



ALLEGED COMPLAINT

280 SOUTH DECATUR BLVD • LAS VEGAS, NV • 89107 • 702-759-1258 (DIRECT PLAN REVIEW) • 702-759-1110 (DIRECT FOOD OPS) • 702-759-1000 (24 HOURS)

FACILITY INFORMATION

PERMIT #	ESTABLISHMENT NAME	PHONE #	FACILITY ID	REPORT NUMBER		
CO0081026	CAFE PAN 2 @ GRAND CANAL CAFE PAN 2 - GRAND CANAL FOOD COURT	(702) 273-4586	FA0076852	5348		
ADDRESS 3355 S LAS VEGAS BLVD Las Vegas, NV 89109				RECORD ID DATRJCEWF		
PERSON INTERVIEWED:			TELEPHONE:			
FACILITY TYPE: 1003 - RESTAURANT			CONTACT PERSON:			
CURRENT SERVICE	EHS	SERVICE	DATE	TIME IN	TIME OUT	RESULT
	EE7001228	Complaint Investigation	5/17/2019	10:05AM	12:40PM	Complaint valid with fee
SPECIAL NOTES:						

Overall Inspection Comments

ALLEGED COMPLAINT: Me and my family visited the Venezian casino, we went to eat to a restaurant in the second floor, the name of the restaurant is cafe pan and as we entered and got in line to place the order, we saw about 5 cockroaches waking in the back of the wall. We left the place and went to eat somewhere else. That is not sanitary to be serving food in that condition. (Location Info: Cafe pan in the Venetian casino in the second floor.)--INSPECTOR COMMENTS:

ACCOMPANIED MIKKI KNOWLES ON COMPLAINT AND ROUTINE INSPECTION.

UPON SNHD'S ARRIVAL, NO PERSON IN CHARGE WAS AVAILABLE.

A FEW SMALL LIVE ROACHES OBSERVED UNDERNEATH FRONT COUNTER.

DRY STORAGE AREA BEHIND REACH IN COOLERS THAT ARE ON THE HOT LINE, ACROSS FROM WARE WASHING AREA, PRESENTED AS A HARBORING AREA FOR MULTIPLE LIVE MULTI-GENERATIONAL ROACHES CRAWLING ON THE FLOOR AS FOOD HANDLERS MOVED ITEMS FROM THE DRY STORAGE AREA. ROACHES APPEARED TO BE CRAWLING IN AND OUT OF SMALL HOLES APART OF THE BASE OF THE REACH IN UNIT.

REVIEW OF THE PAST 6 MONTHS OF PEST CONTROL REPORTS, INDICATE NO PEST ACTIVITY OBSERVED. HOWEVER, THE PEST CONTROL REPORTS DO INDICATE THAT THE FACILITY WAS NOT PREPPED TO RECEIVED SERVICES BASES ON PEST CONTROL PROVIDER'S PREP GUIDELINES. THIS WAS NOTED ON MULTIPLE REPORTS FROM 1/24/19 - 6/14/19.

FACILITY MUST BE DEEP CLEANED, GAPS AND CREVICES MUST BE SEALED, AND PEST TREATMENT RECEIVED FROM A LICENSED PEST CONTROL PROVIDER WITHIN 48 HOURS.

COMPLAINT VALID FOR THE PRESENCE OF LIVE MULTI-GENERATIONAL ROACHES THROUGHOUT THE FACILITY. FACILITY CLOSED FOR OPERATING DURING AN IMMINENT HEALTH HAZARD.

SEE COMPLETE INSPECTION REPORT FOR COMPREHENSIVE OPERATIONAL INSPECTION.

PAY INVOICE#IN0217499 IN THE AMOUNT OF \$834.00 (\$716 CLOSURE FEE + \$118 VALID COMPLAINT FEE) WITHIN 10 DAYS OR PRIOR TO REQUESTING A REINSPECTION.

Received by (signature)	Received by (printed)	EHS (signature)
	GABRIEL ROMO  MANAGER	  Kendra Lett