

CITY OF OAKLAND



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OFFICE OF THE 37th FIRE CHIEF

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September 17, 2021

Alameda County EMS
C/O Lauri McFadden, Director & Deputy Dir. McClurg
1000 San Leandro, CA 94577

Dear Director McFadden & Deputy Director McClurg,

As the 37th Fire Chief for the City of Oakland, my oath of office requires me to do everything in my power to proactively protect our city from harm. This includes both emergency and non-emergency situations. FALCK Ambulance has consistently not been providing reliable emergency transportation within the city limits of Oakland. Recently, one of our citizens gave birth to a child and Piedmont had to send their ambulance because a FALCK ambulance wasn't available. Between July 1, 2021 and August 17, 2021, there were a total of **462** response delays. That is on average, 11 delays per day. The incident description for these calls include but are not limited to: stabbing/gunshot, sexual assault, seizures, breathing problems, stroke, traumatic injury, chest pains, overdose, and hemorrhage/laceration. Our residents and visitors deserve to have the best services which includes their loved one(s) being transported to the hospital in an expeditious, safe, and orderly manner when there is a medical emergency. I would like to respectfully request that Alameda County EMS launch an investigation into the response/transport times of FALCK ambulance within the City of Oakland from January 1, 2020 to August 31, 2021. Lastly, I would respectfully request that your office provide me with a report of your findings to include corrective actions that will improve response and transport times in Oakland. Thank you for your time and consideration.

Respectfully submitted,

A handwritten signature in black ink that reads "Reginald D. Freeman".

Reginald Freeman
37th Fire Chief
Oakland Fire Department