

EXHIBIT 2

Sampling of Emails Showing Irreparable Harm

EXHIBIT 2

Law Clerk

From: Bernadette Murray <[REDACTED]>
Sent: Wednesday, July 15, 2020 7:12 AM
To: Info
Subject: I've done everything asked

I saw that we could email you for info on the PUA. I have done everything asked of me I've turned in back front of Social Security card and drivers license I have emailed the fraud department I have called thousands of times and gotten through twice now and nobody can help me they said it's an IP issue. She said I needed to turn in my identity info which it was already uploaded and has been since I filed their 23 weeks behind on my claim and I am not moving forward I was told that would resolve the issue but nothing is being done! I have uploaded more than what they ever needed and was asked of me and it still has done nothing for me. I am frustrated I am pissed I haven't had no income since January 10 I was denied normal unemployment I owned a Las Vegas magazine and didn't qualify for regular unemployment only four gig worker. What do I do I need to be able to pay my bills I need to be able to take care of my kids. I have a disabled child and a child with autism Who needs meds that I can't even afford because I'm waiting on my backpay. What can I do please help me?

--

Bernadette

Law Clerk

From: [REDACTED]
Sent: Wednesday, July 15, 2020 8:09 AM
To: Info
Subject: PUA problems -May Caniano

Follow Up Flag: Follow up
Flag Status: Flagged

>
>
> Good morning,
>
> It was suggested that I contact you to let you know I still have not been paid...AND, I have received ZERO communication from DETR with the exception of my approved monetary determination.
>
> I am a week one PUA filer.(I'm sorry I do not have any screen shots or names/ dates.)
>
> May 16th filed initial claim
>
> May 24 filed weekly claims
>
> No issues, Then issues, still issues.
>
> Talked to PUA atleast 8 times - was informed nothing was wrong. Keep filing.- Then it was suggested that there was ID fraud.
>
> Uploaded IDs- drivers license, ss card, bank cards, utility bills
>
> Still issues
>
> Finally, on Sunday , July 12th my claim showed payment date of Monday 13th Then Tuesday 14th , Then Wednesday15th , Now Thursday16th.
>
> I am a patient person . But sadly , I am running out of money and the little bit of patience I had left. My husband is out of work with Cancer. I am behind in all my bills and my promise to pay Is no longer going to keep the lights on or my car from being repossessed.
>
> I need to buy medications that I can not afford... even the bandages for my husbands surgical site (open wound) cost about 9 dollars per day. I am reusing some of the bandages because I just can't afford new ones.

Law Clerk

From: Michelle Mercer <[REDACTED]>
Sent: Wednesday, July 15, 2020 10:45 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE:Urgent! ATTN PLS ADDRESS IMMEDIATELY claim # 31321
Importance: High
Follow Up Flag: Follow up
Flag Status: Flagged

Cheryl,

Please get this resolved today. Based off our conversation and the payment dates given last week, I made arrangements to get my car payments caught up Monday 7/13. When the money was not deposited the bank could not deduct car payment. They are now planning to pick up my car in 24 hrs as it is in repo status. I cannot lose my car as I have a son with a heart condition and have regular doctors appointments.

I also made arrangements to get my rent caught up.

My bank says there is nothing on their end preventing a large direct deposit.

Please contact me at
[REDACTED]

I am in a desperate situation and do not understand why it has not deposited and the payment dates keep changing.

Please help!

Thank You,

Stephen Mercer
[REDACTED]

[REDACTED]

[REDACTED]

Law Clerk

From: gloria maria bejarano reyes <[REDACTED]>
Sent: Tuesday, July 14, 2020 1:55 PM
To: Info
Subject: my happiness was gone in a matter of hours.

I am a first week claimant, I only had a PUA problem - another eligibility, but this problem was solved and I was just waiting for my payment. Sunday morning, I finally saw movements in my account and I was really happy, very happy, but the same Sunday when I filed my weekly claim, everything fell apart and now I have a new problem, which says that my account will be reviewed by the staff, you don't know how cried, how close and gone! I spoke to two representatives, who basically have not told me anything, neither of them can solve it, just put notes and again wait for 21 to 30 days. How do I tell my needs, my children and my creditors to wait? how? I am destroyed, I can not believe that this happens in the United States, I come from a third world country (Colombia), where it is so normal that things like these happen, but here? I can't believe I'm so sad and tired!

Obtener [Outlook para iOS](#)

Law Clerk

From: lisa Copeland <[REDACTED]>
Sent: Tuesday, July 14, 2020 1:14 PM
To: Info
Subject: My story

My name is Amy Copeland I am 8 months pregnant after receiving 2 weeks pay I had a person on 81 enter in my back pay dates which caused an error stating no employment history and this error has prevented back pay and continued payments. I have spoke with 82 the lady said she fixed my issue and everything looked good. After we hung up I got an approval letter then 7 mins later received another letter stating I didnt provide sufficient employment history. Have not been able to get back through on line 82. Hoping this helps with the case cause I know I'm not the only person who has had this issue and it's very upsetting.

For more information please call me at [REDACTED]

Thank you for your time.

