

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 2072R	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/07/2014
NAME OF PROVIDER OR SUPPLIER WOODLANDS AT EASTLAND THE			STREET ADDRESS, CITY, STATE, ZIP CODE 2469 KIMBERLY PARKWAY EAST COLUMBUS OH, 43232	
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R 0000	Initial Comments Total Capacity: 75 Total Census: 59 County: Franklin Administrator: Stella Nsong RN Survey type: Complaint Number OH00072446 Completed by: 33949	R 0000		
R 0100	O.A.C. 3701-17-54 (A) Personnel Requirements O.A.C. 3701-17-54 (A) Each residential care facility shall arrange for the services of an administrator who shall: (1) Meet the applicable requirements of rule 3701-17-55 of the Administrative Code; (2) Be responsible for the daily operation of the residential care facility including, but not limited to, assuring that residents' ongoing or changing service needs, as identified in the resident assessments, and services ordered by a licensed health care professional are acted upon by the appropriate staff member. If the facility does not provide for the needed service, it shall be discussed with the resident as required by paragraph (H) of rule 3701-17-58 of the Administrative Code; (3) Provide not less than twenty hours of service in the facility during each calendar week during the hours of eight a.m. and six p.m. If the administrator is unable to provide at least twenty hours of service in the residential care facility in a given calendar week because of a vacation,	R 0100		

Ohio Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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R 0100	<p>Continued From page 1</p> <p>illness, or other temporary situation, the administrator shall designate a staff member, who shall not be less than twenty-one years of age and who meets the requirements of paragraphs (D) and (K) of rule 3701-17-55 of the Administrative Code, to serve as acting administrator;</p> <p>The administrator or acting administrator shall be accessible at all other times when not present at the residential care facility. A residential care facility located in the same building as a nursing home, or on the same lot as a nursing home, both of which are owned and operated by the same entity, shall be considered to have met this requirement if the nursing home has a full-time administrator licensed under Chapter 4751. of the Revised Code who is responsible for both the residential care facility and nursing home. For the purposes of this paragraph, "full-time" means no less than thirty-two hours per calendar week.</p> <p>This STANDARD is not met as evidenced by: Based on observation and interview the facility failed to arrange for an administrator to provide no less than twenty hours in the facility each calendar week during the hours of 8:00 A.M. and 6:00 P.M. This had the potential to affect all 59 residents that resided in the facility.</p>	R 0100		

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R 0100	<p>Continued From page 2</p> <p>Findings include:</p> <p>On 10/02/14 at 7:30 A.M. the surveyor entered the facility to conduct the complaint investigation. The administrator was not present in the facility at the time the surveyor entered.</p> <p>On 10/02/14 at 7:40 A.M. interview with the activities director revealed the administrator was out of town and was not going to be in the building until the end of the week.</p> <p>On 10/02/14 at 12:45 P.M., telephone interview with the previous ombudsman revealed the ombudsman was in the facility at least once a week and stated the administrator was never there. The ombudsman further voiced concerns the facility often functioned without an administrator in the building.</p> <p>On 10/02/14 at 2:35 P.M., telephone interview with the administrator revealed she was out of town and would not return until 10/03/14 late in the evening. The administrator also stated she functioned as the facility director of nursing (DON) as well as the licensed nurse during the night shift hours. During the interview, the administrator indicated she was a salaried employed and did not punch in and out on a time clock to reflect what hours she was actually working in the facility. The administrator denied keeping any log of hours worked in the facility as the administrator.</p>	R 0100		

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R 0100	Continued From page 3 Based on observation and record review, it could not be determined the administrator provided no less than twenty hours in the facility each calendar week during the hours of 8:00 A.M. and 6:00 P.M. This violation is an incidental finding to Complaint Number OH00072446.	R 0100		
R 0409	R.C. 3721.16 (A) Notice of transfer or Discharge R.C.3721.16(A) Except in an emergency or unless authorized by statute or by rules of the director of health, the administrator of a home shall notify a resident in writing, and the resident's sponsor in writing by certified mail, return receipt requested, in advance of any proposed transfer or discharge from the home. The notice shall be provided at least thirty days in advance of the proposed transfer or discharge, unless either of the following applies: (a) The resident's health has improved sufficiently to allow a more immediate discharge or transfer to a less skilled level of care; (b) The resident has resided in the home less than thirty	R 0409		

