

# **EXHIBIT 3**

*Sampling of Emails from Applicants  
Told by DETR to Reapply*

# **EXHIBIT 3**

## Jennifer Edison-Strekal

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**From:** [REDACTED]  
**Sent:** Friday, July 3, 2020 8:46 PM  
**To:** info  
**Subject:** Re: PUA

I am an admin of Nevada PUA on Facebook with 1.3 thousand members and counting. The vast majority of claimants had a "refile" button on their weekly claims, directing most to update their claim. Now Detr is saying there's new claimants and fraud??

None of this makes any sense and the vast majority of the group has not been paid. There is simply not fraud on that scale.

Thank you for your time,

Rainbow Conn

On 6/14/20, 10:09 PM rainbowrose@teachers.org wrote:

I applied the day the site opened.

I had to close my business because of COVID-19.

I have not recieved one single payment.

Thank you,

Rainbow Conn

## Leah L. Jones

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**From:** Thierman Buck Law Firm <[REDACTED]>  
**Sent:** Sunday, June 28, 2020 2:07 AM  
**To:** info  
**Subject:** Contact Us Page Submission

You have a new message from the CONTACT US page of your website:

**Name:** Stephanie Airington

**Email:** [REDACTED]

**Phone:** [REDACTED]

**Employer:**

**Message:**

Hello, I am a PUA claimant, number 1809. I have seen no movement on my case since May 23rd. I am one of those people stuck with the pua other eligibility. Tonight there seemed to be some action on the website according to the Facebook group. First the site was down then it came back up and let us file our weekly claims. When I was done with mine it told me to file a new claim to continue receiving benefits. I went ahead and took the fall and clicked that button and began the process to file a new claim. Most of my information was already populated but it forgot a few things about me. My citizenship and whether or not I was a veteran. Two things I know I already filled out. This time it immediately was aware of my one w2 gig last year and required me to fill out information on it as if it were a job and they were an employer even though I was in an at-will contracted employee and my wages from that job didn't even total \$400. From then it required me to put an employer, it did not give me the option to include my self-employment in any sort of way. I am a self-employed massage therapist. At the end of all of it, my claim went from an active status to monetarily ineligible. I don't know what to do anymore. They've made the website harder to get into by requiring an access code to be texted to you. Yesterday when I tried to sign into the website it immediately texted me the code but as the day went on it got slower and slower and I kept having to press the back button and start over and then my phone would send multiple codes at a time. Tonight it never sent me a code at all through text, they came in email. I wanted to reach out and let you know what was going on.

Leah L. Jones

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**From:** Thierman Buck Law Firm <[REDACTED]>  
**Sent:** Sunday, June 28, 2020 6:49 AM  
**To:** info  
**Subject:** Contact Us Page Submission

You have a new message from the CONTACT US page of your website:

**Name:** Bianca Haifley

**Email:** [REDACTED]

**Phone:** [REDACTED]

**Employer:** Self-Employed

Hello,

First I would like to say thank you to your firm for recently filing class action suit against DETR in order to protect self-employed Nevadans like myself. I am sure you are already in contact with many people in a situation like myself but briefly, I have been waiting for funds from my PUA claim since 05/29/2020. Today, 6/28/2020 I logged on to the site to file my weekly certification to continue my claim and at the end of my certification I was prompted to resubmit my entire claim. I had to confirm all of the information from my original claim again, upload documentation of my income, etc. I was issued a new claim receipt and all of my former claim information (my claim summary as well as my weekly certifications backdating to 02/16/2020)

**Message:** is now missing. I have to hope this is only in attempt to expedite my claim but I am anxious I must wait another twenty-one days for any funds. I fear the DETR may be attempting to churn applicants who have been waiting as long, or even longer, than myself by having us refile. Again the purpose of this correspondence is simply informative and I wish your firm all the luck in regards to your suit. I am attending the University of Las Vegas currently and hope to pursue a J.D. when I graduate so that I may service the public in the way your firm does now.

