

**Subject:** Re: Media Inquiry: My Ultimate Getaway

**Date:** Wednesday, February 20, 2019 at 8:36:20 AM Pacific Standard Time

**From:** Charles Colvin

**To:** Mecija, Melissa

They will be refunded this week. As far as the other companies are concerned they are irrelevant to this matter. They are not the companies that sent the promotional material to the clients or marketed the presentation in the first place.

I have been very cooperative regarding this communication, but it ends now. I processed the refund for your clients yesterday. They will receive it in a couple of days.

Take Care and God Bless.

Charles Colvin

On Tue, Feb 19, 2019 at 7:19 PM Mecija, Melissa <[melissa.mecija@10news.com](mailto:melissa.mecija@10news.com)> wrote:

When are the two clients expected to get their refund? It has gone past the timeline you previously promised.

Respectfully, please answer the below questions I was inquiring about:

\*Who are the companies you partner with? If they are the one to blame, why are you continuing to do business with them if you say they are giving clients a "false impression?" The customers I spoke with all say they were told it was free.

\*According to the BBB, your name is also connected to: Hot Promotional Vacations in Maryland and Away to Paradise Vacations in Virginia, among other companies. Both businesses have similar complaints. Any response regarding those complaints? Some go as far back as 2017.

Again, the clients did pay close to \$100, so there was an exchange of money. Multiple clients were told they would be receiving their free gift (and keep in mind, they already paid the amount they were told to pay in the presentation). I'm also not just talking about one or two complaints. There are numerous, according to the BBB.

Thank you,

Melissa

Melissa Mecija

4600 Air Way San Diego, CA 92012

Ofc: (619) 237-6215

My 10News FB page: [www.bit.ly/Mmecija](http://www.bit.ly/Mmecija) [bit.ly]

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**From:** Charles Colvin

**Date:** Tuesday, February 19, 2019 at 11:49 AM

**To:** KGTV CHANNEL 10 <[melissa.mecija@10news.com](mailto:melissa.mecija@10news.com)>

**Subject:** Re: Media Inquiry: My Ultimate Getaway

I will take care of these two clients. Your clients are alleging that they were told it was Free. Did they show you a copy of the advertisement they received concerning the presentation?

If so, I would like to see it as well. The fact they said they were told it was Free is not credible unless it is backed up by something in writing.

Charles

On Tue, Feb 19, 2019 at 2:39 PM Mecija, Melissa <[melissa.mecija@10news.com](mailto:melissa.mecija@10news.com)> wrote:

/Robert . They have not received their refund yet. I checked with them this morning. Also please respond to the other questions below not yet answered. Thank you – Melissa

\*Who are the companies you partner with? If they are the one to blame, why are you continuing to do business with them if you say they are giving clients a “false impression?” The customers I spoke with all say they were told it was free.

\*According to the BBB, your name is also connected to: Hot Promotional Vacations in Maryland and Away to Paradise Vacations in Virginia, among other companies. Both businesses have similar complaints. Any response regarding those complaints? Some go as far back as 2017.

Melissa Mecija  
4600 Air Way San Diego, CA 92012

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**From:** Charles Colvin  
**Date:** Tuesday, February 19, 2019 at 11:01 AM  
**To:** KGTV CHANNEL 10 <[melissa.mecija@10news.com](mailto:melissa.mecija@10news.com)>  
**Subject:** Re: Media Inquiry: My Ultimate Getaway

I would prefer Charles. What is the client name that this is in reference too? We might have refunded them already.

Charles

On Tue, Feb 19, 2019 at 1:45 PM Mecija, Melissa <[melissa.mecija@10news.com](mailto:melissa.mecija@10news.com)> wrote:

Thanks for the response. I am obviously contacting you to get your side. A few follow up questions.

\*I have an email from one client, promising a refund. They were told in that email from you “it may take a couple of weeks.” This was in January. Will they get their refund?

\*Who are the companies you partner with? If they are the one to blame, why are you continuing to do business with them if you say they are giving clients a “false impression?” The customers I spoke with all say they were told it was free.

\*According to the BBB, your name is also connected to: Hot Promotional Vacations in Maryland and Away to Paradise Vacations in Virginia, among other companies. Both businesses have similar complaints. Any response regarding those complaints? Some go as far back as 2017.

\*Your name is also referenced as “Charles Colvin Lemley.” What do you prefer to be called?

Thank you,  
Melissa

Melissa Mecija  
4600 Air Way San Diego, CA 92012  
Cell: (619) 481-0748  
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**From:** Charles Colvin  
**Date:** Tuesday, February 19, 2019 at 7:29 AM  
**To:** KGTV CHANNEL 10 <[melissa.mecija@10news.com](mailto:melissa.mecija@10news.com)>  
**Subject:** Re: Media Inquiry: My Ultimate Getaway

Hello Melissa,

I am really not a fan of the media, simply because you are very willing to spread misinformation without having all of the facts. I will do my best to explain this matter in its entirety. We are simply the middle men in this process. We provide gift incentives to companies to market their products or services, nothing more. We always are the ones that are wrongfully targeted because clients can always get in contact with us. They feel that we are the ones responsible for giving the presentations and are the ones promising the free gifts, when that is not the case. Companies buy our Gift Incentive certificates wholesale and resale them to companies to market their products. When clients attend these seminars they are under the false impression that these gifts are free when in fact they are simply discounted. If clients take the time to review all of the material they were given prior to going to the presentation and upon leaving the presentation, they will not find the word Free on any of the certificates. We do everything in our power to make sure that clients reservation requests are fulfilled to their satisfaction if they follow instructions and Terms and conditions. Clients have the opportunity to cruise the Caribbean for up to 7 days for as low as \$199 per person. They can receive hotel stays in hundreds of destinations and their only requirement is a \$50.00 refundable deposit! They may also receive a 7 day luxury condo for as low as \$349 for the entire week! These prices are promotional and not offered to the general public. All fees and surcharges are based on availability, dates, destinations and ports of departure. Unfortunately, clients hear or read what they want. I know of no company that can afford to give away totally Free travel for simply taking time to view a presentation. It simply is not logical. Please take the time to view all of the materials that was given to the clients making these false accusations prior to rendering a final judgement. It is always suggested that all Terms and Conditions are read in its entirety prior to activation. I sincerely hope this letter will help to clarify this matter.

Sincerely,  
Charles

On Mon, Feb 18, 2019 at 8:38 PM Mecija, Melissa <[melissa.mecija@10news.com](mailto:melissa.mecija@10news.com)> wrote:  
Hi Charles,

My name is Melissa with 10News in San Diego.

We were working on a story regarding your company, My Ultimate Getaway. We have gotten complaints from people saying that they paid close to \$100 and did not receive what was promised to them.

Would you be able to chat on Tuesday? Please let me know asap. Thank you,  
Melissa

Melissa Mecija  
4600 Air Way San Diego, CA 92012  
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