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R 0409	Continued From page 4 days. In the case of a resident described in division (A) (1)(a) or (b) of this section, the notice shall be provided as many days in advance of the proposed transfer or discharge as is practicable. (2) The notice required under division (A) (1) of this section shall include all of the following: (a) The reasons for the proposed transfer or discharge; (b) Notice of the right of the resident and his sponsor to an impartial hearing at the home on the proposed transfer or discharge, and of the manner in which and the time within which the resident or his sponsor may request a hearing under division (C) of this section; (c) The address of the legal services office of the department of health; (d) The name, address, and telephone number of a representative of the state long-term care ombudsman program and, if the resident or patient has a developmental disability or mental illness, the name, address, and telephone number of the Ohio legal rights	R 0409		

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R 0409	<p>Continued From page 5 service.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview the facility failed to notify Resident #60's guardian in writing prior a proposed transfer/discharge from the facility. This affected one resident (Resident #60) of three residents reviewed for transfer/discharge.</p> <p>Findings include:</p> <p>Review of Resident #60's medical record revealed the resident was admitted to the facility on 07/06/13 with diagnoses including dementia, anemia, obesity, depression, cerebrovascular accident, hypertension and diabetes mellitus.</p> <p>Record review revealed Resident #60 was involved in two incidents that resulted in local police involvement. An incident, on 08/29/13 revealed Resident #60 was stopped by a rental car employee at the airport. The resident was attempting to take the car out on the road. The employee asked for proof of rental and the resident backed the car up and attempted to go out the entrance. The spike strip flattened all the tires. The airport police called the administrator and the resident was returned to the facility.</p> <p>On 08/01/13, a local police report revealed Resident #60 was found walking on the side of the road on a local highway.</p>	R 0409		

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R 0409	<p>Continued From page 6</p> <p>The resident was approached by police and stated he was going to buy a car. The resident was returned to the facility by police.</p> <p>On 10/1/13 the resident was appointed an emergency guardian due to confusion and the resident leaving the facility unattended. Review of nurse's notes, including the last nurse's notes entry, documented on 10/17/13 revealed the resident was seen by the nurse practitioner and no complaints were voiced. Record review revealed the resident was discharged from the facility on 10/23/13. Record review revealed there was no documentation related to who authorized the discharge/transfer, or whether a discharge notice was provided to the resident. There was no documentation related to when the resident, who the resident left with or the condition of the resident at the time of discharge.</p> <p>On 10/02/14 at 11:05 A.M., telephone interview with the administrator revealed Resident #60 revealed the facility was aware the resident exhibited wandering behaviors and had been returned to the facility by local police multiple times. After the resident stole a rental car at the airport and was brought back to the facility by the administrator the facility petitioned the court and the resident was appointed a legal guardian. During the interview, the administrator indicated there must be more to the record and additional documentation concerning the resident's transfer to a secure locked unit</p>	R 0409		

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R 0409	Continued From page 7 at another facility. The administrator stated she would have someone in the facility find the rest of the record as she was out of town. On 10/02/14 at 3:20 P.M. interview with the activities director revealed there as no additional information information available to review in regards to Resident #60's discharge from the facility. This violation substantiates Complaint Number OH00072446.	R 0409		
R 0410	R.C. 3721.16 (B) Notice of Transfer or Discharge R.C.3721.16.(B) Transfer or discharge actions shall be documented in the resident's medical record by the home if there is a medical basis for the action. This STANDARD is not met as evidenced by: Based on record review and interview the facility failed to ensure documentation was recorded in Resident #60's medical record related to the circumstances of the resident's discharge from the facility. This affected one resident (Resident #60) of three residents reviewed for transfer/discharge. Findings include: Review of Resident #60's medical record revealed the resident was admitted to the facility on 07/06/13 with diagnoses	R 0410		