Sent from Yahoo Mail on Android

Law Clerk

From: LexReception <[REDACTED]>
Sent: Tuesday, July 14, 2020 1:18 PM
To: Info
Subject: Aline | Louc



Aline



Call from +



Gardena, CA

Answered by

Jeneen S - 14 Jul, 01:13 PM PDT

Time of Day

Monday-Friday 9:00am-5:00pm PST

Phone

+1



First Name

Aline

Last Name

Louc

Specific Person

Yes

Specific Person

Mark Thierman

Message(If Any)

Caller stated it is an emergency and she really needs to speak with attorney. She stated she lost her house and is about to not even be able to pay her phone bill. She stated she is owed \$18 000. Please return call as soon as possible.

Call Regarding

Unemployment.

DETR Training Rehabilitation / Unemployment

Yes

Email

[REDACTED]

Message Taken

01:18 PM PDT

Past Interactions

History of all past interactions



Aline

Jun 25



Aline

Jun 25

She is calling because she still hasn't heard back from an attorney yet.

Law Clerk

From: Patty Olivarez <[REDACTED]>
Sent: Tuesday, July 14, 2020 8:34 AM
To: detradmn@detr.nv.gov
Cc: Info; [REDACTED]
Subject: ATTN: David Schmidt

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Mr Schmidt,

I need to bring something to your attention. I recently read a Reno Gazette article, June 26, 2020 regarding potential PUA claims fraud. In response to that article, I'd like you to be aware of those like myself in the Las Vegas trade show industry, which is of course the stronghold of the states economy. I am a 1099 trade show floor representative and sales person for a local logistics company (Pyramid Logistics). In regard to the No reported Covid-19 cases in Nevada until March 5, 2020, we in the industry began getting notices from others in the industry and employers that trade shows were canceling around the globe and we were beginning to be informed in late January 2020 that No trade shows will be happening in Las Vegas, and that future shows are currently canceled or postponed.

As a trade show floor representative and sales person I clear freight from the trade show floor, book freight and potential storage of freight. As you know, there has been direct closures related to ALL convention centers across the nation.

In short, all these claims in February are absolutely warranted. The massive amounts of PUA claims filed is Justifiable as that was when many of us had shows to work (one source of our income), and consequently freight for trade shows (an additional source of our income) came to a halt as well. Then customers became, "slow payers" or "no payers". Then DETR finally offers (other states offered it earlier) PUA for 1099 gig workers May 16, 2020. Like anything else many of us already knew the overwhelming of the system before we were allowed to file, so consequently many of us waited a little longer to file so the bugs could be worked out.

Only to find out, the site is NOT user friendly for those of us in our position who have tried to honestly disclose and convey information, therefore potentially being flagged as "Fraud". Hence, it is not justifiable to withhold payments. Furthermore, may did not know that when entering our 2019 1099 information that DETR is supposed to go by the highest earning quarter, (that should have been made clear in all fairness), many just divided the 2019 total by 4, giving a quarterly average. I am willing to bet the system let that go through and paid out less than owed to many.

I graciously ask you to reconsider your perception and take into consideration that by many of us waiting to file was for the simple reason in these unconventional times of dramatic unemployment, DETR would consciously and diligently hire necessary staff whereby demonstrating necessary action that coincides with the seriousness of Covid-19s devastating effects. Many of us have graciously waited long enough. I Thank you in advance.

Respectfully,

Patricia Olivarez
[REDACTED]

Law Clerk

From: Ramon Gomez <[REDACTED]>
Sent: Monday, July 13, 2020 9:11 PM
To: Law Clerk
Subject: Re: Thierman Buck Law Firm
Attachments: Regular Unemployment Denial letter.pdf; Refiled new issue REQUIRES STAFF REVIEW 7-12-20.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Hello just wanted to give you an update on my case.

On July 7 an Adjudicator from Regular Unemployment called me and interviewed me .

From that interview I was denied regular unemployment.

This past sunday I went back online on my PUA claim and filed my weekly certifications for 3 weeks that I didn't file while waiting on an adjudicator for Regular PUA.

I filed and now have a "REQUIRES STAFF REVIEW " message on my claim.

I also uploaded the Denial letter from Regular Unemployment to the PUA website.

My weeks show Disqualified due to "other program eligibility", I had an open case with Regular unemployment and hopefully now the denial letter will now make me qualify for PUA.

Currently I am 2 months behind on my rent, but I will not get evicted, I rent a room at a friends house, so he is willing to wait until this gets resolved.

My brother and sister have lent me money to pay for groceries,bills and pet food. My niece has been paying my cell phone bill, and I have maxed out my credit cards.

Hopefully I will soon start working at the Census Bureau within the next two weeks, so I can pay them back for their great help. That is

unless we return to a Phase 1 shutdown, which is looking likely.

I am very lucky and grateful to have great family and good friends.

I hope this information is helpful to a positive resolution in the class action suit.

I will wait until the decision on Thursday, in the meantime I would appreciate it if you could recommend a labor lawyer here in Las Vegas.

