant's management recklessly exposed Ms. Summers and other residents to COVID-19. Defendant's management was aware of but consciously disregarded a substantial and unjustifiable risk of COVID-19 exposure such that its disregard constitutes a gross deviation from the standard of care that an ordinary person would exercise under all the circumstances.
- 44. On April 22, 2020, Tennessee's COVID-19 Unified-Command Group reports one hundred and sixty-one (161) confirmed cases of COVID-19 at Defendant's nursing home. Since that date, more residents and staff became

infected with COVID-19 at Defendant's nursing home. Several residents have died due to COVID-19 exposure at Defendant's nursing home.

- 45. Members of Defendant's management knew or suspected that residents at the nursing home had been exposed to COVID-19. Nevertheless, they attempted to cover it up by concealing facts about the exposure not only from families of residents but also from the staff. Punitive damages are necessary in this case as a means of deterring this kind of reckless nursing home care in the future.
- 46. Ms. Summers died alone without her family. She endured a tragic and painful death. She incurred significant medical expenses for hospital care and treatment that must be repaid to the taxpayers. Ms. Bolton lost the consortium of her mother and seeks all damages allowed by Tennessee's wrongful death statute.
- 47. Ms. Bolton's claim accrued <u>before</u> Governor Lee signed Executive Order #53 on July 1, 2020. Retrospective application of that Executive Order or subsequent legislation would violate Article I, Section 20 of the Tennessee Constitution and therefore unconstitutional. *See Doe v. Sundquist*, 2 S.W.3d 919, 907 (Tenn. 1999).

WHEREFORE, Ms. Bolton requests compensatory damages in an amount set by the Court because all life is precious. She also requests punitive

damages in an amount set by the Court to deter similar reckless misconduct in the future.

Respectfully Submitted,

THE KELLY FIRM

F. Dulin Kelly, BPR No. 04085 Clinton L. Kelly, BPR No. 16171 629 East Main Street

Clinton L. Kelly

Hendersonville, Tennessee 37075

Telephone: 615-800-0000 Facsimile: 615-824-2674 dulin@kellyfirm.net

clint@kellyfirm.net
Attorneys for Plaintiff

DISCOVERY SERVED WITH COMPLAINT

IN THE CIRCUIT COURT FOR SUMNER COUNTY, TENNESSEE AT GALLATIN

DEBBIE ANN BOLTON, surviving child	l)	HEALTH CARE LIABILITY
of Decedent Ruth Clara Summers,)	
77. 1 100)	
Plaintiff,)	
)	CASE NO. <u>83CC1-2020-CV-63</u>
v.	,	CASE NO. OSCEP ZOEO CV
GALLATIN CENTER FOR)	
REHABILITATION & HEALING, LLC,)	
)	
Defendant.)	JURY DEMAND

AFFIDAVIT OF SERVICE VIA CERTIFIED MAIL

I, P. Michele Mize, being first duly sworn, hereby affirm that I am an adult citizen of the State of Tennessee over the age of eighteen (18), competent to make the statements contained in this Affidavit. I am employed as Senior Paralegal by THE KELLY FIRM. On April 3, 2020, I served the attached Notices of Claim pursuant to TCA 29-26-122 with the enclosures thereto, via U.S. Postal Service Certified Mail, Return Receipt requested, upon:

Corporate Creations Network, Inc. Agent for Gallatin Center for Rehabilitation and Healing, LLC 205 Powell Place Brentwood, TN 37027-7522

Gallatin Center for Rehabilitation and Healing, LLC 36 Airport Rd. Suite 201 Lakewood, NJ 08701-7034 Gallatin Center for Rehabilitation and Healing, LLC 438 North Water Ave. Gallatin, TN 37066 FILED

JUL 08 2020

KATHRYN STRONG, CLERK BY______D.C.

as witness the attached USPS Certificates of Mailing and Return Receipt stamped/labeled "Received", Article/tracking number 70191640000134481764 on April 6, 2020; labeled "Refused", Article/tracking number



70191640000134481757, and "Delivered", Article/tracking number 70191640000134481771.

Further The Affiant Sayeth Not.