Thank you again,  
Bianca Haifley

**Jennifer Edison-Strekal**

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**From:** Thierman Buck Law Firm <[REDACTED]>  
**Sent:** Sunday, July 5, 2020 11:26 AM  
**To:** info  
**Subject:** Contact Us Page Submission

You have a new message from the CONTACT US page of your website:

**Name:** Justin Cravalho

**Email:** [REDACTED]

**Phone:** [REDACTED]

**Employer:** Unemployed

I want to join you lawsuit. My claim just disappeared last night. I went to file my weekly claim and the website told me I didn't have a claim. Last week the system told me to refuel my claim to continue benefits, after I filed for that week. I did so, and have been waiting to receive payments ever since (this Tuesday will make two weeks waiting). I'm having so many issues with the site, and keep getting really weird messages when I log on. Information keeps disappearing and reappearing later on the SAME WEB PAGE! I have screenshots of all weird activity. Please help me. I am in Las Vegas. Also after filing ANOTHER new claim last night, I get the message today after logging in, that the claim status is now "monetarily ineligible". I'm confused. They approved me, I buy a car, ON PAYMENTS, to help me with future work, and they pull the rug from under my feet? Without ANY explanation either.



**Jennifer Edison-Strekal**

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**From:** fcohdzlopez0106 . <[REDACTED]>  
**Sent:** Thursday, June 11, 2020 6:01 PM  
**To:** info  
**Subject:** DETR making PUA accounts using my info

Hi, I hope this email finds you well, I discovered a 2nd PUA account using my SSN. I have spoken with very little hand full of others. It turns out DETR has created PUA accounts using our information for Regular UI and hasnt notified us or even contacted us about it. This new PUA account I found has all my info from my SSN, to my 2019 W2 wages from last year and most of the info I had on Regular UI claim is on this new PUA claim. As well when i was filing for Regular UI my claim was deactivated the same day PUA went live on 5/16 as well all 8 of my weekly certs disappeared off my Regular UI account.

**Jennifer Edison-Strekal**

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**From:** Thierman Buck Law Firm <[REDACTED]>  
**Sent:** Sunday, July 5, 2020 4:57 AM  
**To:** info  
**Subject:** Contact Us Page Submission

You have a new message from the CONTACT US page of your website:

**Name:** chris cole

**Email:** [REDACTED]

**Phone:** [REDACTED]

**Employer:** Fiesta rancho casino

**Message:** Hello I'm sending this to you today as of Sunday I am under the Pua eligibility and as of Sunday midnight they erase my claim I still have pictures of my old plane which also says that I am eligible is the erased it I can't get paid at all which I haven't been paid at all to begin with I'm struggling and I need help please look into the matter and be fair

## Jennifer Edison-Strekal

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**From:** Thierman Buck Law Firm <[REDACTED]>  
**Sent:** Sunday, July 5, 2020 2:43 AM  
**To:** info  
**Subject:** Contact Us Page Submission

You have a new message from the CONTACT US page of your website:

**Name:** Seville Summit  
**Email:** [REDACTED]  
**Phone:** [REDACTED]  
**Employer:** Realtor with Americana LLC - 1099  
Hi Mark Thierman-

I was approved and receiving PUA weekly. However, when I was putting in my weekly claim week ending on June 28th, the system stated there was an issue, and went to in process.

**Message:** Nonetheless, Sunday, July 5th at 12:05 am I logged in to file a weekly claim, and the system has totally wiped my off the site, and ask me to FILE A NEW CLAIM.

Can you so kindly help me get my funds?

Thank You,  
Seville Summit  
[REDACTED]



**Jennifer Edison-Strekal**

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**From:** Thierman Buck Law Firm <[REDACTED]>  
**Sent:** Thursday, July 2, 2020 6:15 PM  
**To:** info  
**Subject:** Contact Us Page Submission

You have a new message from the CONTACT US page of your website:

**Name:** Donna Alzadon

**Email:** [REDACTED]

**Phone:** [REDACTED]

**Employer:** Unemployed

Hello Mr. Thierman,

Hope this finds you safe and well. After seeing your story on the news, I would like to be included in the Class Action lawsuit against DETR. I, also have been waiting months for DETR to give me a reply to my claim for benefits and still have not received anything since I RE-APPLIED on April 30th. I cannot apply for PUA benefits until I have been denied regular unemployment and thus, am stuck in the broken system. I have re-  
Message: applied again for a third time for a claim for benefits several days ago and have no choice but to wait for someone to help us all, those who have not received any benefits for 4 months now.