Thank you , sincerely,

Ramon Gomez

Law Clerk

From: Chrissy v <[REDACTED]>
Sent: Friday, July 10, 2020 1:13 AM
To: info
Subject: Mom dad and son not paid PUA
Attachments: Screenshot_20200707-135740_Adobe Acrobat.jpg; Screenshot_20200707-135222_Samsung Internet.jpg; Screenshot_20200707-135255_Samsung Internet.jpg; Screenshot_20200707-135320_Samsung Internet.jpg; Screenshot_20200707-135306_Samsung Internet.jpg; Screenshot_20200710-005637_Gallery.jpg

Follow Up Flag: Follow up
Flag Status: Flagged

Hello,
I was a first day filer also my two parents who also work with me filed the same day. We all have the same issues. We've been treated horrible by the employees who work at Alorica. Finally Friday last week I received an email, I immediately did what was requested from me but haven't heard back since. I'm loosing everything living on credit cards and working through my savings. Behind on rent for my business. Im paying my home bills to keep a roof over our head and food in our stomachs. I also have my wife not working and a young daughter. My parents immigrated here when I was a toddler from Vietnam. We never asked for anything for the government we work everyday with no vacation. This was the first time my parents ever had time off as they're hard working tax payers. Now all we want is for DETR to pay us the money we're entitled to for being forced out of business. I appreciate you taking this case and helping all of these hard working people of our great state.
Thank you,
Hen Van Vo
Chrissy Vo
Tu Van Vo
Bon Thi Le

Law Clerk

From: Audrey Roach <[REDACTED]>
Sent: Friday, July 10, 2020 10:04 AM
To: Info
Subject: Fwd: Regarding CV20-00755; Personal Experience - "Other Program Eligibility" Issue
Attachments: image (16).pdf; Notice of Appeal of Monetary Determination (2).pdf; NoticeofPUAMonetaryDetermination_JUSTINTHOMPSON-3824202005225927 (4).pdf; image (17).pdf; Unemployment.pdf; 20200629101752.pdf; 20.07.01 Unemployment.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

----- Forwarded message -----

From: Audrey Roach <[REDACTED]>
Date: Wed, Jul 8, 2020 at 4:15 PM
Subject: Regarding CV20-00755; Personal Experience - "Other Program Eligibility" Issue
To: <[REDACTED]>

Regarding CV20-00755; Personal Experience

I'm writing to outline the long and demoralizing journey my family has taken in the last few agonizing months under the mishandling of traditional unemployment and pandemic unemployment procedure. We are a small household with a child and we both work very hard, however it was definitely paycheck to paycheck to make ends meet.

03/26/2020 - Initial claim is filed. Justin is laid off from his W2 job, Sierra Well directly due to COVID-19. He is provided a letter indicating he was laid off from HR.

03/27/2020 - A Monetary Determination indicates Justin is ineligible and will receive nothing. We read up on how to appeal the monetary determination by petitioning to change the base period on which wages were calculated. Please see the attached 03/27/2020 Monetary determination as well as the appeal we attempted. We faxed, mailed, and emailed the appeal to DETR.

We never hear back. We attempt numerous times to call into traditional unemployment. We are greeted with a busy line, or an automated message saying they are no longer accepting any further phone calls. The line is then disconnected.

Left to our own devices we research as much as we can and tune into any and all information being released about PUA. Research indicates if you don't qualify for traditional unemployment, PUA is the necessary route. We wait for PUA and continue to hear nothing but radio silence from traditional unemployment.

05/16/2020 - We file for PUA benefits.

05/22/2020 - We receive a notice of Monetary Determination from PUA. See attached.

05/22/2020 - An error message pops up on the PUA claim - "Other Program Eligibility".

We re-visit traditional unemployment, we try to file a new claim now that PUA says we are eligible. After filling out all of the information in the claim "summary", every time we go to hit "submit" a message says we must call DETR to file. The phone lines are a busy signal, or disconnect on us.

We call the PUA adjudication line. The call will ring for 5 minutes before disconnecting. Many redials, days, later, we reach someone, she says our claim looks good and we qualify for PUA. The "Other Program Eligibility" is an error message that will correct itself.

05/26/2020 - Traditional unemployment sends us a bizarre call in letter finally acknowledging that we had attempted an appeal months prior, and simply states we were not able to appeal when we tried to appeal, even though their monetary determination stated we could. We are unable to call in as the line is busy or it hangs up on us. See attached.

06/03/2020 - We respond to traditional unemployment as directed. Our call is unable to go through, so we fax, email, and mail a physical copy of our response. See attached.

We receive, once again, no response from traditional unemployment. We are unable to call.

06/29/2020 - We fax, email, and mail a physical copy of a follow up letter letting traditional unemployment know we have not heard back from them. This includes a "summary" of Justin's unemployment claim, basically all of his information. See attached.

06/30/2020 There is a new claim on Justin's traditional unemployment entered by I presume, DETR with a monetary determination and a notice stating they have changed the base period, effectively doing what an appeal would have accomplished had it gone through back in March.

07/01/2020 - We send a fax, email, and a physical copy of explanation for the adjudicator in hopes it could expedite the already hellishly slow process. See attached.

We have not once been called, emailed, or reached out to by DETR, an adjudicator, investigator, or anyone in between. All calls have been a nightmare and half. DETR has not uploaded any of our correspondence to the document portal and it gives us a fear that DETR will label us as "unresponsive" and essentially end our claim.

