



**State of Utah**

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**Division of Family Health and Preparedness**

Sarah Woolsey, M.D.  
Division Director

**Bureau of Licensing and Certification**

Joel Hoffman  
Bureau Director

January 31, 2022

Derk Pardoe, Owner  
Harmony Hills of Lehi  
derkpardoe@gmail.com  
564 West Main Street  
Lehi, UT 84043

Dear Mr. Pardoe:

Pursuant to the conditional license issued to Harmony Hills of Lehi on December 13, 2021, license number 2021-ALII-UT000794, the Department of Health, Bureau of Licensing and Certification conducted a monitoring visit at the facility on 01/28/2022. During that visit, it was clear the facility has failed to correct ongoing non-compliance with assisted living regulations. Some of the continued non-compliance was in the areas of resident neglect, resident assessments, maintaining residents who require a higher level of care and ongoing deficient practices related to medications.

The facility has not corrected the non-compliance issues and the conditional license, issued December 13, 2021, will expire. The facility is still responsible for resident care and safety during the discharge period. It is our understanding the facility has failed to notify residents and responsible parties of the need to discharge, and therefore, the Department will extend the expiration date of conditional license until 02/28/2022 to allow adequate time for alternate placement arrangements to be made for residents.

If you have questions, you may contact me at (801) 273-2994 or toll free at 1-800-662-4157.

Sincerely,

Kristi Grimes, Manager  
Licensing and Certification Survey Section

cc: Joel Hoffman, Director  
Daniel Musto, Ombudsman  
Brittany Huff, UDOH Attorney  
NCW Team  
Lindsay Monson, RN



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