Thank you for all your help in advance! Please stay safe!

Love, peace n blessings,  
Donna Alzadon

## Jennifer Edison-Strekal

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**From:** Donald Nicholson <[REDACTED]>  
**Sent:** Tuesday, June 30, 2020 7:14 AM  
**To:** info  
**Subject:** Re: Thank you for contacting us!

Morning Attorney's Thierman-Buck. I finally got Movement on my U.I.-P.U.A. claim. (16) weeks later. I Originally filed for Regular Unemployment Insurance Benefits. March 22, '2020. I got Denied. \*Denial Letter dated April 10, '2020 wasn't Received until April 24, '2020. Denial letter stated I didn't have enough Quarters in to Qualify. and that I could Appeal their Monetary Decision of WBA \$0.00 by April 21, '2020. So I faxed my Appeal back to them on April 25th, '2020. (Their Denial Letter) suggested that they Utilize an Alternative Base Period? I agreed. To date I've not had a Reply-Response From them regarding their Suggestion. Until yesterday. I got my U.I.- P.U.A. Claim Denial. Suggesting I Contact Regular Unemployment Insurance Benefits to explore the possibility of Utilizing an Alternative Base Period. Talk about a Royal Run Around Circle Jerk!!! After (16) weeks of Non Claim Movement. I should have been Careful of what I wished for. Yes, I got Movement. But in the Wrong Direction! I'll keep you updated on my progress and I'm still monitoring the July 7th, Class Action Lawsuit. Deadline.

Thanks Again  
Donald E Nicholson  
[REDACTED]

On Sat, Jun 20, 2020, 11:54 AM Thierman Buck Law Firm <[REDACTED]> wrote:

Thank you for your recent submission on the Thierman Buck Law Firm website. This email is to let you know we have received your communication and will be in touch shortly.

Thanks and have a great day,  
Thierman Buck Law Firm

## Jennifer Edison-Strekal

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**From:** Sophia M. <[REDACTED]>  
**Sent:** Tuesday, July 7, 2020 7:44 PM  
**To:** info  
**Subject:** Nevada Unemployment Class Action Lawsuit

My name is Sophia Manthei and I was laid off 3/15/20 due to COVID .

The gross negligence demonstrated in the mishandling of my unemployment claim is nothing short of shameful

After filing immediately with unemployment in March, I kept getting the red notification that I needed to speak to a DETR rep before my claim can be filed. The site perpetually glitched and I was not provided a determination.

I called 3 numbers that were supposed to get me to a rep, as instructed, at least 20 times daily for roughly 90 days straight. (775) 684-0350, (702) 486-0350, & (888) 890-8211. I would usually get disconnected without it even ringing once. If it did ring, I would get the automated system telling me their phone cue is already full and to try the following business day. I was never able to reach a representative. Never did a representative attempt to contact me.

June 10th 2020 I get a Notice of Monetary Redetermination from DETR stating that I need to write/send an appeal. I did so immediately through fax as it is the quickest way. My appeal consisted of an employer that had gone missing from my information on my DETR Claimant page, and I also informed them that when that disappeared I couldn't correct it, re-enter my employer, and that I had encountered glitches on the system. I made sure they had all my correct information and that it was clear. I check my Claimant today 7/7/2020 and now I have a tab under Payments that says Date issued 7/6/2020 and the amount. I check the debit card I got in the mail from DETR 7/2/2020 (after asking for a new one since I never got the first one). And the balance is still stating \$0.00.

According to DETR guidelines, I clearly qualify for benefits and my claimant home page reads that I have finally been approved and paid but 4 months after filing, I have yet to receive my due compensation. I am experiencing extreme financial hardship and should have been paid both Nevada state unemployment and the federal stimulus money I qualify for. Due to DETR's appalling lack of compassion and competence, I have fought through 4 months of jammed phone lines, system inefficiency, horrible anxiety and depleted savings with no payout and no reassurance.

As I seek employment, I need both the state and federal stimulus money I qualify for to survive yet while the state sat on my claim for 4 months, it has recently been announced that the federal stimulus money will be coming to an end shortly. How does the state plan on righting this wrong for me? I need help! State and DETR leadership and administrators, please advise.

Sophia Manthei