My Documents		
JUSTIN A THOMPSON		
CLAIMANT ID: 5700364		
Change Personal Info		
WOLFGANGCOLIATHID@GMAIL.COM		
This screen contains a list of all correspondence sent from DETR to you concerning your unemployment claim. It will also display any of the documents you returned to DETR that contained a DETR bar code. Clicking on the link will display that document.		
Sent by DETR		
Date Issued	Category	Correspondence
06/30/2020	Monetary	Notice of Monetary Determination
06/30/2020	Adjudication	Non-Monetary Determination
05/26/2020	Claims Center	Call-in Letter
03/27/2020	Monetary	Notice of Monetary Determination
Received at DETR		
Date Received	Category	Correspondence
No Records Found		
Fact Finding		
Date Completed	Category	Correspondence
06/30/2020	Quit	Quit to Accept New Employment
06/26/2020	Discharge for Misconduct	Other
03/24/2020	Claim Exception	Wage Protest
03/24/2020	Quit	Quit to Accept New Employment
03/24/2020	Discharge for Misconduct	Other
03/24/2020	Discharge for Misconduct	Illness of a Family Member
Claimant Homepage		

The landlord is definitely looking for rent money, and we're currently unsure how we will recover. Our lease is up July 20th, and we don't even have the money to move, and we're so behind as is.

Thank you for your time, attention, and dedication to justice.

Law Clerk

From: [REDACTED]
Sent: Wednesday, July 8, 2020 3:21 PM
To: info
Subject: DETR case hardship

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sirs,

I would like to state that waiting over 16 weeks for payment of PUA unemployment has caused financial hardship. I am an independent contractor and a Senior Citizen. The loss of income is putting stress on myself and my wife. I filed for PUA to help in replacing the supplemental part time income with unemployment. It is very frustrating, as it is for many people, to wait on funds when one has medication and bills to pay for. After weeks of trying to get through to the call center, I was finally able to talk to someone as to why my claim was being held up. I was told because my file said I lived out of the country! On July 3, 2020 I uploaded the requested statement that I did not live out of the country plus a copy of my drivers license. I have had no further communication as to my claim being processed. I am praying that the court finds favor for all the claimants that have been waiting months to be paid benefits. Thank you for all your efforts.

Richard Garfield of Las Vegas, Nv.
Claim # 94950

Law Clerk

From: Thierman Buck Law Firm <[REDACTED]>
Sent: Wednesday, July 8, 2020 2:55 PM
To: info
Subject: Contact Us Page Submission

Follow Up Flag: Follow up
Flag Status: Flagged

You have a new message from the CONTACT US page of your website:

Name: Tamera Roberts

Email: [REDACTED]

Phone: [REDACTED]

Employer: Uber driver

Message: Hello, I am one of the many trying to paid unemployment from Detr. I realize that your office has been inundated with emails from so many regarding the unemployment issue but I wanted to introduce myself as yet another person that has not been paid. I am a first day filer and yet my application number is above 29000. I have no issues yet have not been paid anything since my approval letter was received via email the same day. I have send numerous emails to DETR to which I have not received any response. I have called hundreds and hundreds of times with no luck getting trough. My biggest concern is that as of this Sunday July 12th, my phone will be shut off due to inability to pay. I have no way to be verified after that. I am so afraid that this will cause yet another delay. Can you please offer any suggestions that would help at this point? I would also like to thank you for your help. You are the voice of the Gig workers and self employed and we thank you for your help. No matter what happens, please know that you and your wonderful staff are so appreciated. Best regards, Tamera Roberts - Uber Driver

Law Clerk

From: LexReception <[REDACTED]>
Sent: Wednesday, July 8, 2020 2:40 PM
To: info
Subject: Menua | Martinez

Follow Up Flag: Follow up
Flag Status: Flagged



Menua



Call from +1 [REDACTED]



LAS VEGAS, NV

Answered by

Alicia T - 08 Jul, 02:33 PM PDT

Time of Day

Monday-Friday 9:00am-5:00pm PST

Phone

+1 [REDACTED]

First Name

Menua

Last Name

Martinez

Specific Person

No

Message(If Any)

Caller stated she spoke to Operator PY36 with the PUA line and she was told she was receiving nothing and there was nothing they could do. she stated her car has been repossessed and she is 1 week away from loosing her home as well as custody of her daughter. Please call her back.

Case Type

Unemployment Lawsuit

New Case

Yes

Email

[REDACTED]

Employer Name

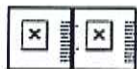
Kay Cal Incorporated

Job Title

Entertainer

Message Taken

02:39 PM PDT



Did we deliver happiness?

Law Clerk

From: Thierman Buck Law Firm <[REDACTED]>
Sent: Friday, July 10, 2020 12:57 PM
To: Info
Subject: Contact Us Page Submission

Follow Up Flag: Follow up
Flag Status: Flagged

You have a new message from the CONTACT US page of your website:

Name: Francis Brathwaite
Email: [REDACTED]
Phone: [REDACTED]
Employer: Nexem Staffing

Good Afternoon,

I need help and do not know who else to turn to. As I write this email message, I am literally in tears. I am about to be put out of my home with my three dogs because of back payment of rent. I have no family in Nevada. I moved here 2 years ago, from NYC to build my writing career and art related businesses. However, I have had to take jobs in order to maintain a home and be able to pay bills.