P. Michele Mize, Affiant

STATE OF TENNESSEE)

COUNTY OF SUMNER)

Sworn and subscribed before me by P. Michele Mize, to me personally known, in the County and State above shown, as witness my hand and seal at Hendersonville, Tennessee this state-above-shown, as witness my hand and seal at Hendersonville, Tennessee this state-above-shown, as witness my hand and seal at

My Commission expires:

ATTORNEYS

O†◆ F. DULIN KELLY
dulin@kellyfirm.net
○◆ CLINTON L. KELLY
clint@kellyfirm.net



PARALEGALS

P. MICHELE MIZE APRIL WHITE SHEILA TERRY

629 East Main Street • Hendersonville, Tennessee 37075 (615) 800-0000 • FAX: (615) 824-2674 www.kellyfirm.net

April 2, 2020

VIA USPS CERTIFIED, RETURN RECEIPT

Gallatin Center for Rehabilitation and Healing, LLC 36 Airport Rd. Suite 201 Lakewood, NJ 08701-7034 Corporate Creations Network, Inc. Agent for Gallatin Center for Rehabilitation and Healing, LLC 205 Powell Place Brentwood, TN 37027-7522

Gallatin Center for Rehabilitation and Healing, LLC 438 North Water Ave. Gallatin, TN 37066

Re: Pre-suit Notice of Health Care Liability Claim

Patient:

Clara Ruth Summers

Date of birth:

03/25/31

Date of death:

03/29/20

Name and address of claimant authorizing this notice and relationship to patient:

Claimant:

Debbie Ann George Bolton

Relationship:

Daughter of Clara Ruth Summers

Address:

154 Ralls Street, Gallatin, TN 37066

Name and address of attorney sending this notice:

Clinton L. Kelly, Esq. The Kelly Firm 629 East Main Street Hendersonville, TN 37075 I represent Debbie Bolton who is the claimant authorizing this pre-suit notice pursuant to Tenn. Code Ann. § 29-26-121. Please forward this notice to your professional liability insurance carrier and attorney.

Sincerely,

Clinton L. Kelly

LIST OF NAMES AND ADDRESSES OF ALL HEALTH CARE PROVIDERS TO WHOM THIS PRE-SUIT NOTICE WAS SENT

Gallatin Center for Rehabilitation and Healing, LLC 36 Airport Rd.
Suite 201
Lakewood, NJ 08701-7034

Gallatin Center for Rehabilitation and Healing, LLC 438 North Water Ave. Gallatin, TN 37066

Corporate Creations Network, Inc. Agent for Gallatin Center for Rehabilitation and Healing, LLC 205 Powell Place Brentwood, TN 37027-7522



UNITED STATES
POSTAL SERVICE

Certificate Of Ma

This C This fo From:

The Kelly Firm Trial Lawyers

Attn: Sheila Terry 629 East Main Street Hendersonville, TN 37075

Corporate Creations Network, Inc.

Agent for Gallatin Center for Rehabilitation and Healing, LLC 205 Powell Place

Brentwood, TN 37027-7522

PS Form 3817, April 2007 PSN 7530-02-000-9065

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SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY					
 Complete items 1, 2, and 3. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 	A. Signature					
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The Kelly Firm Trial Lawyers

Attn: Sheila Terry 629 East Main Street Hendersonville, TN 37075

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629 East Main Street • Hendersonville, Tennessee 37075

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Gallatin Center for Rehabilitation and Healing, LLC

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UNITED STATES
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The Kelly Firm Trial Lawyers

Attn: Sheila Terry 629 East Main Street Hendersonville, TN 37075

Gallatin Center for Rehabilitation and Healing, LLC

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FAQs >

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Tracking Number: 70191640000134481771

Remove X

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April 20, 2020 at 9:27 am Delivered, Left with Individual LAKEWOOD, NJ 08701

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April 20, 2020, 9:27 am

Tracking History

Delivered, Left with Individual LAKEWOOD, NJ 08701

Your item was delivered to an individual at the address at 9:27 am on April 20, 2020 in LAKEWOOD, NJ 08701.

April 6, 2020, 9:34 am

Notice Left (No Authorized Recipient Available) LAKEWOOD, NJ 08701

April 6, 2020, 3:46 am

Arrived at Unit LAKEWOOD, NJ 08701

April 5, 2020, 7:42 pm

Departed USPS Regional Destination Facility TRENTON NJ DISTRIBUTION CENTER

April 5, 2020, 8:58 am

Arrived at USPS Regional Destination Facility TRENTON NJ DISTRIBUTION CENTER

April 4, 2020

In Transit to Next Facility

April 3, 2020, 11:24 pm

Departed USPS Regional Origin Facility NASHVILLE TN DISTRIBUTION CENTER

April 3, 2020, 9:10 pm

Arrived at USPS Regional Origin Facility NASHVILLE TN DISTRIBUTION CENTER

April 3, 2020, 8:36 am

USPS in possession of item HENDERSONVILLE, TN 37075

Product Information

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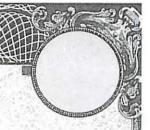
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Go to our FAQs section to find answers to your tracking questions.

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STATE OF TENNESSEE Office of Vital Records





TENNESSEE DEPARTMENT OF HEALTH CERTIFICATE OF DEATH

STATE FILE NUMBER 2020 019941

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Tennessee Code Annotated 68-3-101 et seq., Vital Records Act of 1977

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Date Issued: Apr-08-2020

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