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R 0410	<p>Continued From page 8</p> <p>including dementia, anemia, obesity, depression, cerebrovascular accident, hypertension and diabetes mellitus.</p> <p>Record review revealed Resident #60 was involved in two incidents that resulted in local police involvement. An incident, on 08/29/13 revealed Resident #60 was stopped by a rental car employee at the airport. The resident was attempting to take the car out on the road. The employee asked for proof of rental and the resident backed the car up and attempted to go out the entrance. The spike strip flattened all the tires. The airport police called the administrator and the resident was returned to the facility.</p> <p>On 08/01/13, a local police report revealed Resident #60 was found walking on the side of the road on a local highway. The resident was approached by police and stated he was going to buy a car. The resident was returned to the facility by police.</p> <p>On 10/1/13 the resident was appointed an emergency guardian due to confusion and the resident leaving the facility unattended. Review of nurse's notes, including the last nurse's notes entry, documented on 10/17/13 revealed the resident was seen by the nurse practitioner and no complaints were voiced. Record review revealed the resident was discharged from the facility on 10/23/13. Record review revealed there was no documentation related to who authorized the discharge/transfer, or whether a</p>	R 0410		

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R 0410	<p>Continued From page 9</p> <p>discharge notice was provided to the resident. There was no documentation related to when the resident, who the resident left with or the condition of the resident at the time of discharge.</p> <p>On 10/02/14 at 11:05 A.M., telephone interview with the administrator revealed Resident #60 revealed the facility was aware the resident exhibited wandering behaviors and had been returned to the facility by local police multiple times. After the resident stole a rental car at the airport and was brought back to the facility by the administrator the facility petitioned the court and the resident was appointed a legal guardian. During the interview, the administrator indicated there must be more to the record and additional documentation concerning the resident's transfer to a secure locked unit at another facility. The administrator stated she would have someone in the facility find the rest of the record as she was out of town.</p> <p>On 10/02/14 at 3:20 P.M. interview with the activities director revealed there as no additional information information available to review in regards to Resident #60's discharge from the facility.</p> <p>This violation substantiates Complaint Number OH00072446.</p>	R 0410		
R 0661	<p>O.A.C. 3701-17-65 (B) Building Maintenance, Equipment, Supplies</p> <p>O.A.C. 3701-17-65 (B) Each residential care facility shall maintain a</p>	R 0661		

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R 0661	<p>Continued From page 10</p> <p>clean, healthy environment by doing at least the following:</p> <p>(1) Establishing and implementing housekeeping and maintenance procedures to assure a clean, safe, sanitary environment;</p> <p>(2) Providing durable garbage and refuse receptacles to accommodate wastes. The residential care facility shall store all garbage and other refuse in leakproof containers with tight fitting covers until time of disposal, and dispose all wastes in a satisfactory manner;</p> <p>(3) Eliminating any existing insects and rodents and taking effective measures to prevent the presence of insects and rodents in or around any building used for a residential care facility or part thereof. The extermination of insects and rodents shall be done in such a manner as not to create a fire or health hazard.</p> <p>This STANDARD is not met as evidenced by: Based on observation and interview the facility failed to maintain a clean and sanitary environment. This had the potential to affect all 59 residents residing in the facility.</p> <p>Findings include:</p> <p>On 10/07/14 between 3:20 P.M. and 4:20 P.M. tour of the facility with the administrator revealed the following:</p>	R 0661		

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R 0661	<p>Continued From page 11</p> <p>At 3:35 P.M. the surveyor observed stains on the carpet on the hallway (Elm Valley unit) in front of Room 10, 11, 16, 17 and 20. Also stains were observed in the lounge/activity area. The carpet was frayed in multiple areas throughout the hallway. A urine odor was noted in Room 12.</p> <p>At 4:00 P.M. the surveyor observed stains on the carpet in the hallway (Dogwood Knoll unit) by Room 13, 26 and 27.</p> <p>At 4:11 P.M. the surveyor observed multiple dark stains on the bedroom carpet in Room 17.</p> <p>At 4:17 P.M. the surveyor observed a hole in the drywall measuring two inches by two inches in Room 30. The carpet in the living room area and the bedroom was stained throughout with dark black stains. A pile of dried hard cat food was observed on the carpet. Approximately one foot long by three inch wide gouges were observed in the drywall of the bedroom.</p> <p>The observation observations were verified by the administrator at the time of the observation.</p> <p>This violation is an incidental finding to Complaint Number OH00072446. This violation is also a recite to the annual survey completed on 07/24/14, the complaint survey completed on 09/27/13 and 07/17/13, the annual and complaint survey completed on 07/08/13 and the</p>	R 0661		

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R 0661	Continued From page 12 complaint survey completed on 06/25/13.	R 0661					