When the pandemic hit, I was working for a temp agency part-time. Nexem Staffing INC. I was told that there was a slow down in events but that I would be put on a full-time gig job beginning March 16th. Not only that, I had an appointment to get my fingerprints done to begin working with the CENSUS2020 in April. Everything was shut down on March 15. Of course I was devastated, and scared because there was not only a deadly plague going around, but I was possibly about to lose my residence because of lack of income.

On March 29, I was told to file for Unemployment Benefits. I did so. I received a bank card in the mail a couple days later. I proceeded to claim the first week with success, and then when I went to file for the 3rd week, the system would not allow me to do so stating that I was Ineligible due to the fact that I did not meet their (hours calculated) requirement. I received a letter in the mail from DETR stating that I was ineligible for Unemployment Benefits on April 8th.

I did not know what I was going to do. So when I found out about the PUA assistance, I filed my claim on May 16th, when the EMPLOYNV portal first opened up. My CLAIM #5500. I was immediately sent an eligibility letter to my email stating that I was eligible for \$181 weekly benefit, and the \$600 allotted Cares Act benefit. I started to file my weekly claims and had been told several times in the month of June, "that my claim was fine, I didn't have to do anything further."

Since then I have not been able to reach anyone on the phone, and all of the offices in my area of Las Vegas are closed to the public until further notice. However, I have been claiming every week faithfully with a total of 17 weeks claimed to today's date.

On Wed, I made a call to the Fraud department to explain to them that I am not A FRAUD related case and that I uploaded all of my documents to the site. The representative took my phone number and told me that

she would pass it on to her supervisor so that they can look into my claim. Since, I have not received a phone call.

However, TODAY (Fri, July 10, 2020) I received an email with a disqualification letter stating that I am eligible for another program. Nonetheless, they never even stated what program I am eligible for because I was clearly told that I was ineligible for regular Unemployment Benefits.

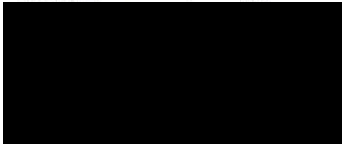
I AM SO CONFUSED AND DON'T KNOW WHAT TO DO! PLEASE HELPPPPP ME!

I have all of my documents. I even screenshoted my portal and dashboard in case the information mysteriously disappears. I am going to file an appeal right after this email to the Regular Unemployment Portal, but the Appeal Process for the PUA portal is not up on the EMPLOYNV website. The disqualification letter states to file an Appeal within 14 days, but I can not do that if there is no APPEALS PROCESS SET IN PLACE ON THE EMPLOYNV WEBSITE.

PLEASE MR. THIERMAN, I BEG YOU TO PLEASE HELP ME. I DO NOT WANT TO BE IN THE STREET WITH MY FURRBABIES!

Thank You so much.

FRANCIS BRATHWAITE



Law Clerk

From: walter avelar <[REDACTED]>
Sent: Friday, July 10, 2020 12:59 PM
To: Info
Subject: Fw: PUA first day applicant waiting for payment.

Follow Up Flag: Follow up
Flag Status: Flagged

Hi I'm forwarding this email after reading Mr. Mark Thierman note in a facebook group...

Also I would like to add that in my last conversation with DETR representative at the adjudication call center they told me that I have an issue due to a code they send me to use and access my account, I received the code put in the box requesting it and access my account without any issue for them to have an issue with that is just one more obstacle to get my benefits.

thank you very much for any help you give to 10's of thousands of Nevadan's in desperate situation like me.

Note for especial master please have someone to try to get answer calling the 1800 603 9682 to have a good idea of how long it takes to communicate with one of the 30 or 35 people helping us just to hear everything is ok with your case and they noted for one of the 8 people on DETR to make the case move to pay date which doesn't happen.

God bless you.

Walter Avelar

From: walter avelar
Sent: Wednesday, July 8, 2020 6:04 PM
To: [REDACTED]
Subject: PUA first day applicant waiting for payment.

Gentlemen I write to you to express my gratitude in advance for your help on this matter, I would like to share /provide you with information about my case which I know is similar to thousands of Nevadians in desperate situation due to unemployment department been too slow providing our benefits.

I applied the first day it was possible om may 16, 2020 started around 5am to be one of first, complete the process by 9am also I was one of the first to certified my work weeks the first day it was available....

on May 22nd I recieved an email from EmployNV where they determinate that I was financially eligible PUA, and all information needed was provided etc,etc. after a few weeks of been certifying I called to inquire about the status of my claim as in the website first show IP special investigation case, few days later it changed to DUA unemployment not result of disaster, the person who helped me told me everything was ok with my case and I should receive payment in the following 3 days, which was not true, called one more time took me 4

days after hundreds of calls a nice gentlemen helped me and he corrected some issues and told me I was going to receive payment in 7 days, which wasn't true, called one more time it took me 5 days to speak to a lady that told me everything was fine and I should get pay in the next 2 days, one more lie, took me another 4 days to talk to someone else who said she will put one more URGENT NOTE for one of the 8 unemployment supervisors to move my case to payment I'm still waiting and trying to contact them without any luck.....

I received one letter for each of my 16 weeks certifications letting me know That they are approved but the case shows unresolved issues yes and in process for pay date, etc, etc.

I'm an uber driver in las vegas NV affected by the closing of all city due to covid 19 pandemic, I didn't stop working but my income was and still is reduced by 75% TO 80%, I'm 55 years old, with Diabetic that risk my health everyday to earn some money to eat, pay my car insurance and gas to keep doing some rides everyday while waiting for this help, I'm 2 months behind on rent payment and a 3rd around the corner, behind on bill payments, out of diabetic medicine, and only have 1 strip test left to check my blood sugar level.....I can't believe this is happening in the USA.

I'm a USA citizen if DETR need me to provide any additional documentation I'll be more than happy to do it, I can go in person to provide it, if they need me to mail, email, upload, etc I'll do it, I just need to have the right communication channel, the right information, anybody to tell me what I need to do but there is no way to communicate with DETR just the 3rd party answering the phone if you are lucky and they can't do much.

if DETR really want to solve the issue they should have 4 shifst of employees working 24 / 7 and they could really help us, use the new technology, ask for help to other states that are doing this job way faster than NV, etc.etc.

I heard of some people that just apply and they received payment in less than a week and thousands of first day applicants still waiting it is not fair.

my situation is desperate and I know of thousands of cases in worse conditions.....

my claim # 15976 PUA

Applied on 5/16/2020

I can email you all 20 plus letters of approval I received from employNV if needed, also screenshots of dz and dz of phone call records if that may help.

thank you very much in advance for your help on this matter that is affecting 10's of thousands of Nevadians.

God bless you

Walter Avelar.

Law Clerk

From: laila collins <[REDACTED]>
Sent: Friday, July 10, 2020 9:56 PM
To: Info
Subject: pua claimant not being paid

Follow Up Flag: Follow up
Flag Status: Flagged

To whom it may concern,

My name is Alaisha Collins, I am a self-employed gig worker here in the state of Nevada. I applied for PUA MAY 18,2020 and have yet to be paid.

Unfortunately I have not only had a hard time getting in contact with DETER or PUA but the few times out of the hundreds of calls i have made throughout the month i was able to speak to an adjudicator. i have been told all issues are cleared and should be expecting payment soon. and yet have too see any movement on my claim.

I have shown proof of self employment. My schedule c form proof of money earned, my ID, and social.

I'm currently stuck with NO outstanding issues , but some mysterious issues that leave a "yes" for active issues for 4 weeks. I have officially been APPROVED for benefits as of JUNE 8, 2020. I am 16 weeks now waiting, 17 on Sunday.

TODAY (JULY 10,2020) I was able to speak to the adjudicator named Jared who tried their very best to help, I was told again all issues were clear and that the program generated its own issue. the system would let the adjudicator clear or see the issue, showing only "error". After 20min trying to override the system with no success. i was told that only thing that could be possibly be do is note my account for a supvisor or someone with higher clearance to hopefully clear what ever error or issue it may be.

I'm single mother who has worked for everything I have and close to on the verge of losing it, Because of a glitch or an error or an issue that has close to 0 chance of being seen or fixed. I have lost hope. Can desperately use this money to save my life basically.

This is owed to me!

Thank you,
Alaisha m Collins
Claim # 103356

Law Clerk

From: Thierman Buck Law Firm <[REDACTED]>
Sent: Friday, July 10, 2020 10:12 PM
To: Info
Subject: Contact Us Page Submission

Follow Up Flag: Follow up
Flag Status: Flagged

You have a new message from the CONTACT US page of your website:

Name: Lance Scott
Email: [REDACTED]
Phone: [REDACTED]
Employer: Mon Ami Gabi

Message: I have filed for unemployment march 17. Since then i have called 2000 calls a day. Just to go to bed dissapointed. A month ago i finally got threw they said i will get money soon. The next week i got an atm card. So i thought i was going to get it. That was 3 weeks ago. I am now looking at getting evicted, haven't eaten in awhile. I went from weighing 220 to 150. Being a dissabled diabetic veteran this is going to far. I'm not the only one still going threw this. A lot of veterans are going threw it. Can you help

Law Clerk

From: henry macam <[REDACTED]>
Sent: Friday, July 10, 2020 12:11 PM
To: Info
Subject: Henry Macam Claim # 14079
Attachments: county.jpeg; h21.jpg; state.jpeg

Follow Up Flag: Follow up
Flag Status: Flagged

Hello my name is Henry Macam my claim # 14079 (" in progress ") NO PAYMENT ,

I filed my claim when it first opened May 16, 2020 I have not received a dime yet made several phone calls they say there is nothing wrong with my account and I just have to wait. I have not been able to pay any bills, lost my car , getting ready to lose my house. Payment due so far 15,904.00 breaks down to Pua \$469.00 x 16 weeks= 7,504
\$600.00 x 14 weeks = 8,400

I have attached a few items to show that I am not committing fraud that I do work as a gig worker (Uber & Lyft) and live in Las Vegas Nevada.

Thank You Henry Macam
[REDACTED]

Law Clerk

From: Lori Dwyer <[REDACTED]>
Sent: Tuesday, July 14, 2020 1:10 PM
To: Info
Subject: NO PAYMENT on PUA Claim #5407

Desperate! I cannot wait another 2 weeks please help!!!!!!

Lori Dwyer
SS: [REDACTED]
Claim #5407
Filed on May 16, 2020 @ 8am
18 Weeks- "In Progress" and "No outstanding issues"
No payments received

I have called 82 number everyday since June 1st and never gotten through to speak to an agent. Why are people with claims after mine paid first? I am emotionally drained and can't go on like this. Please help me!

Law Clerk

From: Anthony Pehrson <[REDACTED]>
Sent: Tuesday, June 16, 2020 1:15 PM
To: info
Subject: DETR Class Action

To whom this may concern,

My name is Anthony, I filed for PUA the first day it became available on 05/16/20.

I am 100% eligible for pua as my business was forced to shutdown due to the Governor's directive and I have ALL supporting documentation and can furnish that upon request.(all12 months bank statements, no w-2 income, driver's license, social, etc...)

I have uploaded all of these documents to the EMPLOYNV website and have included screenshots of my status and the uploaded documents on the EMPLOYNV portal.

I have worked for 15 years to build my independent contractor marketing firm here in Las Vegas, to support my I'll mother, my little sister and my two teenage sons.

I am literally two weeks from being evicted when the eviction moratorium ends, I have lost my 2007 Ford Mustang, my phones, maxed out all my credit cards and am at the complete end of my financial rope...

I am beyond frustrated, I am beyond destitute. Please help us get our benefits

Sincerely
Anthony

Sent from my iPhone

Law Clerk

From: Janay Watson <[REDACTED]>
Sent: Tuesday, June 16, 2020 2:58 PM
To: info
Subject: Re: Nevada DETR class action lawsuit

Follow Up Flag: Follow up
Flag Status: Flagged

Hello. An update. Payments are still in progress. No outstanding claims and no communication from anyone. I have now been given 15 days to pay my cell phone bill before the service will be suspended and i will also be receiving an eviction notice come July 1st if I dont have the money to cover my rent. This has affected my mental health greatly. I have been so defeated and depressed that i am losing sleep and u able to eat. I cannot go on like this, not knowing where money will come from to pay these bills that have been piling up since March.

Sent from my iPhone

> On Jun 11, 2020, at 4:41 PM, Janay Watson <[REDACTED]>
>
> Hello. My name is Janay Watson. I have yet to be paid my PUA assistance. I uploaded tax forms, pay statements, id, and proof of denial for regular ui. It has been three months of no income and 3 weeks of being unable to contact anyone at DETR to get real assistance with speeding up the process. I have lost my car, my cell phone has been cut off a few times and these companies are not wanting to hear the excuses of notnhavingng a definite date to pay them. I had a few issues, PUA- other, IP -other, and a few more. All of which dropped off by themselves. However, its been a week of no movement on my account. No issue but no pay dates. I don't know what else to do.
>
> Sent from my iPhone

Law Clerk

From: Chris Seaborn <[REDACTED]>
Sent: Tuesday, June 16, 2020 10:16 AM
To: info
Subject: DETR

Follow Up Flag: Follow up
Flag Status: Flagged

Hello,

I just learned about your firm on a Facebook page. Since nothing else is working out on this UI/PUA stuff, I thought I might as well try this.

My working life here in Reno has been a bit complex. I am both a writer (gig work) and a regular employee with the Reno-Sparks Convention Center.

It is complex because in some instances these two have overlapped.

When I was first furloughed (due to COVID-19 on March 19) from my convention center job, I immediately applied for regular UI.

Online it said I needed to speak with a DETR rep. 5 weeks later (calling 200 times a day), I finally got through. (I was even featured on Reno's KOLO news here over this just trying to get through.)

That rep said they needed to hear from Kansas since 2019 I had worked there for 3 months.

(During all of this the PUA program did not even yet exist.)

Once they heard back from Kansas it seemed that all was in track. Then a week later my status changed from ELIGIBLE to INELIGIBLE. And the hours and money from Kansas disappeared from my account. (I never did receive any payments.)

All this transpired the same weekend that the PUA program started

Given the writer gig part of my work, I was advised (not by DETR) to appeal the original UI decision, keep doing my weekly reports there and file for PUA. All of this I did.

10 days later (about 4 weeks ago), I got an email from PUA. The heading said Important Monetary Information From PUA. Inside the email it said please read attachment and respond.

Except there was no attachment.

First, I spent 90 mins on the phone trying to get through to PUA. When I finally did the rep said they had no PUA claim for me on file.

When I pointed out to her that was not possible because I had an email from them (without an attachment), she just hung up on me.

So I called back. Another hour to get through there.

That worker (a Jennifer) did find my claim and said that because I had an open claim with UI, they could not process my claim and that I would have to call UI back.

For three weeks now I have been trying that with no success at even getting through. Now if one gets through to the automated answering part, it just hangs up on you. That happened 3 times this morning.

I have also sent two faxes, 3 letters (with copies to the Governor's office), an email and a text. All with no responses.

On my UI page it says there is no appeal in process. It also says that in spite of the faxes, letters, etc sent by me that DETR has received no correspondences from me.

This is now well beyond annoying. When this all started I was willing to be patient, knowing that these workers were buried by the sheer numbers of people applying.

But now I am at the very angry stage over these people (and the Governor's) utter incompetence.

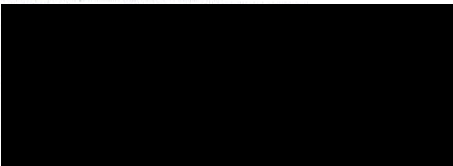
I suffer with a severe anxiety medical condition. I am also a Senior Citizen (63 years old) and am disabled with dwarfism. And I live in low income housing.

If your office has any thoughts on how I should deal with these bafoons in Carson City, I would be very interested in hearing from you.

Personally, I think it is all on purpose.

Sincerely,

Christian Seaborn



Law Clerk

From: Matt Giffen <[REDACTED]>
Sent: Tuesday, June 16, 2020 2:08 PM
To: info
Subject: DETR not moving quickly

Hi. I understand you are looking for information regarding DETR.

My wife, Amber, and I initially filed for PUA on May 16, as we figured to get in early and we would receive payment early. I filed because I was due to start a new job on March 23rd, but due to the pandemic training was pushed back a week, then another 2 weeks, then a month, and then it was cancelled altogether. My wife filed because she had started her training online, but after a couple weeks she was furloughed and then lost access to the training.

After waiting until just recently to contact them to see what the holdup is, all I was greeted with was being on hold for 5 and a half minutes to be told to call back then it hangs up. This has been my day since Friday, call and call and call. We should have been approved and received our money by now, which combined is around \$22000. When you have to make the decision to buy food, pay for gas, pay for meds, or pay rent, is a tough decision, as the eviction moratorium is due to expire soon.

If you need more information, feel free to call me at [REDACTED]

Thanks,
Matt Giffen

Sent from my iPad

Law Clerk

From: Selisha Payne <[REDACTED]>
Sent: Tuesday, June 16, 2020 2:16 PM
To: info
Subject: PUA not paid!

Hi. My name is selisha Payne. I've been unemployed since march 27th. I had to quit when the schools shut down. I have an 11 year old and a 3year old. I applied for ui and was denied. I then applied for PUA as soon as it opened. It's been 12weeks of in progress.. I call every single day for 3weeks and cant get they. It hangs up after 6 min!. I uploaded my denial letter. Nothing. I am completely out of money and my Bill's are past due. Please help!! [REDACTED] Pua claimant #109468. I live in elko nv

selisha payne

Law Clerk

From: Jody B <[REDACTED]>
Sent: Thursday, June 11, 2020 12:43 PM
To: Law Clerk
Subject: Re: DETR Lawsuit
Attachments: image001.png

Follow Up Flag: Follow up
Flag Status: Flagged

Thanks for getting back to me.

My name is Jody Blunk and I live in Pahrump Nevads. About a hour from Las Vegas. My number is [REDACTED]

Hopefully it it will still be on after the 25th of this month. If not still have email. Lol

Thanks again, Jody

From: Jody B <[REDACTED]>
Sent: Tuesday, June 9, 2020 9:23 AM
To: Law Clerk <[REDACTED]>
Subject: Re: DETR Lawsuit

Hi. So update on my claim. I still have not received any money. I finally got through to customer service and asked to have my claim back dated because it wont let me. I was told that my claim is conversion 197. Which means my claim shows effective date May 17, 2020. This is wrong. My claim effective date is March 15, 2020 and shows this atleast on my side. Customer service told me that she also sees March 15, 2020 and that I needed to call adjudication number and they can back date and fix problem for me. That is my only problem I think? So I have been calling from 8 am to 8 pm for two weeks straight and can not get through. After 5 and half minutes it hangs up on me so I call immediately back. Only to do the same thing for 12 hours e very day. I am on hold for 12 hours and still cannot speak to anyone. Customer service cannot help with anything. I have sent messages everyday for 2 weeks and have uploaded everything needed for my claim. Besides the determination letter I have received nothing back from pua unemployment. I feel if I have a issue tell me what it is so I can correct it. If not, pay me my money. I have had zero income since March 15, 2020 and June 1st had to move from my home. I had to load what i could fit in my car and leave the rest behind. My dog and I now live in my car. I stay at parks and out in the desert. I am 53 yrs old and have heart disease. I am a heart attack survivor. My car is old and has barely operational air conditioning which makes my life unbearable in triple degree heat. I dont know where else to turn or what to do? This is crazy because the money was put there for people like me. I should have ignored my president and governor and went to work instead. If I had I would not have lost my home and have to live in my car. This is the first time being homeless for me. Its humiliating, depressing and so very wrong. Thank, Jody

On Thu, May 28, 2020, 11:25 AM Law Clerk <[REDACTED]> wrote:

UPDATE: DETR Lawsuit Successful - Claim Filing Begins Saturday, May 16 @ 8:00 a.m.

ATTENTION: Self-employed individuals, independent contractors, and owners of sole proprietorships who do not pay themselves as W-2 employees